








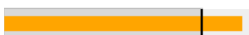




Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	43	40	8%
	Admits	6	5	20% ▲
	Discharges	3	5	-40% ▼
	Service Hours	364	24	
	Bed Days	1,096	1,100	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 29 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		96%	80%	92%
✓ Respect		89%	80%	91%
✓ Outcome		80%	80%	83%

 Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	39	90.7%
	Residential Services	4	9.3%

Client Demographics

Age	#	%	State Avg
18-25	1	2%	8%
26-34	1	2% ▼	19%
35-44	8	19%	25%
45-54	11	26%	18%
55-64	19	44% ▲	18%
65+	3	7%	11%

Gender	#	%	State Avg
Male	24	56%	59%
Female	19	44%	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	30	70%	64%
Hisp-Puerto Rican	7	16%	10%
Hispanic-Other	6	14%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			14% ▼

Race	#	%	State Avg
White/Caucasian	18	42% ▼	58%
Black/African American	17	40% ▲	17%
Other	5	12%	12%
Unknown	2	5%	9%
Multiple Races	1	2%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

 Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	21	10%
Admits	4	4	0%
Discharges	1	4	-75% ▼
Service Hours	217	2	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div><div></div></div>	22	96%	85%	83%	11% ▲

Service Utilization

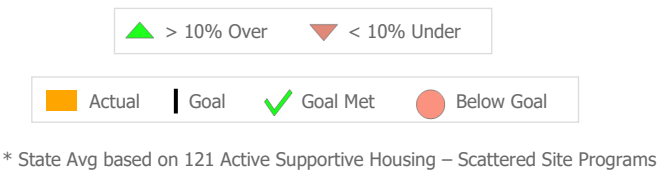
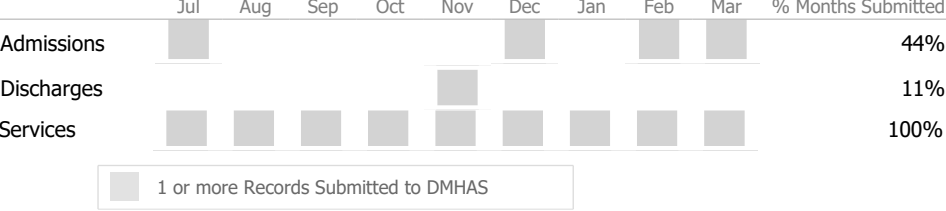
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	22	100%	90%	94%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div><div></div></div>	99% 97%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div><div></div></div>	100% 81%

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% ▲
Admits	1	-	
Discharges	1	-	
Service Hours	54	10	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	6	100%	85%	83%	15% ▲

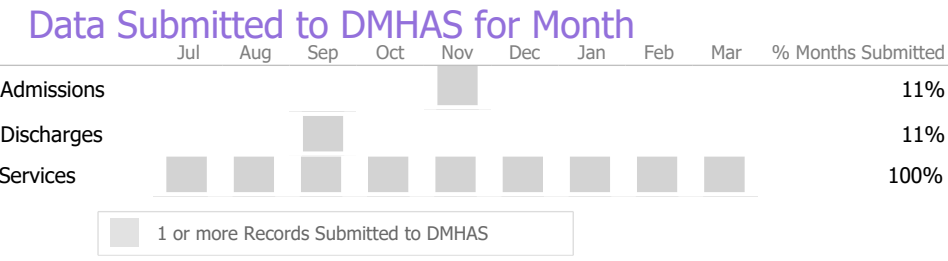
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	5	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div></div>	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div></div>	81%



▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 121 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,096	1,100	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	87%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	94%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	60%	71%	N/A
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	74%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	4	100%	60%	84%	40% ▲
✓ Stable Living Situation	<div><div></div></div>	4	100%	95%	96%	5%
● Employed	<div><div></div></div>	0	0%	25%	13%	-25% ▼
● Improved/Maintained Function Score	<div><div></div></div>	0	0%	95%	73%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div><div></div></div>	4	5,702 days	0.3	100%	90%	90%	10%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

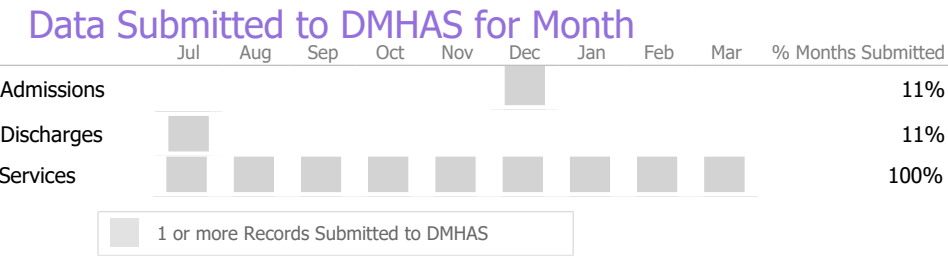
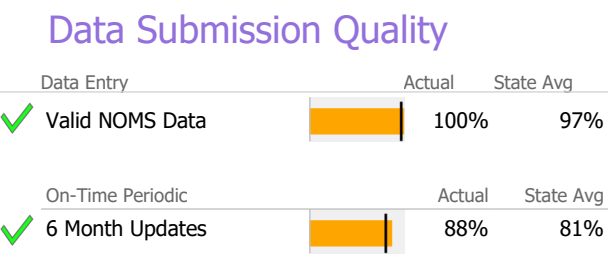
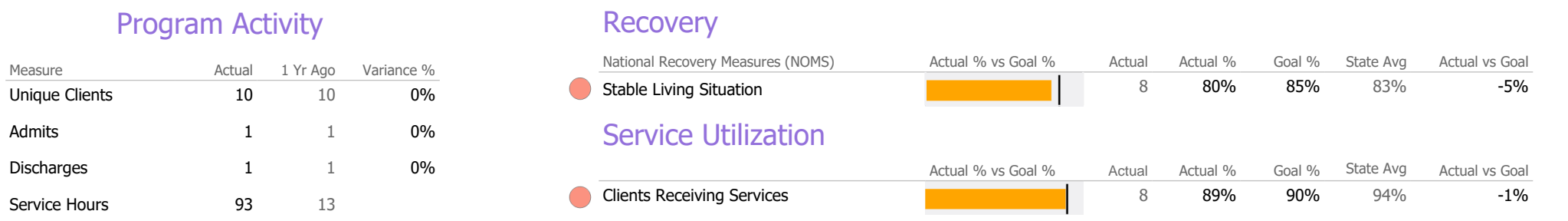
Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs



> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 121 Active Supportive Housing – Scattered Site Programs