Easter Seals of Capital Region and Eastern CT
Windsor, CT

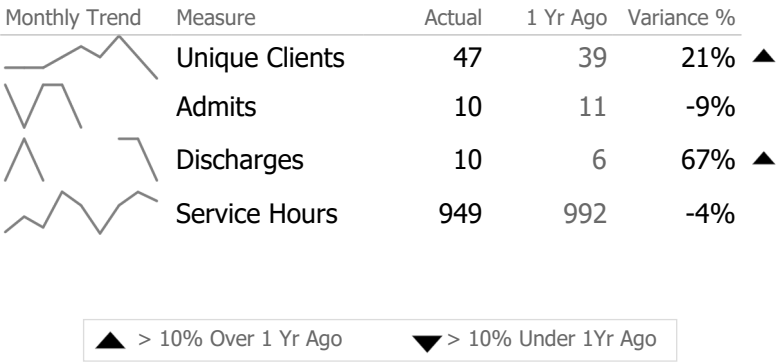Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
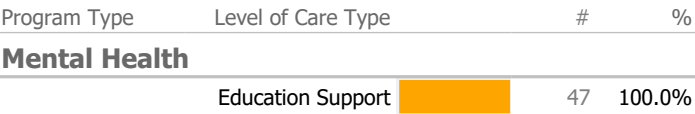Reporting Period: July 2024 - March 2025   (Data as of Jun 20, 2025)
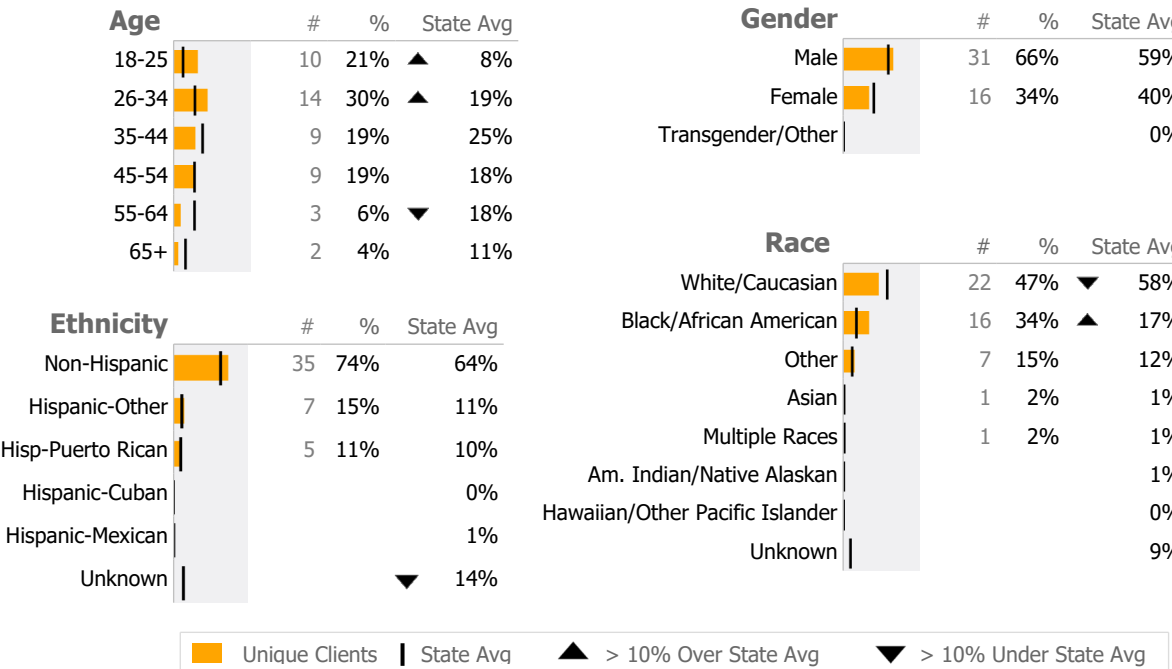
Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	47	39	21%	▲
	Admits	10	11	-9%	
	Discharges	10	6	67%	▲
	Service Hours	949	992	-4%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 23 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		95%	80%	91%
✓ Outcome		90%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	⬤ Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Education Support	47	100.0%

Client Demographics

Age

		#	%		State Avg
18-25		10	21%	▲	8%
26-34		14	30%	▲	19%
35-44		9	19%		25%
45-54		9	19%		18%
55-64		3	6%	▼	18%
65+		2	4%		11%

Gender

		#	%	State Avg
Male		31	66%	59%
Female		16	34%	40%
Transgender/Other				0%

Race

		#	%		State Avg
White/Caucasian		22	47%	▼	58%
Black/African American		16	34%	▲	17%
Other		7	15%		12%
Asian		1	2%		1%
Multiple Races		1	2%		1%
Am. Indian/Native Alaskan					1%
Hawaiian/Other Pacific Islander					0%
Unknown					9%

Ethnicity

		#	%		State Avg
Non-Hispanic		35	74%		64%
Hispanic-Other		7	15%		11%
Hisp-Puerto Rican		5	11%		10%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Unknown				▼	14%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Supported Education 609272
Easter Seals of Capital Region and Eastern CT
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	39	21%	▲
Admits	10	11	-9%	
Discharges	10	6	67%	▲
Service Hours	949	992	-4%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Enrolled in Educational Program		32	68%	35%	81%	33%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		37	100%	90%	99%	10%

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	99%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100%	97%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪	▪	▪		▪			67%
Discharges	▪	▪	▪		▪		▪	▪	▪	78%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal
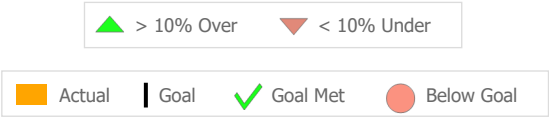
* State Avg based on 5 Active Education Support Programs