

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	257	268	-4%
	Admits	96	93	3%
	Discharges	83	105	-21% ▼
	Service Hours	2,628	2,145	22% ▲

▲ > 10% Over 1 Yr Ago
▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100%   Goal %	100%	80%	93%
✓ General Satisfaction	97%   Goal %	97%	80%	92%
✓ Overall	97%   Goal %	97%	80%	91%
✓ Access	97%   Goal %	97%	80%	88%
✓ Outcome	97%   Goal %	97%	80%	83%
✓ Participation in Treatment	97%   Goal %	97%	80%	92%
✓ Respect	97%   Goal %	97%	80%	91%

Satisfied %
Goal %
0-80%
80-100%
✓ Goal Met
● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Employment Services	257	100.0%

### Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	21	8%	8%		Male	143	56%	59%
26-34	56	22%	19%		Female	111	43%	40%
35-44	58	23%	25%		Transgender/Other	3	1%	0%
45-54	41	16%	18%					
55-64	67	26%	18%					
65+	14	5%	11%					

Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	218	85%	64%	▲	White/Caucasian	180	70%	58%
Hispanic-Other	18	7%	11%		Black/African American	40	16%	17%
Hisp-Puerto Rican	15	6%	10%		Other	30	12%	12%
Unknown	4	2%	14%	▼	Asian	4	2%	1%
Hispanic-Cuban	1	0%	0%		Am. Indian/Native Alaskan	2	1%	1%
Hispanic-Mexican	1	0%	1%		Unknown	1	0%	9%
					Multiple Races			1%
					Hawaiian/Other Pacific Islander			0%

Unique Clients
State Avg
▲ > 10% Over State Avg
▼ > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	95	3%
Admits	44	29	52% <span style="color: green;">▲</span>
Discharges	29	39	-26% <span style="color: red;">▼</span>
Service Hours	832	522	60% <span style="color: green;">▲</span>

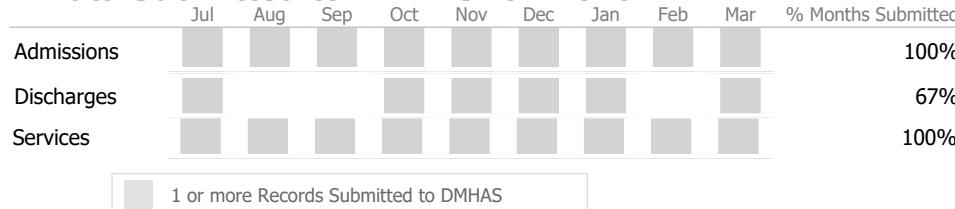
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 44%;"> </div>	44	44%	35%	43%	9%
<b>Service Utilization</b>						
✓ Clients Receiving Services	<div style="width: 71%;"> </div>	71	100%	90%	98%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 94%;"> </div>	94% 92%
On-Time Periodic ✓ 6 Month Updates	<div style="width: 100%;"> </div>	100% 92%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 36 Active Employment Services Programs

# Supported Employment

Kuhn Employment Opportunities Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

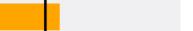
Program Quality Dashboard

Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	148	163	-9%
Admits	49	60	-18% ▼
Discharges	51	62	-18% ▼
Service Hours	1,704	1,538	11% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		62	42%	35%	43%	7%

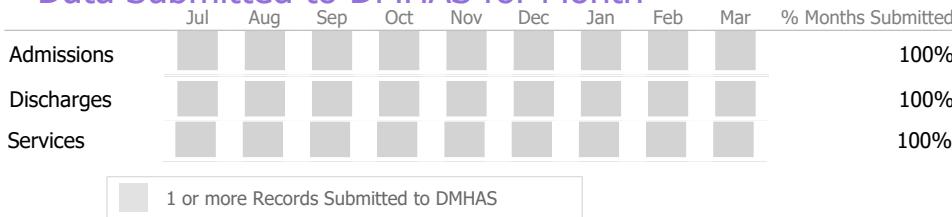
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		98	100%	90%	98%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
✓ On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		96%
		92%

## Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 36 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	20	-15%	▼
Admits	3	4	-25%	▼
Discharges	3	4	-25%	▼
Service Hours	91	85	7%	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		15	88%	35%	43%	53% 

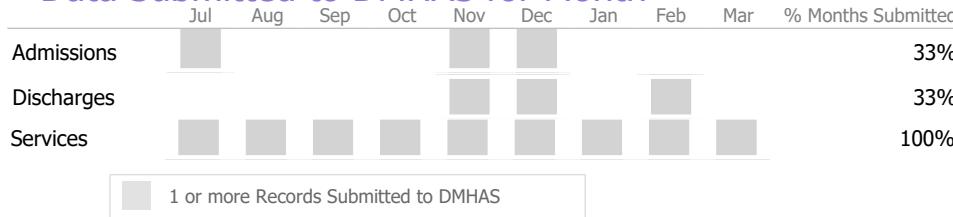
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	98%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
✓ On-Time Periodic 6 Month Updates		100%

## Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 36 Active Employment Services Programs

1 or more Records Submitted to DMHAS