

Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	46	48	-4%
	Admits		4	-100% ▼
	Discharges		1	-100% ▼
	Service Hours		1,377	-100% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 31 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction	<div><div></div></div>	97%	80%	92%
✓ Respect	<div><div></div></div>	96%	80%	91%
✓ Overall	<div><div></div></div>	94%	80%	91%
✓ Participation in Treatment	<div><div></div></div>	93%	80%	92%
✓ Quality and Appropriateness	<div><div></div></div>	93%	80%	93%
✓ Outcome	<div><div></div></div>	88%	80%	83%
✓ Access	<div><div></div></div>	87%	80%	88%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	46	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25			8%	Male	32	70%	▲ 59%
26-34	1	2%	▼ 19%	Female	14	30%	40%
35-44	6	13%	▼ 25%	Transgender/Other			0%
45-54	5	11%	18%				
55-64	17	37%	▲ 18%				
65+	17	37%	▲ 11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	44	96%	▲ 64%	White/Caucasian	37	80%	▲ 58%
Hisp-Puerto Rican	2	4%	10%	Black/African American	9	20%	17%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
Hispanic-Mexican			1%	Asian			1%
Hispanic-Other		▼ 11%		Multiple Races			1%
Unknown		▼ 14%		Hawaiian/Other Pacific Islander			0%
				Other		▼ 12%	
				Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	21	-10%
Admits	-	3	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	-	569	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	N/A 98%
On-Time Periodic		
6 Month Updates	<div></div>	0% 76%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	19	100%	85%	88%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div></div>	0	0%	90%	92%	-90% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	27	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	-	808	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	N/A 97%
On-Time Periodic		
6 Month Updates	<div></div>	0% 81%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	27	100%	85%	83%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div></div>	0	0%	90%	94%	-90% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 121 Active Supportive Housing – Scattered Site Programs