Prime Time House Inc.
Torrington, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	179	172	4%
	Admits	19	19	0%
	Discharges	14	9	56% ▲
	Service Hours	994	1,267	-21% ▼
	S.Rehab/PHP/IOP	3,454	3,919	-12% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 38 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		97%	80%	91%
✓ Outcome		97%	80%	83%
✓ Participation in Treatment		97%	80%	92%
✓ Access		95%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	179	100.0%

Client Demographics

Age	#	%	State Avg
18-25	11	6%	8%
26-34	30	17%	19%
35-44	27	15%	25%
45-54	23	13%	18%
55-64	53	30% ▲	18%
65+	34	19%	11%

Gender	#	%	State Avg
Female	96	54% ▲	40%
Male	81	45% ▼	59%
Transgender/Other	2	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	155	87% ▲	64%
Unknown	17	9%	14%
Hispanic-Other	3	2%	11%
Hisp-Puerto Rican	3	2%	10%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	144	80% ▲	58%
Black/African American	17	9%	17%
Unknown	10	6%	9%
Other	6	3%	12%
Asian	2	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Social Rehab- Torrington
Prime Time House Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
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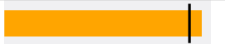
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	179	172	4%	
Admits	19	19	0%	
Discharges	14	9	56%	▲
Service Hours	994	1,267	-21%	▼
Social Rehab/PHP/IOP Days	3,454	3,919	-12%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		159	96%	90%	81%	6%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■		■	■		■		■	67%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs