

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,255	3,386	-4%
	Admits	2,445	2,587	-5%
	Discharges	2,477	2,600	-5%
	Service Hours	10,528	12,057	-13%
	Bed Days	33,085	32,690	1%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 178 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		92%	80%	92%
✓ Overall		89%	80%	91%
✓ Respect		88%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Access		87%	80%	88%
✓ Outcome		84%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment		1,547	43.1%
Residential Services		1,349	37.6%
Outpatient		300	8.4%
Case Management		295	8.2%
Mental Health			
Residential Services		63	1.8%
Forensic MH			
Crisis Services		35	1.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	94	3%	8%	Male	2,175	67%	59%
26-34	523	16%	19%	Female	1,064	33%	40%
35-44	997	31%	25%	Transgender/Other	19	1%	0%
45-54	752	23%	18%	Race			
55-64	663	20%	18%	White/Caucasian	1,874	58%	58%
65+	223	7%	11%	Black/African American	655	20%	17%
Ethnicity				Other	468	14%	12%
Non-Hispanic	2,259	69%	64%	Asian	68	2%	1%
Hisp-Puerto Rican	516	16%	10%	Multiple Races	19	1%	1%
Hispanic-Other	294	9%	11%	Am. Indian/Native Alaskan	10	0%	1%
Unknown	166	5%	14%	Hawaiian/Other Pacific Islander	3	0%	0%
Hispanic-Mexican	15	0%	1%				
Hispanic-Cuban	8	0%	0%				

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	730	761	-4%
Admits	190	179	6%
Discharges	191	228	-16%
Service Hours	3,319	3,592	-8%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div><div style="width: 98%;"></div></div> 98%	98%
✓	Valid TEDS Data	<div><div style="width: 100%;"></div></div> 100%	97%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	<div><div style="width: 40%; background-color: #f08080;"></div></div> 40%	65%
Diagnosis		Actual	State Avg
✓	Valid MH/SU Diagnosis	<div><div style="width: 100%;"></div></div> 100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 58%; background-color: orange;"></div>	111	58%	50%	56%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<div><div style="width: 75%;"></div></div>	743	98%	75%	91%	23%
✓ Abstinence/Reduced Drug Use	<div><div style="width: 63%;"></div></div>	477	63%	50%	67%	13%
✓ Improved/Maintained Function Score	<div><div style="width: 85%;"></div></div>	584	85%	75%	47%	10%
✓ Stable Living Situation	<div><div style="width: 93%;"></div></div>	706	93%	90%	85%	3%
✓ Employed	<div><div style="width: 42%;"></div></div>	318	42%	40%	38%	2%
● Self Help	<div><div style="width: 54%;"></div></div>	408	54%	60%	40%	-6%

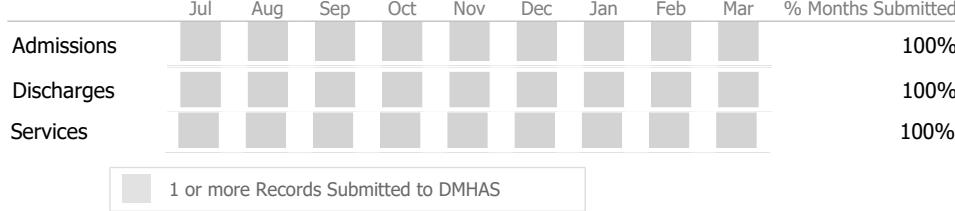
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 563px; height: 10px; background-color: orange; display: inline-block;"></div>	563	99%	90%	31%	9%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year	<div style="width: 71%; background-color: orange;"></div>	516	71%	50%	69%	21% 

Data Submitted to DMHAS for Month



* State Avg based on 39 Active Methadone Maintenance Programs

Enhanced Forensic Respite Bed (EFRB)

