

Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,466	1,516	-3%
	Admits	2,064	2,060	0%
	Discharges	2,051	2,205	-7%
	Service Hours	1,993	1,555	28% ▲
	Bed Days	35,060	39,025	-10%
	S.Rehab/PHP/IOP	2,390	2,043	17% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 472 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ General Satisfaction		89%	80%	92%
✓ Overall		89%	80%	91%
✓ Respect		88%	80%	91%
✓ Outcome		84%	80%	83%
✓ Access		81%	80%	88%

 Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Client Demographics

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	1,152	70.5%
	Outpatient	262	16.0%
	IOP	89	5.4%
	Medication Assisted Treatment	56	3.4%
Forensic SA	Case Management	75	4.6%

Age	#	%	State Avg
18-25	60	4%	8%
26-34	312	21%	19%
35-44	532	36% ▲	25%
45-54	286	19%	18%
55-64	228	16%	18%
65+	51	3%	11%

Gender	#	%	State Avg
Male	1,120	76% ▲	59%
Female	348	24% ▼	40%
Transgender/Other	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,125	77% ▲	64%
Hisp-Puerto Rican	178	12%	10%
Hispanic-Other	84	6%	11%
Unknown	73	5%	14%
Hispanic-Mexican	5	0%	1%
Hispanic-Cuban	4	0%	0%

Race	#	%	State Avg
White/Caucasian	1,017	69% ▲	58%
Black/African American	276	19%	17%
Other	136	9%	12%
Unknown	16	1%	9%
Am. Indian/Native Alaskan	15	1%	1%
Asian	3	0%	1%
Multiple Races	3	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%

 Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	40	-10%
Admits	28	31	-10%
Discharges	36	31	16% ▲
Bed Days	1,918	1,996	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
Valid TEDS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		31	86%	85%	78%	1%
● No Re-admit within 30 Days of Discharge		21	58%	85%	82%	-27% ▼
● Follow-up within 30 Days of Discharge		22	71%	90%	63%	-19% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		36	100%	70%	96%	30% ▲
✓ Improved/Maintained Function Score		29	81%	75%	79%	6%
● Employed		17	47%	60%	38%	-13% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	69 days	0.2	70%	90%	86%	-20% ▼

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										78%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	863	819	5%
Admits	1,106	1,045	6%
Discharges	1,110	1,043	6%
Bed Days	4,764	4,864	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	90%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

Treatment Completed Successfully		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			848	76%	80%	77%	-4%
No Re-admit within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			906	82%	85%	79%	-3%
Follow-up within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			493	58%	90%	60%	-32% ▼

Bed Utilization

12 Months Trend		Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	4 days	0.0	87%	90%	83%	-3%
< 90% 90-110% >110%								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
1 or more Records Submitted to DMHAS										

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	36	11% ▲
Admits	31	26	19% ▲
Discharges	31	26	19% ▲
Bed Days	2,382	2,855	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	89%
Valid TEDS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		28	90%	85%	78%	5%
✓ No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		27	87%	85%	82%	2%
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		22	79%	90%	63%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		35	88%	70%	96%	18% ▲
✓ Improved/Maintained Function Score		27	87%	75%	79%	12% ▲
● Employed		16	40%	60%	38%	-20% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		11	79 days	0.2	79%	90%	86%	-11% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	451	499	-10%
Admits	395	439	-10%
Discharges	391	437	-11% ▼
Bed Days	22,621	25,262	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	84%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	N/A	67%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

✓	Treatment Completed Successfully		313	80%	70%	76%	10% ▲
✓	No Re-admit within 30 Days of Discharge		367	94%	85%	92%	9%
●	Follow-up within 30 Days of Discharge		180	58%	90%	58%	-32% ▼

Recovery

✓	Abstinence/Reduced Drug Use		385	81%	70%	80%	11% ▲
●	Improved/Maintained Function Score		368	94%	95%	92%	-1%

Bed Utilization

✓	Avg Utilization Rate		87	63 days	0.1	95%	90%	73%	5%
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< 90%

90-110%

>110%

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	62	2%
Admits	52	51	2%
Discharges	51	51	0%
Bed Days	3,375	3,460	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	N/A	0%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

✓	Treatment Completed Successfully		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
				44	86%	85%	78%	1%
✓	No Re-admit within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
				46	90%	85%	82%	5%
●	Follow-up within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
				38	86%	90%	63%	-4%

