

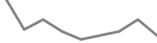











Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	230	236	-3%
	Admits	60	84	-29% ▼
	Discharges	67	87	-23% ▼
	Service Hours	2,301	2,848	-19% ▼
	Bed Days	3,979	3,848	3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 72 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		100%	80%	88%
✓ Overall		99%	80%	91%
✓ General Satisfaction		99%	80%	92%
✓ Participation in Treatment		99%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		95%	80%	91%
✓ Outcome		93%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	124	53.0%
	Case Management	78	33.3%
	Residential Services	21	9.0%
	Recovery Support	11	4.7%

Client Demographics

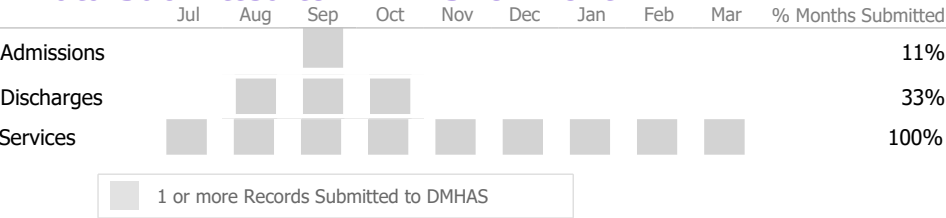
Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	47	20%	▲ 8%	Male	138	60%	59%
26-34	37	16%	19%	Female	84	36%	40%
35-44	43	19%	25%	Transgender/Other	9	4%	0%
45-54	50	22%	18%				
55-64	40	17%	18%				
65+	13	6%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	178	77%	▲ 64%	Black/African American	114	49%	▲ 17%
Hisp-Puerto Rican	30	13%	10%	White/Caucasian	66	29%	▼ 58%
Hispanic-Other	17	7%	11%	Other	41	18%	12%
Hispanic-Mexican	4	2%	1%	Asian	4	2%	1%
Hispanic-Cuban	1	0%	0%	Am. Indian/Native Alaskan	2	1%	1%
Unknown	1	0%	▼ 14%	Multiple Races	2	1%	1%
				Hawaiian/Other Pacific Islander	2	1%	0%
				Unknown			9%

 Unique Clients |  State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	18	-39% ▼
Admits	1	-	
Discharges	3	7	-57% ▼
Service Hours	1,447	1,478	-2%

Data Submitted to DMHAS for Month



* State Avg based on 10 Active Specialing Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 0 Active Fiduciary Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	12	17% ▲
Admits	4	5	-20% ▼
Discharges	3	5	-40% ▼
Bed Days	2,625	2,128	23% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic		
6 Month Updates	63%	94%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	2	67%	60%	71%	7%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	2	100%	90%	74%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	13	93%	60%	84%	33% ▲
Employed	<div><div></div></div>	5	36%	25%	13%	11% ▲
Stable Living Situation	<div><div></div></div>	14	100%	95%	96%	5%
Improved/Maintained Function Score	<div><div></div></div>	3	27%	95%	73%	-68% ▼

Bed Utilization

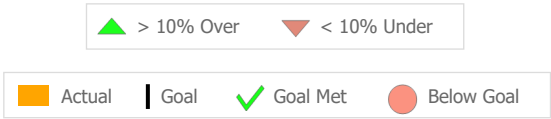
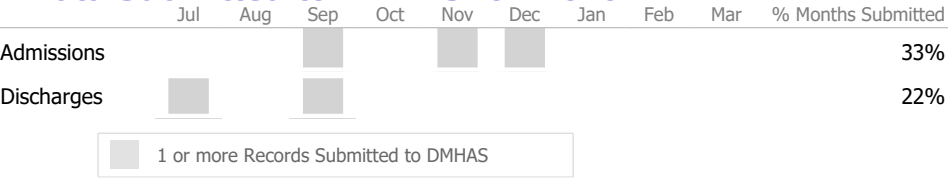
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	10	530 days	0.3	96%	90%	90%	6%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month



* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	8	13% ▲
Admits	4	3	33% ▲
Discharges	5	3	67% ▲
Bed Days	1,354	1,720	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic		
6 Month Updates	67%	94%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	20%	60%	71%	-40% ▼
Follow-up within 30 Days of Discharge	<div><div></div></div>	1	100%	90%	74%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	8	80%	60%	84%	20% ▲
Stable Living Situation	<div><div></div></div>	10	100%	95%	96%	5%
Employed	<div><div></div></div>	2	20%	25%	13%	-5%
Improved/Maintained Function Score	<div><div></div></div>	5	62%	95%	73%	-33% ▼