Recovery Network of Programs

Forensic MH - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	18	94%	▲
Admits	35	16	119%	▲
Discharges	27	17	59%	▲
Service Hours	1,360	2,057	-34%	▼
Bed Days	2,292	550	317%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %		Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual					
✓ No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	8%
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	-52% ▼

Bed Utilization

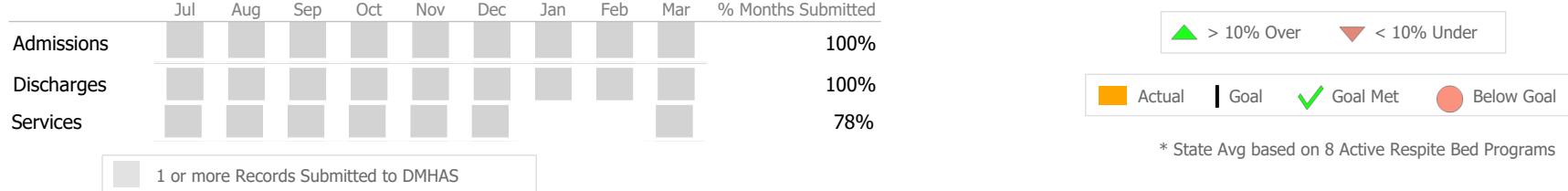
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %				
									Actual % vs Goal %	Actual	Actual %	Goal %	State Avg
● Avg Utilization Rate	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Actual	State Avg	

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	94%	63%

Data Submitted to DMHAS for Month



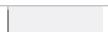
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	822	928	-11%	▼
Admits	1,030	1,167	-12%	▼
Discharges	1,035	1,167	-11%	▼
Bed Days	4,481	4,996	-10%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	708	68%	80%	77%	-12% 
No Re-admit within 30 Days of Discharge	 	809	78%	85%	79%	-7% 
Follow-up within 30 Days of Discharge	 	393	56%	90%	60%	-34% 

Data Submission Quality

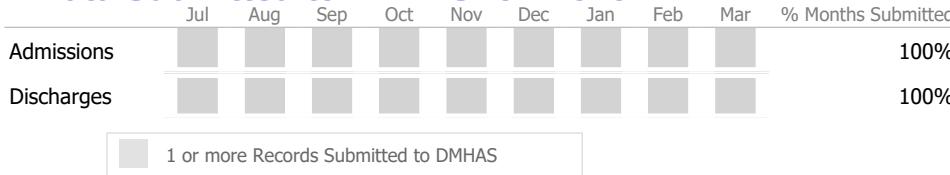
	Actual	State Avg
Valid NOMS Data	 	99%
Valid TEDS Data	 	100%
On-Time Periodic 6 Month Updates		N/A
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	 	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	 	24	4 days	0.0	68%	90%	83%	-22% 

 < 90%  90-110%  >110%

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	36	8%
Admits	17	28	-39% ▼
Discharges	29	22	32% ▲

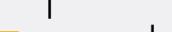
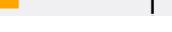
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	98%
✓ Valid TEDS Data	100%	97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	89%	65%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

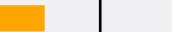
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		17	59%	50%	56%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		36	90%	50%	67%	40% ▲
✓ Improved/Maintained Function Score		36	95%	75%	47%	20% ▲
✓ Not Arrested		35	88%	75%	91%	13% ▲
✓ Self Help		24	60%	60%	40%	0%
● Employed		0	0%	40%	38%	-40% ▼
● Stable Living Situation		10	25%	90%	85%	-65% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		9	23%	50%	69%	-27% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	209	174	20%	▲
Admits	205	167	23%	▲
Discharges	205	173	18%	▲
Bed Days	3,071	3,212	-4%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		163	80%	80%	74%	0%
● No Re-admit within 30 Days of Discharge		157	77%	85%	86%	-8%
● Follow-up within 30 Days of Discharge		97	60%	90%	61%	-30%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%
Valid TEDS Data		93%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis		93%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		200	92%	60%	65%	32%
✓ Improved/Maintained Function Score		179	87%	75%	86%	12%
● Abstinence/Reduced Drug Use		133	61%	70%	63%	-9%

