

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,844	3,700	4%
	Admits	2,269	2,560	-11%
	Discharges	2,552	2,103	21%
	Service Hours	9,201	8,018	15%
	Bed Days	21,419	19,720	9%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 263 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	0-80% 80-100%	94%	80%	93%
✓ Respect	0-80% 80-100%	93%	80%	91%
✓ Overall	0-80% 80-100%	93%	80%	91%
✓ Access	0-80% 80-100%	93%	80%	88%
✓ Participation in Treatment	0-80% 80-100%	93%	80%	92%
✓ General Satisfaction	0-80% 80-100%	89%	80%	92%
✓ Outcome	0-80% 80-100%	89%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>			
	Forensics Community-based	2,887	74.0%
<b>Mental Health</b>			
	Case Management	278	7.1%
	Outpatient	228	5.8%
	Residential Services	72	1.8%
<b>Addiction</b>			
	Outpatient	170	4.4%
	Residential Services	151	3.9%
	Case Management	52	1.3%
<b>Forensic MH</b>			
	Forensics Community-based	40	1.0%
	Residential Services	17	0.4%
	Crisis Services	8	0.2%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	531	14%	8%	Male	2,649	69%	59%
26-34	1,034	27%	19%	Female	1,197	31%	40%
35-44	948	25%	25%	Transgender/Other	12	0%	0%
45-54	628	16%	18%	<b>Race</b>			
55-64	493	13%	18%	White/Caucasian	1,744	45%	58%
65+	224	6%	11%	Unknown	1,093	28%	9%
<b>Ethnicity</b>				Black/African American	708	18%	17%
Unknown	1,808	47%	14%	Other	247	6%	12%
Non-Hispanic	1,470	38%	64%	Multiple Races	22	1%	1%
Hispanic-Other	460	12%	11%	Am. Indian/Native Alaskan	21	1%	1%
Hisp-Puerto Rican	99	3%	10%	Asian	21	1%	1%
Hispanic-Mexican	19	0%	1%	Hawaiian/Other Pacific Islander	2	0%	0%
Hispanic-Cuban	2	0%	0%				

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	14	-7%
Admits	2	3	-33% <span style="color: red;">▼</span>
Discharges	2	4	-50% <span style="color: red;">▼</span>
Service Hours	29	104	-72% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<span style="background-color: orange; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span>	13	100%	85%	83%	15% <span style="color: green;">▲</span>

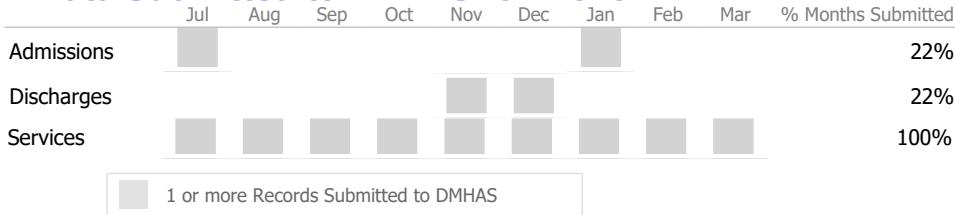
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<span style="background-color: orange; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span>	6	55%	90%	94%	-35% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<span style="background-color: orange; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span>	100% 97%
✓ On-Time Periodic 6 Month Updates	<span style="background-color: orange; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span>	100% 81%

## Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual  Goal ✓ Goal Met  Below Goal

\* State Avg based on 121 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	15	11	36%	▲
Admits	11	6	83%	▲
Discharges	10	9	11%	▲
Bed Days	1,337	988	35%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▼
Treatment Completed Successfully	<div style="width: 70%;"><div style="width: 100%;"></div></div>	4	40%	70%	50%	-30%	▼
No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	10	100%	85%	100%	15%	▲
Follow-up within 30 Days of Discharge	<div style="width: 60%;"><div style="width: 100%;"></div></div>	2	50%	90%	56%	-40%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%
Valid TEDS Data	<div style="width: 95%;"><div style="width: 100%;"></div></div>	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%

