


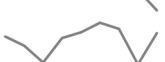





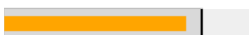




Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	125	135	-7%
	Admits	56	63	-11% ▼
	Discharges	66	61	8%
	Service Hours	179	452	-61% ▼
	Bed Days	7,980	7,857	2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 60 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
General Satisfaction		78%	80%	92%
Access		76%	80%	88%
Quality and Appropriateness		74%	80%	93%
Participation in Treatment		74%	80%	92%
Overall		73%	80%	91%
Respect		72%	80%	91%
Outcome		58%	80%	83%


 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	74	56.5%
	Case Management	57	43.5%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	3	2%	8%	Male	69	55%	59%
26-34	19	15%	19%	Female	56	45%	40%
35-44	30	24%	25%	Transgender/Other			0%
45-54	23	19%	18%				
55-64	25	20%	18%				
65+	24	19%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hispanic-Other	125	100%	▲ 11%	White/Caucasian	57	46%	▼ 58%
Hispanic-Cuban			0%	Multiple Races	26	21%	▲ 1%
Hispanic-Mexican			1%	Black/African American	25	20%	17%
Hisp-Puerto Rican			10%	Other	16	13%	12%
Non-Hispanic			▼ 64%	Asian	1	1%	1%
Unknown			▼ 14%	Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			9%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	9	11% ▲
Admits	1	-	
Discharges	-	1	-100% ▼
Service Hours	36	73	-51% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	10	100%	85%	83%	15% ▲

Service Utilization

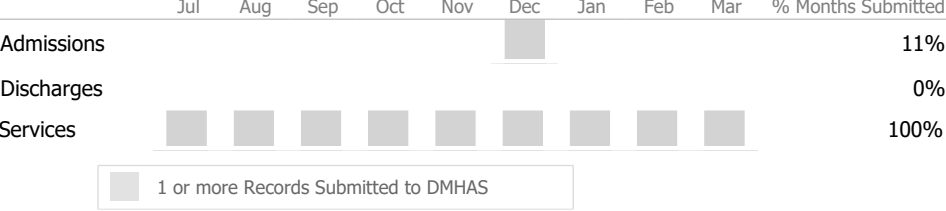
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	10	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 91%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div></div> 89%	81%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 121 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	25	0%
Admits	1	2	-50% ▼
Discharges	4	1	300% ▲
Service Hours	109	152	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	22	88%	85%	88%	3%

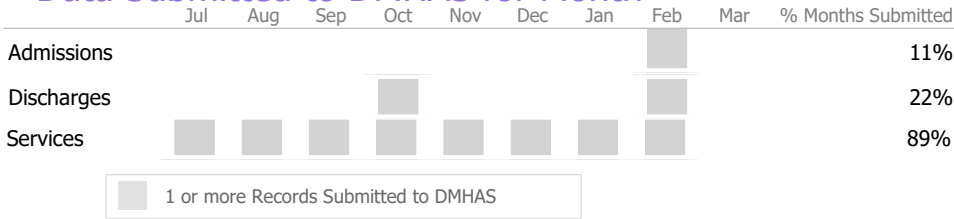
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	20	95%	90%	92%	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	87% 98%
On-Time Periodic		
✓ 6 Month Updates	<div><div></div></div>	90% 76%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

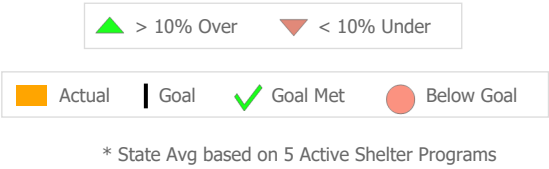
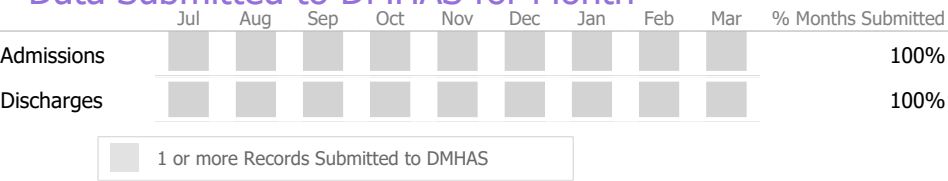
● Below Goal

* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	73	1%
Admits	46	49	-6%
Discharges	47	47	0%
Bed Days	7,980	7,857	2%

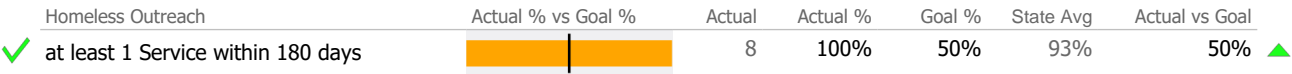
Data Submitted to DMHAS for Month



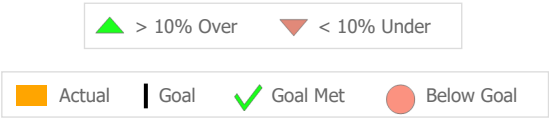
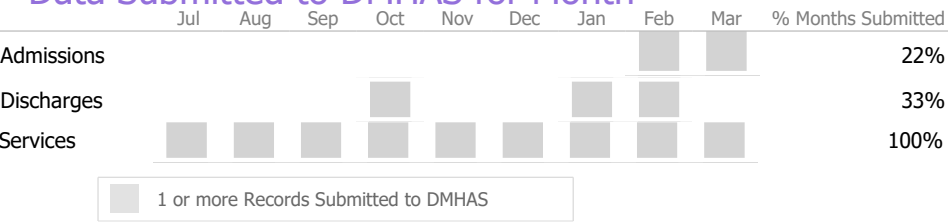
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	23	-13% ▼
Admits	8	5	60% ▲
Discharges	5	9	-44% ▼
Service Hours	22	123	-82% ▼

Service Engagement



Data Submitted to DMHAS for Month



* State Avg based on 52 Active Outreach & Engagement Programs

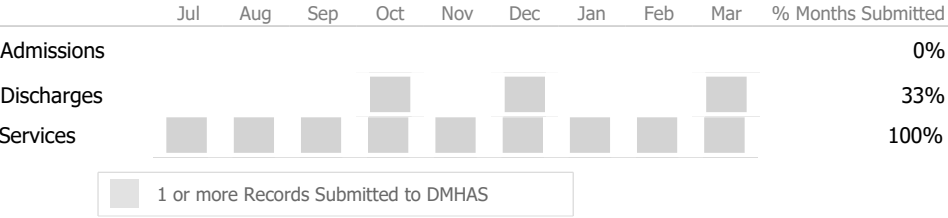
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	13	-23%	▼
Admits	-	7	-100%	▼
Discharges	10	3	233%	▲
Service Hours	12	104	-88%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days	<div></div>	0	0%	50%	93%	-50% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 52 Active Outreach & Engagement Programs