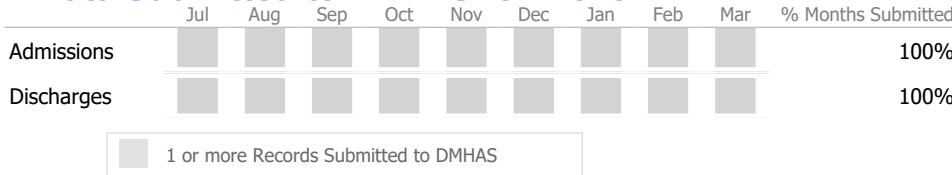
Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		13	16 days	0.1	86%	90%	92%	-4%



< 90% 90-110% >110%

Data Submitted to DMHAS for Month



100%

100%

▲ > 10% Over ▼ < 10% Under

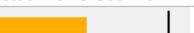
Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	▲
Admits	4	1	300%	▲
Discharges	4	2	100%	▲
Bed Days	1,583	1,922	-18%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	80%	86%	20%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	89%	15% ▲
● Follow-up within 30 Days of Discharge		2	50%	90%	84%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis		90%

Recovery

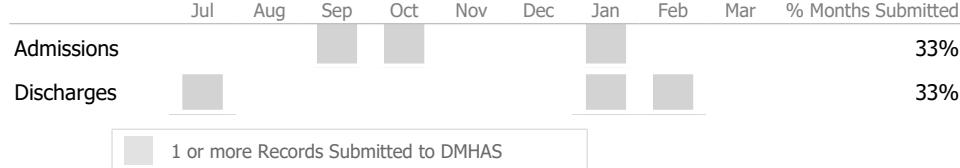
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	80%	60%	86%	20% ▲
✓ Stable Living Situation		10	100%	90%	99%	10%
✓ Improved/Maintained Function Score		7	100%	95%	74%	5%

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	630 days	0.4	72%	90%	86%	-18% ▼



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 22 Active Group Home Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	795	841	-5%
Admits	255	275	-7%
Discharges	244	309	-21% ▼
Service Hours	3,504	3,897	-10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	98%
✓ Valid TEDS Data		100%	97%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		79%	65%
Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 57%;"><div style="width: 100%;"></div></div>	140	57%	50%	56%	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<div style="width: 97%;"><div style="width: 100%;"></div></div>	803	97%	75%	91%	22% ▲
✓ Abstinence/Reduced Drug Use	<div style="width: 58%;"><div style="width: 100%;"></div></div>	484	58%	50%	67%	8% ▲
✓ Improved/Maintained Function Score	<div style="width: 86%;"><div style="width: 100%;"></div></div>	631	86%	75%	47%	11% ▲
✓ Stable Living Situation	<div style="width: 90%;"><div style="width: 100%;"></div></div>	746	90%	90%	85%	0% ▲
● Self Help	<div style="width: 58%;"><div style="width: 100%;"></div></div>	479	58%	60%	40%	-2% ▼
● Employed	<div style="width: 37%;"><div style="width: 100%;"></div></div>	304	37%	40%	38%	-3% ▼

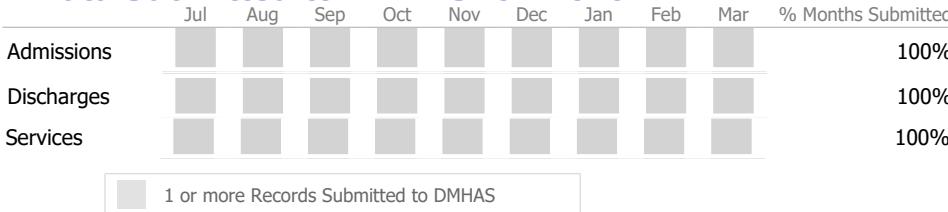
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	584	100%	90%	31%	10% ▲