## Recovery

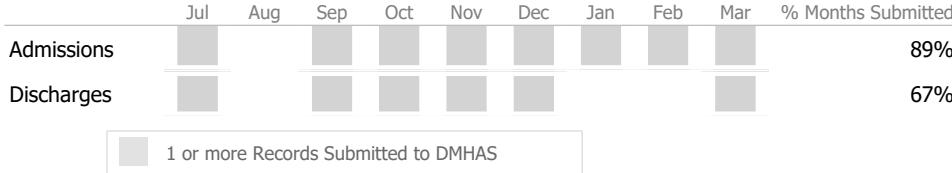
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
National Recovery Measures (NOMS)	<div style="width: 97%;"><div style="width: 100%;"></div></div>	14	93%	70%	97%	23%
Abstinence/Reduced Drug Use	<div style="width: 70%;"><div style="width: 100%;"></div></div>	6	60%	95%	76%	-35%
Improved/Maintained Function Score	<div style="width: 60%;"><div style="width: 100%;"></div></div>					

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div>	7	122 days	0.3	70%	90%	63%	-20%

< 90%    90-110%    >110%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 3 Active Women's Recovery Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	▲
Admits	1	1	0%	
Discharges	1	1	0%	
Bed Days	2,384	2,396	-1%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 80%;"></div>	1	100%	80%	86%	20%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 80%;"></div>	1	100%	85%	89%	15%
✓ Follow-up within 30 Days of Discharge	<div style="width: 80%;"></div>	1	100%	90%	84%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 86%;"></div>	86%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%;"></div>	100%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	<div style="width: 100%;"></div>	99%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"></div>	10	100%	60%	86%	40%
✓ Stable Living Situation	<div style="width: 100%;"></div>	10	100%	90%	99%	10%
● Improved/Maintained Function Score	<div style="width: 89%;"></div>	8	89%	95%	74%	-6%

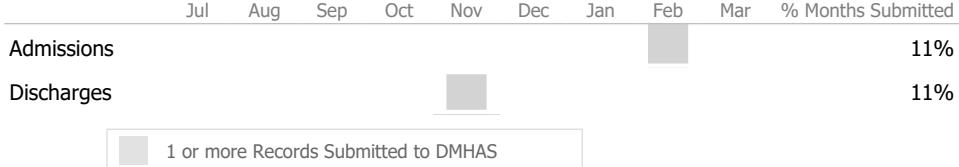
## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 90%;"></div>	9	1,985 days	0.3	97%	90%	86%	7%



Legend: < 90% (light blue), 90-110% (grey), >110% (red)

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

\* State Avg based on 22 Active Group Home Programs

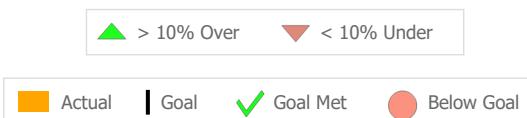
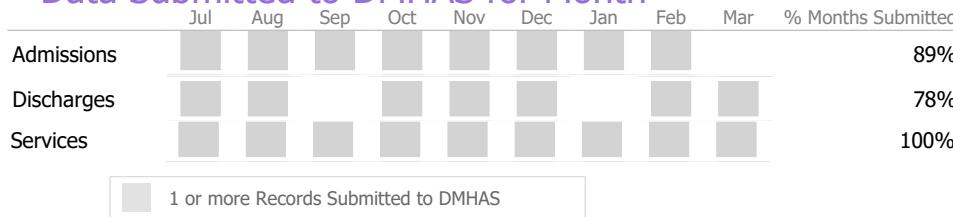
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	47	-15%	▼
Admits	19	30	-37%	▼
Discharges	17	22	-23%	▼
Service Hours	3,542	2,679	32%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
On-Time Periodic		
6 Month Updates	0%	0%

## Data Submitted to DMHAS for Month

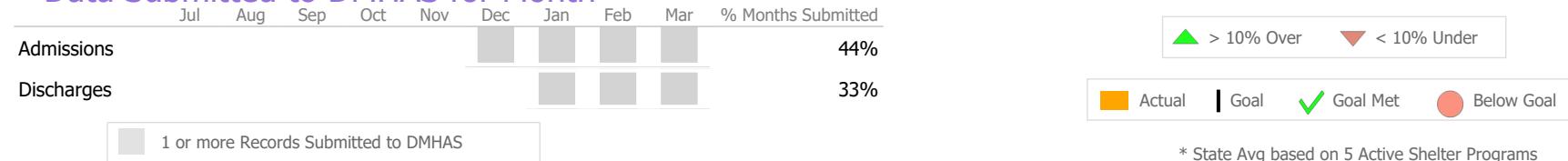


\* State Avg based on 1 Active Day Reporting Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	13	23%	▲
Admits	16	12	33%	▲
Discharges	6	6	0%	
Bed Days	773	345	124%	▲

