

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	10	10	0%
	Admits	1	2	-50% ▼
	Discharges	1	1	0%
	Service Hours		-	
	Bed Days	2,466	2,390	3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 9 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	10	100.0%

Client Demographics

Age	#	%	State Avg
18-25	1	8%	
26-34	4	40% ▲	19%
35-44	1	10% ▼	25%
45-54	3	30% ▲	18%
55-64	1	10%	18%
65+	1	10%	11%

Gender	#	%	State Avg
Male	9	90% ▲	59%
Female	1	10% ▼	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	7	70%	64%
Hisp-Puerto Rican	3	30% ▲	10%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	
Hispanic-Other		11% ▼	
Unknown		14% ▼	

Race	#	%	State Avg
White/Caucasian	7	70% ▲	58%
Other	2	20%	12%
Black/African American	1	10% ▲	17%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			9%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	1	2	-50% 
Discharges	1	1	0%
Bed Days	2,466	2,390	3%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	100%	60%	71%	40% 		1	100%	90%	74%	10%
Follow-up within 30 Days of Discharge		1	100%	90%	74%	10%		1	100%	60%	84%	40% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		10	100%	60%	84%	40% 
Stable Living Situation		10	100%	95%	96%	5% 
Improved/Maintained Function Score		8	89%	95%	73%	-6% 
Employed		0	0%	25%	13%	-25% 

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		9	1,541 days	0.3	100%	90%	90%	10%



Data Submitted to DMHAS for Month



 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	59%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	14%	-20% 
Social Support		N/A	N/A	60%	72%	-60% 
Stable Living Situation		N/A	N/A	80%	79%	-80% 

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	85%	N/A 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
On-Time Periodic 6 Month Updates	N/A	62%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 24 Active Standard Case Management Programs