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year	<div style="width: 64%;"><div style="width: 100%;"></div></div>	506	64%	50%	69%	14% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	401	231	74%	▲
Admits	399	217	84%	▲
Discharges	399	219	82%	▲
Bed Days	5,456	4,898	11%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		336	84%	50%	83%	34% ▲
✓ No Re-admit within 30 Days of Discharge		359	90%	85%	91%	5% ▲
● Follow-up within 30 Days of Discharge		201	60%	90%	54%	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
Valid TEDS Data		93%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis		95%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		387	97%	75%	95%	22% ▲
● Abstinence/Reduced Drug Use		229	55%	70%	57%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	14 days	0.0	100%	90%	90%	10%



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	300	304	-1%
Admits	214	192	11% ▲
Discharges	239	219	9%
Service Hours	1,779	1,901	-6%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	92%
✓ Valid TEDS Data	88%	52%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	94%	8%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 155px; height: 10px; background-color: orange; display: inline-block;"></div>	155	65%	50%	51%	15% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<div style="width: 300px; height: 10px; background-color: orange; display: inline-block;"></div>	300	90%	75%	50%	15% ▲
✓ Stable Living Situation	<div style="width: 325px; height: 10px; background-color: orange; display: inline-block;"></div>	325	97%	95%	51%	2% ▲
✓ Employed	<div style="width: 168px; height: 10px; background-color: orange; display: inline-block;"></div>	168	50%	50%	26%	0% ▲
✓ Abstinence/Reduced Drug Use	<div style="width: 187px; height: 10px; background-color: orange; display: inline-block;"></div>	187	56%	55%	28%	1% ▲
● Self Help	<div style="width: 188px; height: 10px; background-color: orange; display: inline-block;"></div>	188	56%	60%	15%	-4% ▼
✓ Improved/Maintained Function Score	<div style="width: 227px; height: 10px; background-color: orange; display: inline-block;"></div>	227	89%	75%	44%	14% ▲

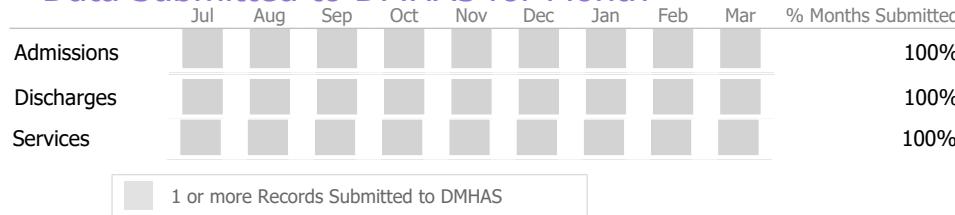
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 96px; height: 10px; background-color: orange; display: inline-block;"></div>	96	98%	90%	48%	8% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 182px; height: 10px; background-color: orange; display: inline-block;"></div>	182	91%	75%	65%	16% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	85%	76%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		37	N/A	N/A	0%	90%	60%	-90%

Data Submission Quality

Data Entry Actual State Avg

Valid TEDS Data N/A 0%

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

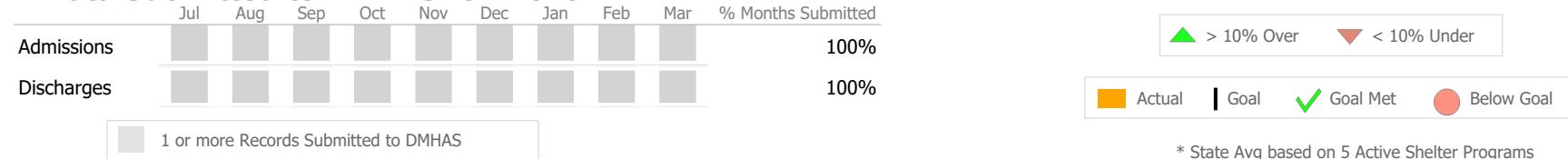
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	79	99	-20%	▼
Admits	49	69	-29%	▼
Discharges	52	72	-28%	▼
Bed Days	8,057	8,309	-3%	

