Southwest Connecticut Mental Health System
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,387	2,769	-14% ▼
	Admits	1,478	1,938	-24% ▼
	Discharges	1,463	1,962	-25% ▼
	Service Hours	34,379	27,113	27% ▲
	Bed Days	16,925	16,952	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 286 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		93%	80%	91%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ General Satisfaction		91%	80%	92%
✓ Participation in Treatment		91%	80%	92%
✓ Access		90%	80%	88%
✓ Outcome		88%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	990	35.5%
	Crisis Services	604	21.6%
	Other	379	13.6%
	Intake	222	8.0%
	Community Support	173	6.2%
	Inpatient Services	98	3.5%
	ACT	49	1.8%
	Residential Services	27	1.0%
Forensic MH			
	Forensics Community-based	248	8.9%

Client Demographics

Age	#	%	State Avg
18-25	232	10%	8%
26-34	416	18%	19%
35-44	477	20%	25%
45-54	412	17%	18%
55-64	454	19%	18%
65+	385	16%	11%

Gender	#	%	State Avg
Male	1,383	58%	59%
Female	997	42%	40%
Transgender/Other	7	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,393	58%	64%
Unknown	405	17%	14%
Hispanic-Other	347	15%	11%
Hisp-Puerto Rican	210	9%	10%
Hispanic-Mexican	26	1%	1%
Hispanic-Cuban	6	0%	0%

Race	#	%	State Avg
Black/African American	811	39%	▲ 17%
White/Caucasian	726	35%	▼ 58%
Other	431	20%	12%
Unknown	60	3%	9%
Asian	32	2%	1%
Multiple Races	31	1%	1%
Hawaiian/Other Pacific Islander	7	0%	0%
Am. Indian/Native Alaskan	6	0%	1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

97 Middle St.Jail Div
Southwest Connecticut Mental Health System
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	163	202	-19%
Admits	152	200	-24%
Discharges	158	202	-22%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		8	29%	0%	82%	29% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

ACT Middle Street Program 128B
Southwest Connecticut Mental Health System
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	55	-11%	▼
Admits	9	6	50%	▲
Discharges	4	13	-69%	▼
Service Hours	1,811	1,703	6%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	93%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	86%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		1	25%	65%	58%	-40%	▼
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	93%	15%	▲
● Follow-up within 30 Days of Discharge		0	0%	90%	50%	-90%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		36	73%	60%	88%	13%	▲
● Social Support		29	59%	60%	76%	-1%	
● Employed		1	2%	15%	16%	-13%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		45	100%	90%	99%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■		■	■		■	■	■	78%
Discharges		■		■			■	■		44%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 24 Active Assertive Community Treatment Programs

Bpt Cntrl/CIT
Southwest Connecticut Mental Health System
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	417	721	-42%	▼
Admits	544	957	-43%	▼
Discharges	544	956	-43%	▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Evaluation within 1.5 hours of Request		0	0%	90%	76%	-90%	▼
Community Location Evaluation		0	0%	80%	78%	-80%	▼
Follow-up Service within 48 hours		0	NA	90%	88%	-90%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

BPT Ctrl AIP PICU 1
Southwest Connecticut Mental Health System
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	32	16%	▲
Admits	15	12	25%	▲
Discharges	16	12	33%	▲
Transfers - In	1	-		
Transfers - Out	1	-		
Bed Days	5,728	5,722	0%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	88%	83%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	54%	14%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	95%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		14	82%	95%	61%	-13% ▼
✓ No Re-admit within 30 Days of Discharge		14	88%	85%	91%	3%
✓ Follow-up within 30 Days of Discharge		12	92%	90%	81%	2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	603 days	0.3	100%	90%	97%	10%

< 90% | 90-110% | >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Bpt Ctrl AIP PICU 2
Southwest Connecticut Mental Health System
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	32	0%
Admits	11	11	0%
Discharges	11	11	0%
Bed Days	5,734	5,763	-1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	83%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	93%	14%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	9	82%	95%	61%	-13% ▼
✓ No Re-admit within 30 Days of Discharge	11	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge	7	78%	90%	81%	-12% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	748 days	0.3	100%	90%	97%	10%