## Data Submitted to DMHAS for Month



## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	18	0%
Admits	-	-	
Discharges	1	-	
Service Hours	72	114	-37% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	18	18	100%	85%	83%	15% ▲

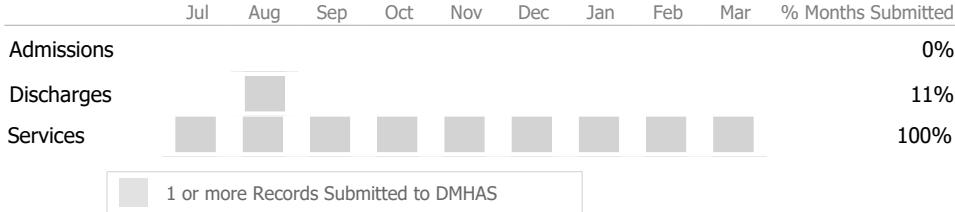
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	15	15	88%	90%	94%	-2%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic		
✓ 6 Month Updates	94%	81%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 121 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	17	-18%	▼
Admits	7	9	-22%	▼
Discharges	8	12	-33%	▼
Bed Days	1,400	1,561	-10%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	   	5	62%	70%	50%	-8%
No Re-admit within 30 Days of Discharge	   	8	100%	85%	100%	15% <span style="color: green;">▲</span>
Follow-up within 30 Days of Discharge	   	3	60%	90%	56%	-30% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	   	100% 100%
Valid TEDS Data	   	96% 95%
On-Time Periodic	Actual	State Avg
6 Month Updates	   	100% 100%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	   	100% 100%

## Recovery

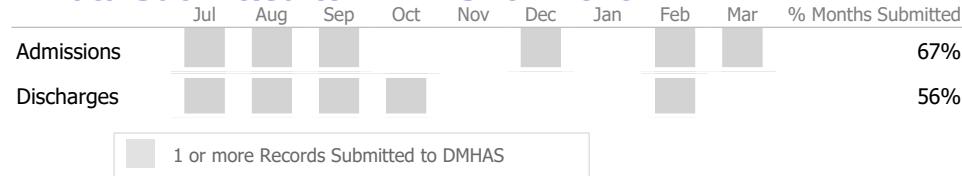
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	   	14	100%	70%	97%	30% <span style="color: green;">▲</span>
Improved/Maintained Function Score	   	10	91%	95%	76%	-4% <span style="color: red;">▼</span>

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
                                       	8	185 days	0.3	64%	90%	63%	-26% <span style="color: red;">▼</span>	



## Data Submitted to DMHAS for Month


▲ > 10% Over ▼ < 10% Under

█ Actual | █ Goal █ Goal Met █ Below Goal

\* State Avg based on 3 Active Women's Recovery Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4		
Admits	4	-	
Discharges	-	-	
Bed Days	91	-	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	100%
✓ Valid TEDS Data	100%	95%
On-Time Periodic		
6 Month Updates	N/A	100%
Diagnosis		
✓ Valid MH/SU Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	70%	50%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	100%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	56%	N/A

## Recovery

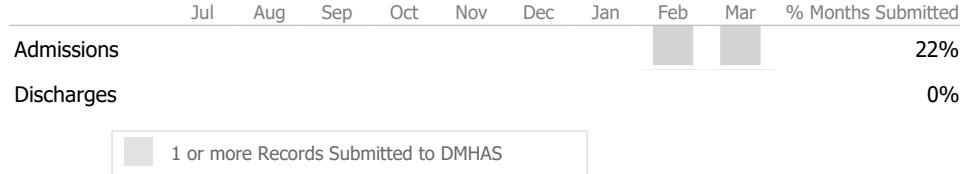
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		4	100%	70%	97%	30% <span style="color: green;">▲</span>
● Improved/Maintained Function Score		N/A	N/A	95%	76%	-95% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	24 days	1.5	26%	90%	63%	-64%

