

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	172	155	11%	▲
	Admits	82	47	74%	▲
	Discharges	37	84	-56%	▼
	Service Hours	585	329	78%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 29 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		96%	80%	91%
✓ Outcome		96%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Employment Services	173	100.0%

Age	#	%	State Avg
18-25	12	7%	8%
26-34	35	20%	19%
35-44	48	28%	25%
45-54	40	23%	18%
55-64	32	18%	18%
65+	6	3%	11%

Gender

Gender	#	%	State Avg
Male	105	61%	59%
Female	68	39%	40%
Transgender/Other			0%

Ethnicity

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	86	50%	10%
Non-Hispanic	52	30%	64%
Hispanic-Other	29	17%	11%
Hispanic-Mexican	3	2%	1%
Hispanic-Cuban	2	1%	0%
Unknown	1	1%	14%

Client Demographics

Race

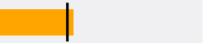
Race	#	%	State Avg
Other	78	45%	12%
Black/African American	50	29%	17%
White/Caucasian	36	21%	58%
Unknown	5	3%	9%
Am. Indian/Native Alaskan	3	2%	1%
Multiple Races	1	1%	1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	121	-24% ▼
Admits	46	43	7%
Discharges	34	84	-60% ▼
Service Hours	245	310	-21% ▼

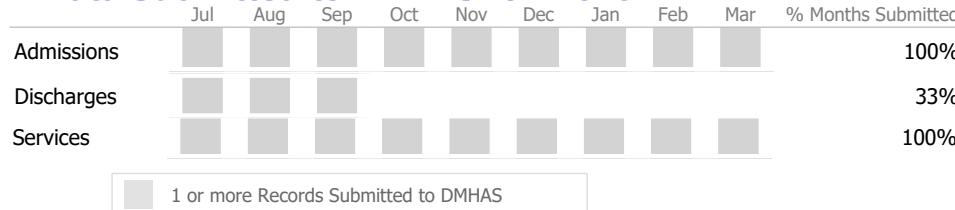
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		36	38%	35%	26%	3%
Service Utilization						
✓ Clients Receiving Services		56	92%	90%	88%	2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic		
6 Month Updates		0%
		53%

Data Submitted to DMHAS for Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

* State Avg based on 10 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81	35	131% ▲
Admits	36	4	800% ▲
Discharges	3	-	
Service Hours	340	19	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	 	25	31%	35%	26%	-4%

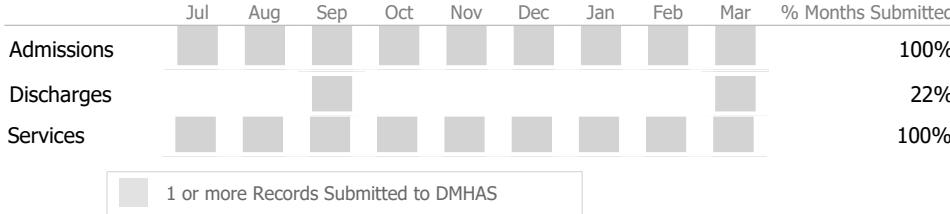
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	 	47	60%	90%	88%	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 	97% ✓
On-Time Periodic 6 Month Updates	 	22% 53%

Data Submitted to DMHAS for Month


▲ > 10% Over ▼ < 10% Under
| Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	35%	26%	-35% 

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		N/A	N/A	90%	88%	N/A 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A	92%
On-Time Periodic 6 Month Updates	 N/A	53%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 10 Active Employment Services Programs