





Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	162	237	-32%	▼
	Admits	235	385	-39%	▼
	Discharges	236	390	-39%	▼
	Service Hours		-		
	S.Rehab/PHP/IOP	264			

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Crisis Services	150	89.3%
	IOP	18	10.7%

Client Demographics

Age	#	%	State Avg
18-25	33	22%	▲ 8%
26-34	31	20%	19%
35-44	30	20%	25%
45-54	16	10%	18%
55-64	20	13%	18%
65+	23	15%	11%

Gender	#	%	State Avg
Male	82	50%	59%
Female	80	49%	40%
Transgender/Other	1	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	122	75%	▲ 64%
Unknown	21	13%	14%
Hispanic-Other	19	12%	11%
Hisp-Puerto Rican	1	1%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	107	66%	58%
Unknown	25	15%	9%
Black/African American	19	12%	17%
Other	7	4%	12%
Asian	3	2%	1%
Multiple Races	1	1%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	12	50% ▲
Admits	15	11	36% ▲
Discharges	16	14	14% ▲
Service Hours	-	-	
Social Rehab/PHP/IOP Days	264	0	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	65%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	13	81%	50%	75%	31% ▲
Follow-up within 30 Days of Discharge	<div><div></div></div>	1	8%	90%	75%	-82% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	8	42%	30%	33%	12% ▲
Improved/Maintained Function Score	<div><div></div></div>	16	100%	75%	85%	25% ▲
Stable Living Situation	<div><div></div></div>	19	100%	95%	91%	5%
Social Support	<div><div></div></div>	12	63%	60%	66%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	3	100%	90%	88%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										89%
Services										89%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 4 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	149	227	-34% ▼
Admits	220	374	-41% ▼
Discharges	220	376	-41% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<div><div></div></div>	198	96%	90%	76%	6%
✓ Community Location Evaluation	<div><div></div></div>	203	99%	80%	78%	19% ▲
✓ Follow-up Service within 48 hours	<div><div></div></div>	137	99%	90%	88%	9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs