

Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	3,252	4,148	-22%	▼
	Admits	4,547	5,844	-22%	▼
	Discharges	4,497	6,246	-28%	▼
	Service Hours	29,061	31,928	-9%	
	Bed Days	27,170	30,306	-10%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 272 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ General Satisfaction		90%	80%	92%
✓ Access		88%	80%	88%
✓ Overall		88%	80%	91%
✓ Quality and Appropriateness		87%	80%	93%
✓ Respect		86%	80%	91%
● Outcome		78%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Intake	1,289	25.8%
	Outpatient	1,186	23.8%
	Community Support	388	7.8%
	Crisis Services	255	5.1%
	Social Rehabilitation	152	3.0%
	Employment Services	107	2.1%
	Case Management	77	1.5%
	ACT	58	1.2%
	Consultation	46	0.9%
	Residential Services	24	0.5%
Addiction	Residential Services	835	16.7%
	Outpatient	206	4.1%
	Case Management	169	3.4%
	Employment Services	108	2.2%
Forensic SA	Forensics Community-based	93	1.9%

Client Demographics

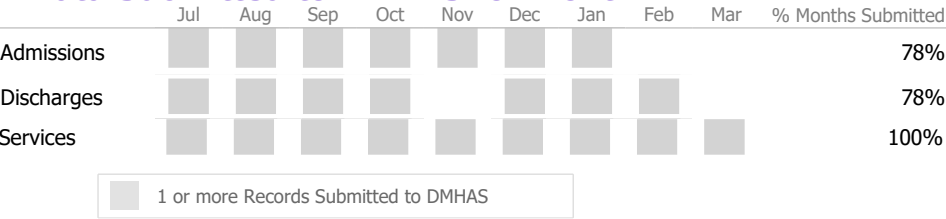
Age				#	%	State Avg
18-25				328	10%	8%
26-34				658	20%	19%
35-44				822	25%	25%
45-54				586	18%	18%
55-64				578	18%	18%
65+				275	8%	11%
Gender				#	%	State Avg
Male				1,872	57%	59%
Female				1,380	42%	40%
Transgender/Other				5	0%	0%
Ethnicity				#	%	State Avg
Non-Hispanic				1,753	54%	64%
Unknown				657	20%	14%
Hispanic-Other				619	19%	11%
Hisp-Puerto Rican				220	7%	10%
Hispanic-Mexican				8	0%	1%
Hispanic-Cuban						0%
Race				#	%	State Avg
White/Caucasian				1,413	43%	58%
Unknown				877	27%	9%
Black/African American				788	24%	17%
Hawaiian/Other Pacific Islander				81	2%	0%
Multiple Races				47	1%	1%
Asian				26	1%	1%
Am. Indian/Native Alaskan				18	1%	1%
Other				7	0%	12%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	41	12%	▲
Admits	14	24	-42%	▼
Discharges	20	9	122%	▲
Service Hours	68	81	-17%	▼

Data Submitted to DMHAS for Month



* State Avg based on 10 Active Consultation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	40	13% ▲
Admits	17	14	21% ▲
Discharges	14	13	8%
Service Hours	2,486	2,547	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	71%	65%	58%	6%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		13	100%	85%	93%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		4	40%	90%	50%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		44	98%	60%	76%	38% ▲
✓ Stable Living Situation		42	93%	60%	88%	33% ▲
● Employed		4	9%	15%	16%	-6%
✓ Improved/Maintained Function Score		31	97%	85%	26%	12% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		30	97%	90%	99%	7%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										89%
Services										100%

1 or more Records Submitted to DMHAS



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,289	1,498	-14% ▼
Admits	1,398	1,669	-16% ▼
Discharges	1,398	1,669	-16% ▼
Service Hours	1,245	1,537	-19% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

 |

Goal

Goal Met

Below Goal

* State Avg based on 17 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	358	399	-10% ▼
Admits	50	75	-33% ▼
Discharges	58	89	-35% ▼
Service Hours	4,338	4,468	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		44	76%	50%	44%	26% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		362	100%	60%	61%	40% ▲
Improved/Maintained Function Score		331	99%	75%	47%	24% ▲
Stable Living Situation		327	90%	95%	74%	-5%
Employed		54	15%	30%	26%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		303	99%	90%	86%	9%

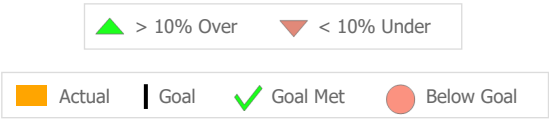
Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		47	96%	75%	79%	21% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS



* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	107	136	-21% ▼
Admits	56	67	-16% ▼
Discharges	54	84	-36% ▼
Service Hours	1,805	2,080	-13% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		49	44%	35%	43%	9%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		54	95%	90%	98%	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	92%
On-Time Periodic		
✓ 6 Month Updates	97%	92%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	53	11% ▲
Admits	47	42	12% ▲
Discharges	45	39	15% ▲
Service Hours	-	-	
Bed Days	3,725	3,469	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%
Valid TEDS Data	93%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

● Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		30	67%	85%	78%	-18% ▼
● No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		36	80%	85%	82%	-5%
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		15	50%	90%	63%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		55	93%	70%	96%	23% ▲
● Employed		14	24%	60%	38%	-36% ▼
● Improved/Maintained Function Score		19	41%	75%	79%	-34% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	93%	90%	40%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		13	101 days	0.1	105%	90%	86%	15% ▲
< 90% 90-110% > 110%								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%
1 or more Records Submitted to DMHAS										

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity				Service Utilization						
Measure	Actual	1 Yr Ago	Variance %		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Unique Clients	152	104	46% ▲	✓ Clients Receiving Services		95	99%	90%	81%	9%
Admits	68	41	66% ▲							
Discharges	61	25	144% ▲							
Service Hours	1,155	1,024	13% ▲							
Social Rehab/PHP/IOP Days	0	0								

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	17	18% ▲
Admits	3	-	
Discharges	3	-	
Bed Days	4,558	4,675	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	94%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	60%	71%	7%
● Follow-up within 30 Days of Discharge		0	0%	90%	74%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		20	100%	60%	84%	40% ▲
✓ Stable Living Situation		19	95%	95%	96%	0%
✓ Improved/Maintained Function Score		17	100%	95%	73%	5%
● Employed		1	5%	25%	13%	-20% ▼

Bed Utilization

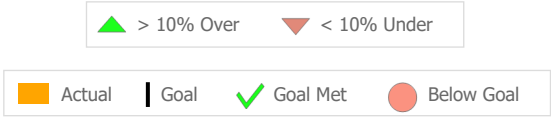
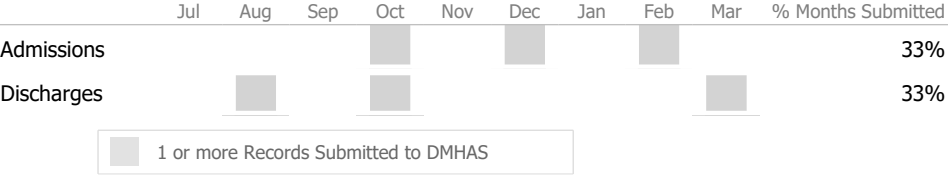
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		17	1,800 days	0.3	98%	90%	90%	8%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	26	-4%
Admits	20	27	-26% ▼
Discharges	17	27	-37% ▼
Service Hours	-	-	
Bed Days	2,262	2,008	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	74%	84%
Valid TEDS Data	90%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	67%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

✓ Treatment Completed Successfully		Actual	Actual %	Goal %	State Avg	Actual vs Goal
		13	76%	70%	76%	6%
● No Re-admit within 30 Days of Discharge		Actual	Actual %	Goal %	State Avg	Actual vs Goal
		12	71%	85%	92%	-14% ▼
● Follow-up within 30 Days of Discharge		Actual	Actual %	Goal %	State Avg	Actual vs Goal
		8	62%	90%	58%	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		13	50%	70%	80%	-20% ▼
● Improved/Maintained Function Score		11	61%	95%	92%	-34% ▼

Bed Utilization

● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		10	145 days	0.2	83%	90%	73%	-7%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										78%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	254	247	3%
Admits	356	336	6%
Discharges	356	336	6%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		312	93%	90%	76%	3%
✓ Community Location Evaluation		323	96%	80%	78%	16% ▲
✓ Follow-up Service within 48 hours		292	99%	90%	88%	9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	388	375	3%
Admits	183	142	29% ▲
Discharges	170	170	0%
Service Hours	8,223	7,445	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	87%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		136	80%	65%	61%	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		392	100%	60%	80%	40% ▲
✓ Improved/Maintained Function Score		310	99%	65%	55%	34% ▲
✓ Stable Living Situation		315	80%	80%	88%	0%
✓ Employed		80	20%	20%	16%	0%

