

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	89	102	-13% ▼
	Admits	19	22	-14% ▼
	Discharges	19	31	-39% ▼
	Service Hours	866	630	37% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100% Goal %	100%	80%	93%
✓ Participation in Treatment	100% Goal %	100%	80%	92%
✓ General Satisfaction	100% Goal %	100%	80%	92%
✓ Overall	100% Goal %	100%	80%	91%
✓ Access	100% Goal %	100%	80%	88%
✓ Respect	95% Goal %	95%	80%	91%
✓ Outcome	86% Goal %	86%	80%	83%

█ Satisfied % | █ Goal % | █ 0-80% | █ 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	89	100.0%

Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	7	8%	8%		Female	46	52%	▲ 40%
26-34	21	24%	19%		Male	43	48%	▼ 59%
35-44	18	20%	25%		Transgender/Other			0%
45-54	23	26%	18%					
55-64	14	16%	18%					
65+	6	7%	11%					

Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	67	75%	▲ 64%		Black/African American	36	40%	▲ 17%
Hispanic-Other	16	18%	11%		White/Caucasian	32	36%	▼ 58%
Hisp-Puerto Rican	6	7%	10%		Other	18	20%	12%
Hispanic-Cuban			0%		Am. Indian/Native Alaskan	1	1%	1%
Hispanic-Mexican			1%		Asian	1	1%	1%
Unknown			▼ 14%		Hawaiian/Other Pacific Islander	1	1%	0%
					Multiple Races			1%
					Unknown			9%

█ Unique Clients | █ State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	23	-17% ▼
Admits	4	4	0%
Discharges	3	6	-50% ▼
Service Hours	287	186	54% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		12	63%	35%	43%	28% ▲

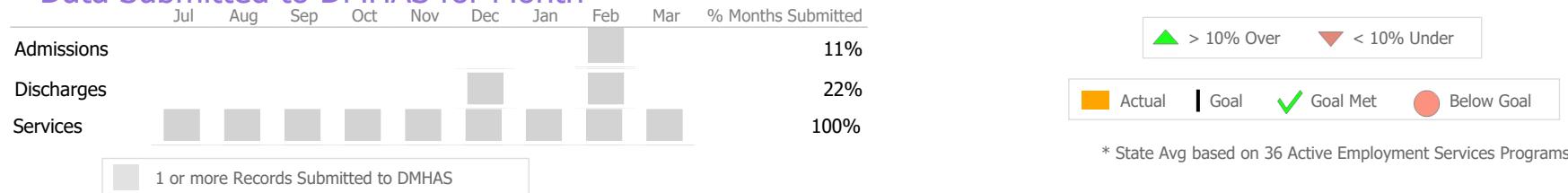
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	98%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	85	95	-11%	▼
Admits	15	18	-17%	▼
Discharges	16	25	-36%	▼
Service Hours	579	444	30%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		41	48%	35%	43%	13% 

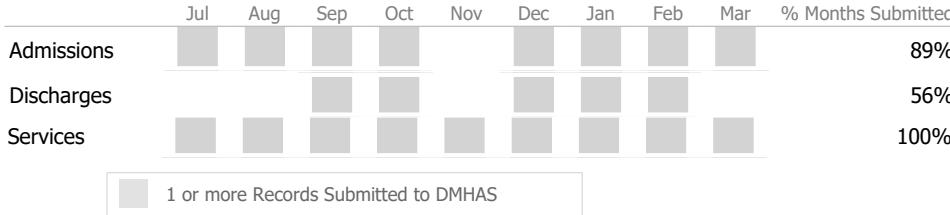
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		69	100%	90%	98%	10% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
✓ On-Time Periodic 6 Month Updates		100%

Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 36 Active Employment Services Programs