Bed Utilization

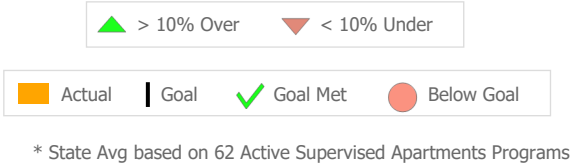
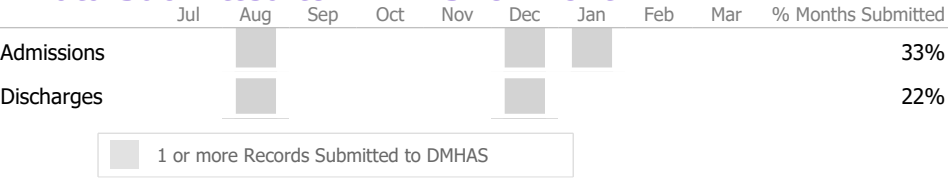
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	5	341 days	0.3	99%	90%	90%	9%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	25	0%
Admits	5	8	-38% ▼
Discharges	8	10	-20% ▼
Service Hours	151	137	10%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed	<div><div></div></div>	5	20%	35%	43%	-15% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	17	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	99% 92%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	93% 92%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	<div></div>	<div></div>				<div></div>		<div></div>		44%
Discharges	<div></div>	<div></div>	<div></div>					<div></div>		44%
Services	<div></div>	<div></div>	<div></div>	<div></div>		<div></div>		<div></div>	<div></div>	78%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

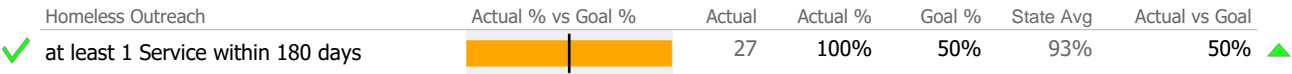
● Below Goal

* State Avg based on 36 Active Employment Services Programs

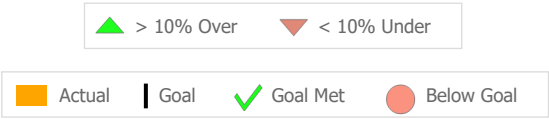
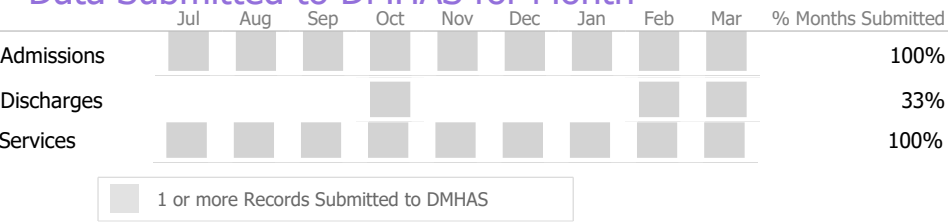
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	55	42%	▲
Admits	27	18	50%	▲
Discharges	10	21	-52%	▼
Service Hours	-	-		

Service Engagement



Data Submitted to DMHAS for Month



* State Avg based on 52 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	105	-16% ▼
Admits	15	37	-59% ▼
Discharges	34	30	13% ▲
Service Hours	690	1,039	-34% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed	<div><div></div></div>	33	37%	35%	43%	2%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	53	96%	90%	98%	6%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	100% 92%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	96% 92%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>		<div></div>	<div></div>	<div></div>	89%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	15	13%
Admits	4	7	-43% ▼
Discharges	4	4	0%
Service Hours	14	99	-86% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Employed	<div><div></div></div>	6	35%	35%	43%	0%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services	<div><div></div></div>	9	69%	90%	98%	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✔ Valid NOMS Data	<div><div></div></div>	92%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div><div></div></div>	92%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	<div></div>	<div></div>								22%
Discharges	<div></div>		<div></div>	<div></div>						33%
Services	<div></div>	<div></div>	<div></div>							33%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✔ Goal Met

● Below Goal

* State Avg based on 36 Active Employment Services Programs