< 90% | 90-110% | >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										89%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

BPT Ctrl Res Tran
Southwest Connecticut Mental Health System
Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12		
Admits	12	-	
Discharges	4	-	
Service Hours	388	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	67%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	50%	95%	72%	-45% ▼
● No Re-admit within 30 Days of Discharge		3	75%	85%	89%	-10%
✓ Follow-up within 30 Days of Discharge		2	100%	90%	91%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	84%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions				■	■	■	■	■	■	67%
Discharges					■			■	■	33%
Services				■		■	■	■	■	56%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional Programs

BPT YAS 16 HR Residential
Southwest Connecticut Mental Health System
Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	67%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	72%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	89%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	91%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	84%	N/A

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Transitional Programs

BPT YAS 24 HR Residential
Southwest Connecticut Mental Health System
Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	13	15%	▲
Admits	7	2	250%	▲
Discharges	7	2	250%	▲
Service Hours	6	1		

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	80%	67%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	71%	95%	72%	-24% ▼
✓ No Re-admit within 30 Days of Discharge		6	86%	85%	89%	1%
✓ Follow-up within 30 Days of Discharge		5	100%	90%	91%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		3	30%	90%	84%	-60% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions			■	■			■	■	■	56%
Discharges		■				■	■	■	■	56%
Services								■	■	22%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 8 Active Transitional Programs

BPTCtl YAS SPPOP, Bridgeport
Southwest Connecticut Mental Health System
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	64	30%	▲
Admits	23	16	44%	▲
Discharges	10	11	-9%	
Service Hours	7,074	6,663	6%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	89%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	92%	47%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		9	90%	50%	44%	40%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		71	86%	60%	61%	26%	▲
✓ Stable Living Situation		79	95%	95%	74%	0%	
● Employed		18	22%	30%	26%	-8%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		73	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		23	100%	75%	79%	25%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■			■	■	■	■	■	78%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Bridgeport Diagnosis and Evaluation CTR
Southwest Connecticut Mental Health System
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	194	201	-3%	
Admits	137	107	28%	▲
Discharges	156	128	22%	▲
Service Hours	1,148	982	17%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Bridgeport Liaison Program
Southwest Connecticut Mental Health System
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	3	333%	▲
Admits	11	2	450%	▲
Discharges	10	1	900%	▲
Service Hours	159	28		

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■		■	■		■		67%
Discharges			■			■	■	■	■	56%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Other Programs

Clinical Services Unit
Southwest Connecticut Mental Health System
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	502	477	5%	
Admits	74	53	40%	▲
Discharges	88	45	96%	▲
Service Hours	8,964	5,442	65%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	89%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	96%	47%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	99%	98%

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	45	51%	50%	44%	1%

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support	360	72%	60%	61%	12%	▲
✓ Stable Living Situation	484	96%	95%	74%	1%	
● Employed	77	15%	30%	26%	-15%	▼

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	416	100%	90%	86%	10%

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days	73	99%	75%	79%	24%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

CO-OCCURRING TREATMENT UNIT
Southwest Connecticut Mental Health System
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	30	3%	
Admits	10	9	11%	▲
Discharges	10	9	11%	▲
Transfers - In	1	1	0%	
Transfers - Out	1	1	0%	
Bed Days	5,463	5,467	0%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	90%	83%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	83%	14%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	97%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	82%	95%	61%	-13% ▼
✓ No Re-admit within 30 Days of Discharge		9	90%	85%	91%	5%
✓ Follow-up within 30 Days of Discharge		8	100%	90%	81%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	607 days	0.3	100%	90%	97%	10%

< 90% | 90-110% | >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										78%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

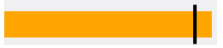
Crisis Outreach
Southwest Connecticut Mental Health System
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	197	283	-30%	▼
Admits	235	336	-30%	▼
Discharges	235	336	-30%	▼