Recovery

✓	Abstinence/Reduced Drug Use		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
				62	97%	70%	96%	27% ▲
✓	Improved/Maintained Function Score			42	82%	75%	79%	7%
●	Employed			23	36%	60%	38%	-24% ▼

Bed Utilization

✓	Avg Utilization Rate		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
				13	67 days	0.1	95%	90%	86%	5%
							< 90%	90-110%	>110%	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	1 or more Records Submitted to DMHAS									

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	85	5%
Admits	89	82	9%
Discharges	82	84	-2%
Service Hours	41	50	-18% ▼
Social Rehab/PHP/IOP Days	2,390	2,043	17% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	89%
Valid TEDS Data	100%	88%
On-Time Periodic 6 Month Updates	N/A	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		52	63%	50%	58%	13% ▲
Follow-up within 30 Days of Discharge		27	52%	90%	63%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		100	100%	75%	73%	25% ▲
Self Help		73	73%	60%	33%	13% ▲
Improved/Maintained Function Score		79	96%	75%	73%	21% ▲
Abstinence/Reduced Drug Use		54	54%	55%	57%	-1%
Employed		35	35%	50%	27%	-15% ▼
Stable Living Situation		80	80%	95%	79%	-15% ▼

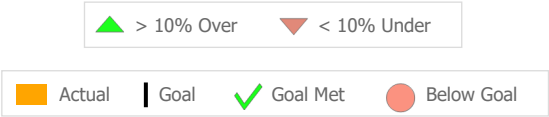
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		18	100%	90%	49%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS



* State Avg based on 63 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	261	325	-20% ▼
Admits	243	266	-9%
Discharges	225	288	-22% ▼
Service Hours	1,330	1,129	18% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
Valid TEDS Data	98%	52%
On-Time Periodic		
6 Month Updates	N/A	8%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		183	81%	50%	51%	31% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		284	99%	75%	50%	24% ▲
Self Help		207	72%	60%	15%	12% ▲
Employed		149	52%	50%	26%	2%
Abstinence/Reduced Drug Use		164	57%	55%	28%	2%
Improved/Maintained Function Score		218	97%	75%	44%	22% ▲
Stable Living Situation		250	87%	95%	51%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		62	98%	90%	48%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		169	75%	75%	65%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	10	240% ▲
Admits	25	10	150% ▲
Discharges	30	2	1400% ▲
Service Hours	385	61	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic		
6 Month Updates	100%	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		29	97%	50%	83%	47% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		23	64%	20%	27%	44% ▲
Self Help		35	97%	60%	63%	37% ▲
Social Support		35	97%	60%	93%	37% ▲
Stable Living Situation		33	92%	80%	85%	12% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		6	100%	90%	73%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	85	-25% ▼
Admits	40	69	-42% ▼
Discharges	61	59	3%
Service Hours	110	75	47% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		60	98%	50%	83%	48% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		64	97%	60%	93%	37% ▲
✓ Self Help		61	92%	60%	63%	32% ▲
✓ Stable Living Situation		56	85%	80%	85%	5%
● Employed		9	14%	20%	27%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	73%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	40	40% ▲
Admits	55	24	129% ▲
Discharges	34	22	55% ▲
Service Hours	127	161	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	97%
Valid TEDS Data	99%	68%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	40%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		28	82%	50%	54%	32% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		57	85%	55%	55%	30% ▲
Self Help		61	91%	60%	30%	31% ▲
Not Arrested		65	97%	75%	68%	22% ▲
Employed		35	52%	50%	30%	2%
Stable Living Situation		57	85%	95%	64%	-10%
Improved/Maintained Function Score		26	70%	75%	33%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		32	97%	90%	67%	7%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 21 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	1	▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 100%
Valid TEDS Data		N/A 100%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		N/A	N/A	55%	32%	-55% ▼
● Employed		N/A	N/A	50%	29%	-50% ▼
● Improved/Maintained Function Score		N/A	N/A	75%	18%	-75% ▼
● Not Arrested		N/A	N/A	75%	48%	-75% ▼
● Self Help		N/A	N/A	60%	19%	-60% ▼
● Stable Living Situation		N/A	N/A	95%	52%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	34%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Naltrexone Programs