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	295	402	-27% 
Admits	-	225	-100% 
Discharges	1	123	-99% 
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	82%	-50% 

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

0%

 > 10% Over  < 10% Under

Discharges

11%

 Actual | Goal  Goal Met  Below Goal

Services

0%

* State Avg based on 25 Active Outreach & Engagement Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	-	-
Admits	-	-	-
Discharges	-	-	-
Service Hours	-	-	-

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions 0%

▲ > 10% Over ▼ < 10% Under

Discharges 0%

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

1 or more Records Submitted to DMHAS

Supervised Apartment Program

Recovery Network of Programs

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	1	3	-67% ▼
Discharges	3	2	50% ▲
Bed Days	2,124	2,867	-26% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %		Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual					
Treatment Completed Successfully		0	0%	60%	71%	-60%			N/A	N/A	90%	74%	N/A
Follow-up within 30 Days of Discharge													

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	78%	60%	84%	18% ▲
✓ Stable Living Situation		9	100%	95%	96%	5%
● Employed		0	0%	25%	13%	-25% ▼
● Improved/Maintained Function Score		5	62%	95%	73%	-33% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	3,964 days	0.3	97%	90%	90%	7%

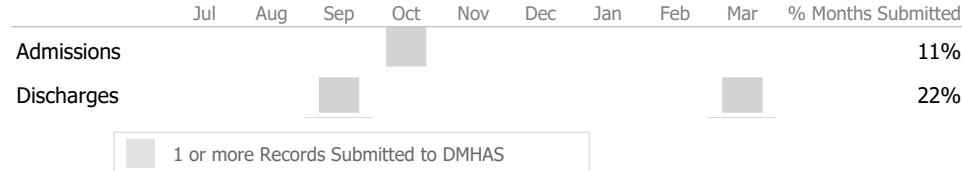
< 90%
90-110%
>110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	94%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

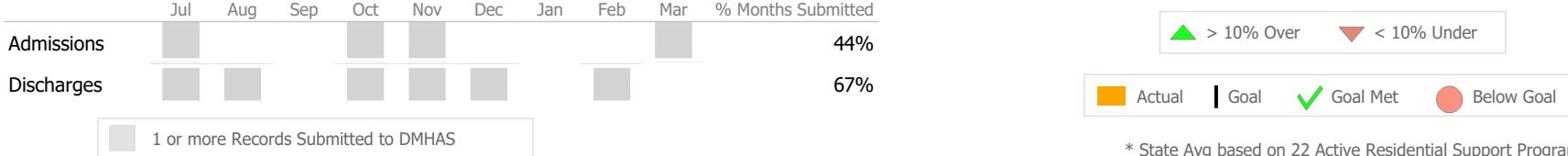
Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	23	20	15%	▲
Admits	4	5	-20%	▼
Discharges	6	3	100%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	98%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▼
● Treatment Completed Successfully		0	0%	50%	58%	-50%	▼
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		21	91%	60%	86%	31%	▲
✓ Stable Living Situation		23	100%	85%	96%	15%	▲
✓ Improved/Maintained Function Score		21	95%	95%	62%	0%	
● Employed		2	9%	25%	16%	-16%	▼

Data Submitted to DMHAS for Month


* State Avg based on 22 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	37	5%
Admits	30	28	7%
Discharges	31	28	11% ▲
Bed Days	2,913	2,812	4%