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Evaluation within 1.5 hours of Request		107	46%	90%	76%	-44%	▼
●	Community Location Evaluation		177	76%	80%	78%	-4%	
✓	Follow-up Service within 48 hours		92	98%	90%	88%	8%	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

CSP/RP - Fairfield Avenue
Southwest Connecticut Mental Health System
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	112	103	9%	
Admits	21	8	163%	▲
Discharges	12	12	0%	
Service Hours	4,343	2,662	63%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	91%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	87%	87%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		2	17%	65%	61%	-48%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		85	76%	60%	80%	16%	▲
✓ Stable Living Situation		98	88%	80%	88%	8%	
● Employed		4	4%	20%	16%	-16%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		100	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges				■	■		■	■	■	56%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 33 Active CSP Programs

CSP/RP - Stamford
Southwest Connecticut Mental Health System
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	66	-8%	
Admits	11	13	-15%	▼
Discharges	12	14	-14%	▼
Service Hours	2,189	2,220	-1%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	91%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	98%	87%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		11	92%	65%	61%	27%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		57	93%	80%	88%	13%	▲
✓ Social Support		43	70%	60%	80%	10%	
● Employed		3	5%	20%	16%	-15%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		49	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■		■	■	■		■	78%
Discharges	■		■	■		■	■	■	■	78%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 33 Active CSP Programs

FSD - Clinical Services Unit
Southwest Connecticut Mental Health System
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	290	279	4%
Admits	38	38	0%
Discharges	30	29	3%
Service Hours	4,989	4,600	8%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	89%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	89%	47%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		13	43%	50%	44%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		215	73%	60%	61%	13% ▲
✓ Stable Living Situation		281	95%	95%	74%	0%
● Employed		58	20%	30%	26%	-10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		266	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		38	100%	75%	79%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

FSD Jail Div
Southwest Connecticut Mental Health System
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	93	134	-31%	▼
Admits	75	103	-27%	▼
Discharges	73	110	-34%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up Service within 48 hours		15	88%	0%	82%	88%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

FSD Liaison
Southwest Connecticut Mental Health System
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	13	192%	▲
Admits	25	10	150%	▲
Discharges	32	7	357%	▲
Service Hours	370	66		

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■		■	■	89%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Other Programs

FSD Triage Program
Southwest Connecticut Mental Health System
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	43	-33%	▼
Admits	28	41	-32%	▼
Discharges	29	44	-34%	▼
Service Hours	158	205	-23%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■		■	■	■	■	■	■	89%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

FSD Young Adult Service Program
Southwest Connecticut Mental Health System
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	41	-12%	▼
Admits	8	13	-38%	▼
Discharges	15	13	15%	▲
Service Hours	1,411	1,871	-25%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	89%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	47%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		9	60%	50%	44%	10%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		35	92%	60%	61%	32%	▲
● Employed		9	24%	30%	26%	-6%	
● Stable Living Situation		34	89%	95%	74%	-6%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		8	100%	75%	79%	25%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■		■	■	■		■		67%
Discharges			■	■		■	■	■	■	67%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Medication Clinic
Southwest Connecticut Mental Health System
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	118	80	48%	▲
Admits	32	1	3100%	▲
Discharges	5	3	67%	▲
Service Hours	1,371	671	104%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	89%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	98%	47%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		2	40%	50%	44%	-10%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		94	80%	60%	61%	20%	▲
✓ Stable Living Situation		117	99%	95%	74%	4%	
● Employed		29	25%	30%	26%	-5%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		112	99%	90%	86%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		22	69%	75%	79%	-6%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		■	■	■	■			■	■	67%
Discharges		■	■	■	■	■				56%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Rental Assistance Program/Fairfield Avenue
Southwest Connecticut Mental Health System
Mental Health - Other - Housing Assistance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	329	334	-1%
Admits	-	-	
Discharges	2	4	-50% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges		■	■							22%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Housing Assistance Programs