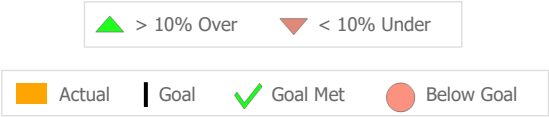
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		222	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS



* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	86	12% ▲
Admits	44	35	26% ▲
Discharges	67	36	86% ▲
Service Hours	1,274	1,539	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	73%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		46	69%	50%	44%	19% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		95	99%	60%	61%	39% ▲
Employed		32	33%	30%	26%	3%
Improved/Maintained Function Score		70	92%	75%	47%	17% ▲
Stable Living Situation		89	93%	95%	74%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	97%	90%	86%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		39	89%	75%	79%	14% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										89%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

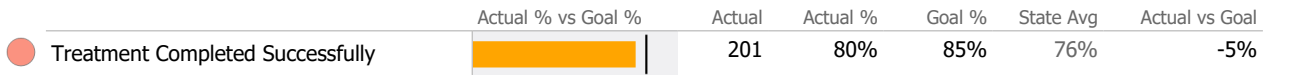
Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

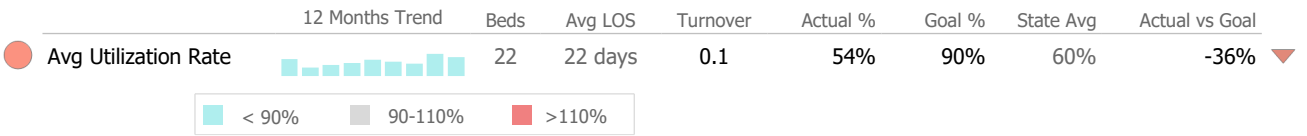
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	221	328	-33% ▼
Admits	243	415	-41% ▼
Discharges	252	415	-39% ▼
Bed Days	3,250	4,362	-25% ▼

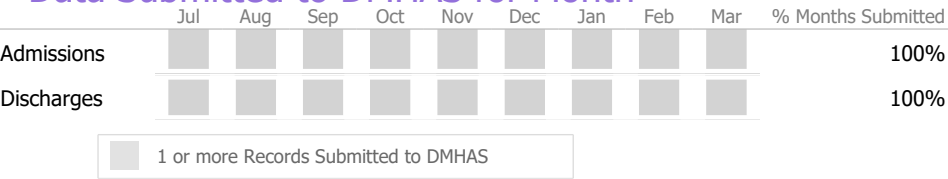
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	57	35% ▲
Admits	60	44	36% ▲
Discharges	69	37	86% ▲
Service Hours	197	130	51% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	62%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		50	72%	50%	59%	22% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		82	99%	60%	72%	39% ▲
✓ Stable Living Situation		75	90%	80%	79%	10%
● Employed		0	0%	20%	14%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	93%	90%	85%	3%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 24 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	163	371	-56% ▼
Admits	125	155	-19% ▼
Discharges	104	326	-68% ▼
Service Hours	400	701	-43% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	92%
Valid TEDS Data	58%	52%
On-Time Periodic	Actual	State Avg
6 Month Updates	73%	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		93	89%	50%	51%	39% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		46	27%	50%	26%	-23% ▼
Stable Living Situation		124	73%	95%	51%	-22% ▼
Not Arrested		84	49%	75%	50%	-26% ▼
Abstinence/Reduced Drug Use		38	22%	55%	28%	-33% ▼
Improved/Maintained Function Score		52	44%	75%	44%	-31% ▼
Self Help		24	14%	60%	15%	-46% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		62	93%	90%	48%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		73	62%	75%	65%	-13% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	822	1,159	-29% ▼
Admits	567	704	-19% ▼
Discharges	468	836	-44% ▼
Service Hours	5,662	7,184	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	73%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		357	76%	50%	44%	26% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		847	99%	60%	61%	39% ▲
Employed		337	40%	30%	26%	10% ▲
Stable Living Situation		749	88%	95%	74%	-7%
Improved/Maintained Function Score		416	68%	75%	47%	-7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		375	97%	90%	86%	7%

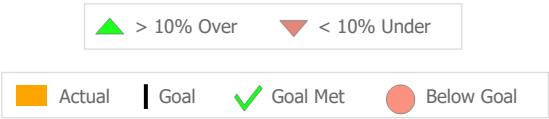
Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		416	76%	75%	79%	1%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS



* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	112	-60% ▼
Admits	16	24	-33% ▼
Discharges	45	75	-40% ▼
Service Hours	524	1,081	-52% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	92%
Valid TEDS Data	88%	52%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		39	87%	50%	51%	37% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		38	84%	75%	44%	9%
Abstinence/Reduced Drug Use		26	58%	55%	28%	3%
Employed		21	47%	50%	26%	-3%
Stable Living Situation		36	80%	95%	51%	-15% ▼
Not Arrested		26	58%	75%	50%	-17% ▼
Self Help		14	31%	60%	15%	-29% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	48%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		15	94%	75%	65%	19% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										89%
Services										89%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

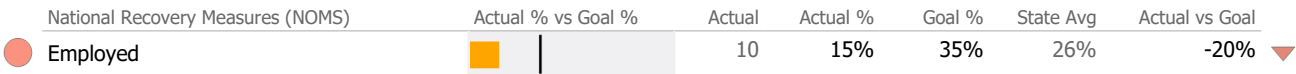
Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	67	84	-20% ▼
Admits	27	66	-59% ▼
Discharges	41	53	-23% ▼

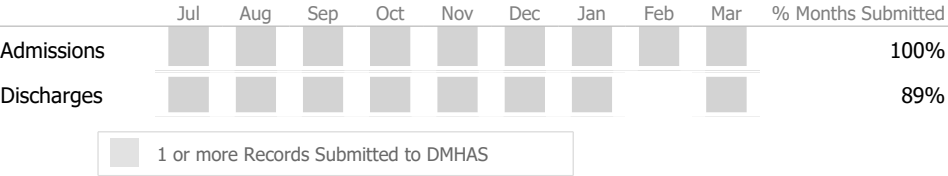
Recovery



Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	92%
Valid TEDS Data	66%	59%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	53%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	9%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 10 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	614	1,103	-44% ▼
Admits	725	1,400	-48% ▼
Discharges	734	1,400	-48% ▼
Bed Days	3,219	5,693	-43% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	73%	90%
Valid TEDS Data	94%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

● Treatment Completed Successfully		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			518	71%	80%	77%	-9%
● No Re-admit within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			570	78%	85%	79%	-7%
● Follow-up within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			291	56%	90%	60%	-34% ▼

Bed Utilization

12 Months Trend		Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	5 days	0.0	98%	90%	83%	8%
< 90% 90-110% > 110%								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
1 or more Records Submitted to DMHAS										

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

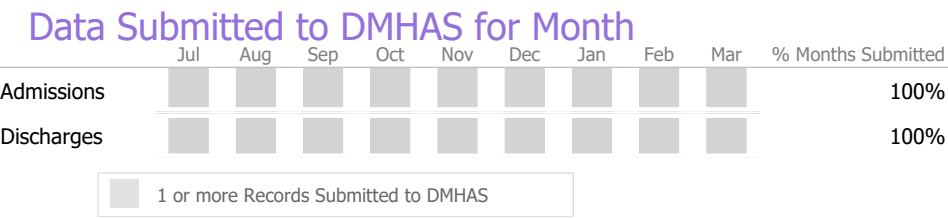
* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64		
Admits	69	-	
Discharges	57	-	
Bed Days	3,096	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	84%
Valid TEDS Data	96%	96%
On-Time Periodic		
6 Month Updates	N/A	67%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		28	49%	70%	76%	-21% ▼
✓ No Re-admit within 30 Days of Discharge		51	89%	85%	92%	4%
● Follow-up within 30 Days of Discharge		19	68%	90%	58%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		45	65%	70%	80%	-5%
● Improved/Maintained Function Score		47	82%	95%	92%	-13% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	58 days	0.1	94%	90%	73%	4%

< 90%

90-110%

>110%

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	61	52% ▲
Admits	79	46	72% ▲
Discharges	61	52	17% ▲
Service Hours	77	47	66% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	97%	90%	95%	7%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		0	0%	0%	100%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	192	317	-39% ▼
Admits	177	316	-44% ▼
Discharges	188	319	-41% ▼
Bed Days	3,209	6,800	-53% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	86%
Valid TEDS Data	95%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

● Treatment Completed Successfully		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			140	74%	80%	74%	-6%
✓ No Re-admit within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			169	90%	85%	86%	5%
● Follow-up within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			101	72%	90%	61%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Self Help		115	58%	60%	65%	-2%
● Abstinence/Reduced Drug Use		128	64%	70%	63%	-6%
● Improved/Maintained Function Score		128	68%	75%	86%	-7%