Discharge Outcomes

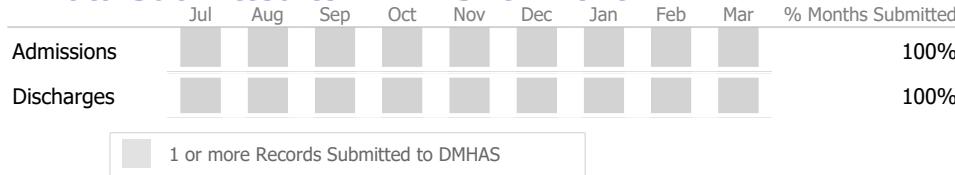
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 77%; background-color: orange;"></div>	24	77%	85%	76%	-8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 97%; background-color: cyan;"></div>	11	104 days	0.2	97%	90%	60%	7%

< 90%
 90-110%
 >110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	-	-
Admits	-	-	-
Discharges	-	-	-
Service Hours	-	-	-

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		N/A	N/A	90%	95%	N/A

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

0%

> 10% Over < 10% Under

Discharges

0%

Actual Goal Goal Met Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	13	-8%
Admits	4	6	-33% ▼
Discharges	5	6	-17% ▼
Service Hours	566	610	-7%
Bed Days	2,018	2,120	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic 6 Month Updates	75%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	█	5	100%	60%	71%	40% ▲
● Follow-up within 30 Days of Discharge	█	2	40%	90%	74%	-50% ▼

Recovery

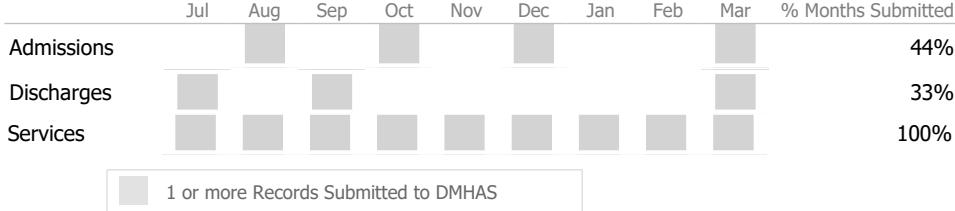
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	█	10	83%	60%	84%	23% ▲
✓ Employed	█	5	42%	25%	13%	17% ▲
● Stable Living Situation	█	11	92%	95%	96%	-3%

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	█ █ █ █ █ █ █	8	319 days	0.3	92%	90%	90%	2%



Data Submitted to DMHAS for Month


▲ > 10% Over ▼ < 10% Under
█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	8	9	-11% ▼
Discharges	6	10	-40% ▼
Bed Days	1,090	1,004	9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	6	100%	95%	72%	5%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	6	100%	85%	89%	15% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 50%;"></div></div>	3	50%	90%	91%	-40% ▼

Data Submission Quality

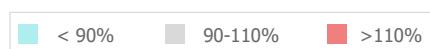
Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
● On-Time Periodic 6 Month Updates	0%	67%
✓ Valid MH/SU Diagnosis	100%	92%

Recovery

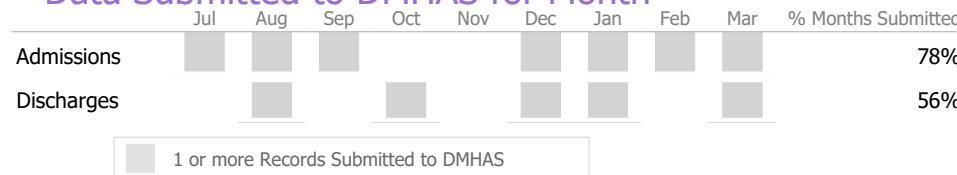
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score	<div style="width: 100%;"><div style="width: 62%;"></div></div>	5	62%	75%	33%	-13% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 100%;"><div style="width: 80%;"></div></div>	5	196 days	0.3	80%	90%	80%	-10%



Data Submitted to DMHAS for Month


▲ > 10% Over ▼ < 10% Under
Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Transitional Programs