

Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,000	1,057	-5%
	Admits	1,130	1,274	-11% ▼
	Discharges	1,086	1,296	-16% ▼
	Service Hours	1,113	720	55% ▲
	Bed Days	5,288	5,175	2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 305 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		95%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		92%	80%	92%
✓ Access		89%	80%	88%
✓ Outcome		88%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	822	82.0%
	Medication Assisted Treatment	124	12.4%
	Case Management	57	5.7%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	24	2%	8%	Male	731	73%	▲ 59%
26-34	183	18%	19%	Female	269	27%	▼ 40%
35-44	351	35%	25%	Transgender/Other	1	0%	0%
45-54	234	23%	18%				
55-64	163	16%	18%				
65+	46	5%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	772	77%	▲ 64%	White/Caucasian	639	64%	58%
Hispanic-Other	111	11%	11%	Black/African American	208	21%	17%
Hisp-Puerto Rican	104	10%	10%	Other	131	13%	12%
Unknown	13	1%	▼ 14%	Multiple Races	16	2%	1%
Hispanic-Cuban	1	0%	0%	Unknown	6	1%	9%
Hispanic-Mexican			1%	Asian	1	0%	1%
				Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	2	-50% ▼
Admits	-	-	
Discharges	-	1	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	4%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		1	100%	55%	32%	45% ▲
Self Help		1	100%	60%	19%	40% ▲
Not Arrested		1	100%	75%	48%	25% ▲
Stable Living Situation		1	100%	95%	52%	5%
Employed		0	0%	50%	29%	-50% ▼
Improved/Maintained Function Score		0	0%	75%	18%	-75% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 6 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	821	902	-9%
Admits	1,059	1,258	-16% ▼
Discharges	1,064	1,260	-16% ▼
Bed Days	5,288	5,175	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	90%
Valid TEDS Data	<div><div></div></div> 100%	98%
On-Time Periodic		
6 Month Updates	<div><div></div></div> N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Discharge Outcomes

✓ Treatment Completed Successfully	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			1,055	99%	80%	77%	19% ▲
● No Re-admit within 30 Days of Discharge	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			775	73%	85%	79%	-12% ▼
● Follow-up within 30 Days of Discharge	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			571	54%	90%	60%	-36% ▼

Bed Utilization

12 Months Trend		Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<div><div></div></div> Avg Utilization Rate	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	24	7 days	0.0	80%	90%	83%	-10%
<div><div></div> < 90%<div></div> 90-110%<div></div> >110%</div>								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
<div><div>1 or more Records Submitted to DMHAS</div></div>										

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	123	142	-13% ▼
Admits	14	16	-13% ▼
Discharges	16	35	-54% ▼
Service Hours	654	720	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	68%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	40%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	11	69%	50%	54%	19% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div><div></div></div>	119	97%	55%	55%	42% ▲
Not Arrested	<div><div></div></div>	122	99%	75%	68%	24% ▲
Employed	<div><div></div></div>	71	58%	50%	30%	8%
Stable Living Situation	<div><div></div></div>	119	97%	95%	64%	2%
Self Help	<div><div></div></div>	63	51%	60%	30%	-9%
Improved/Maintained Function Score	<div><div></div></div>	15	13%	75%	33%	-62% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	107	100%	90%	67%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										67%
Discharges										89%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

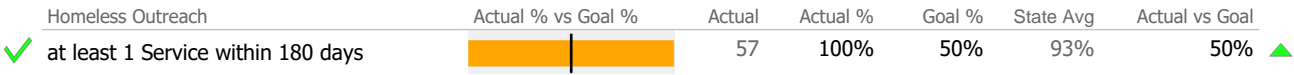
Below Goal

* State Avg based on 21 Active Buprenorphine Maintenance Programs

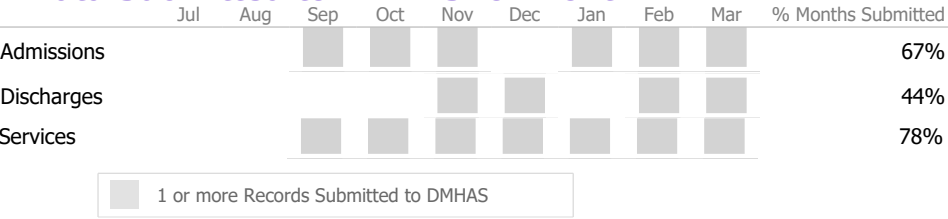
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57		
Admits	57	-	
Discharges	6	-	
Service Hours	459	-	

Service Engagement



Data Submitted to DMHAS for Month



* State Avg based on 52 Active Outreach & Engagement Programs