Bed Utilization

12 Months Trend		Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	18 days	0.1	98%	90%	92%	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	67	18% ▲
Admits	70	58	21% ▲
Discharges	68	58	17% ▲
Bed Days	3,302	2,750	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	84%
Valid TEDS Data	96%	96%
On-Time Periodic		
6 Month Updates	N/A	67%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		45	66%	70%	76%	-4%
No Re-admit within 30 Days of Discharge		62	91%	85%	92%	6%
Follow-up within 30 Days of Discharge		31	69%	90%	58%	-21%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		58	72%	70%	80%	2%
Improved/Maintained Function Score		45	66%	95%	92%	-29%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	57 days	0.1	100%	90%	73%	10%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	45	-2%
Admits	38	4	850% ▲
Discharges	26	40	-35% ▼
Service Hours	92	13	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		27	61%	35%	26%	26% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		15	83%	90%	88%	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	92%
On-Time Periodic		
6 Month Updates	N/A	53%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges					■		■		■	33%
Services			■	■	■	■	■	■	■	78%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

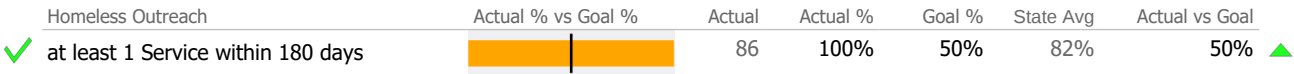
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Employment Services Programs

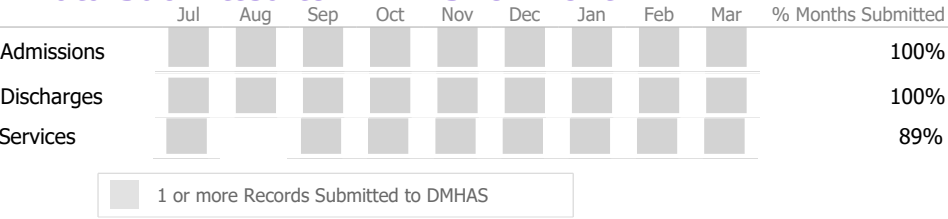
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	169	199	-15%	▼
Admits	89	134	-34%	▼
Discharges	115	131	-12%	▼
Service Hours	217	431	-50%	▼

Service Engagement



Data Submitted to DMHAS for Month



* State Avg based on 25 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	14	-7%
Admits	4	4	0%
Discharges	4	6	-33% ▼
Service Hours	681	1,001	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	93%
On-Time Periodic		
6 Month Updates	100%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	100%	65%	58%	35% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		2	50%	85%	93%	-35% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		1	25%	90%	50%	-65% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		8	62%	15%	16%	47% ▲
Social Support		13	100%	60%	76%	40% ▲
Stable Living Situation		13	100%	60%	88%	40% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	100%	90%	99%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										44%
Discharges										33%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 24 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	3	33% ▲
Admits	2	2	0%
Discharges	2	1	100% ▲
Service Hours	617	621	-1%
Bed Days	549	549	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	94%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	100%	60%	71%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		0	0%	90%	74%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		4	100%	60%	84%	40% ▲
Employed		2	50%	25%	13%	25% ▲
Improved/Maintained Function Score		4	100%	95%	73%	5%
Stable Living Situation		4	100%	95%	96%	5%

Bed Utilization

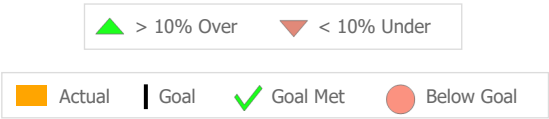
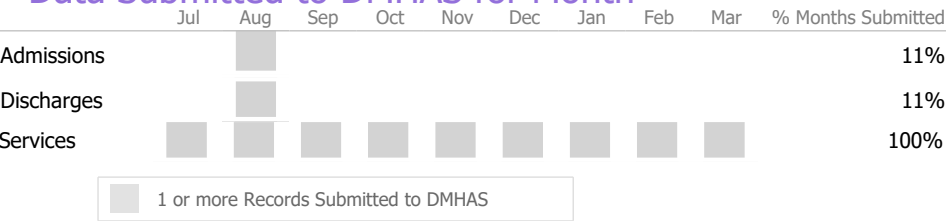
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		2	260 days	0.3	100%	90%	90%	10%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



* State Avg based on 62 Active Supervised Apartments Programs