< 90%  
  90-110%  
  >110%

## Data Submitted to DMHAS for Month



▲ > 10% Over  
 ▼ < 10% Under

Actual  
  Goal  
 ✓ Goal Met  
  Below Goal

\* State Avg based on 3 Active Women's Recovery Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	17	12%	▲
Admits	3	2	50%	▲
Discharges	3	1	200%	▲
Service Hours	326	352	-7%	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		16	84%	85%	83%	-1%

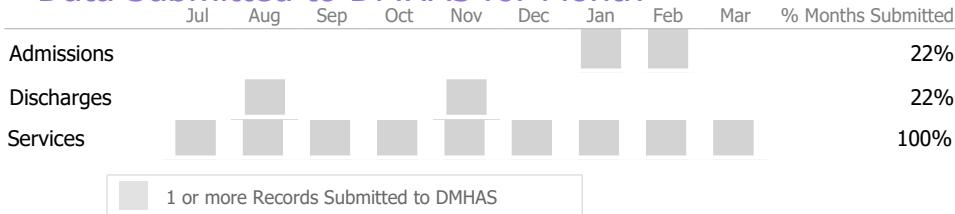
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		14	88%	90%	94%	-2%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic 6 Month Updates	100%	81%
Diagnosis Valid MH/SU Diagnosis	100%	51%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 121 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	1	-		
Discharges	3	1	200%	▲
Service Hours	63	33	87%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	85%	8	100%	85%	88%	15% ▲

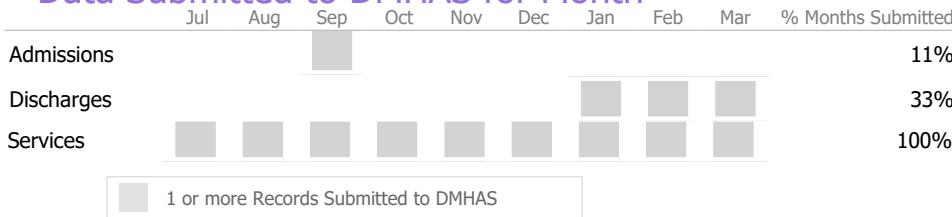
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	90%	5	100%	90%	92%	10% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ On-Time Periodic 6 Month Updates	100%	76%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	▲
Admits	1	-		
Discharges	-	-		
Service Hours	178	88	103%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		8	80%	85%	83%	-5%

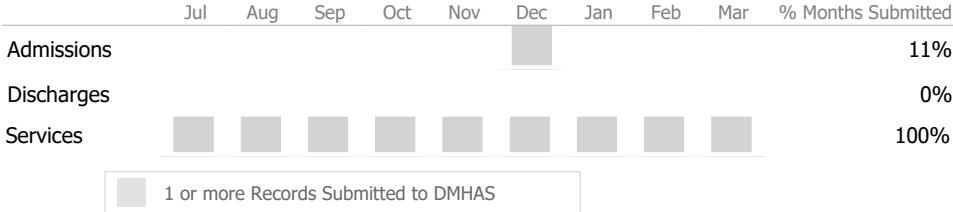
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		10	100%	90%	94%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic		
6 Month Updates	89%	81%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 121 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	30	-10%
Admits	1	-	
Discharges	-	3	-100% ▼
Service Hours	376	353	7%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	27	100%	85%	83%	15%	▲

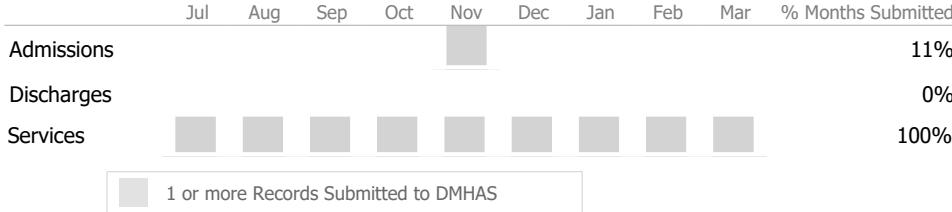
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	27	100%	90%	94%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
✓ On-Time Periodic 6 Month Updates	100%	81%

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 121 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	1	1	0%
Discharges	1	2	-50% <span style="color: red;">▼</span>
Service Hours	127	118	8%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 15%; background-color: orange; height: 10px;"></div>	15	94%	85%	88%	9%

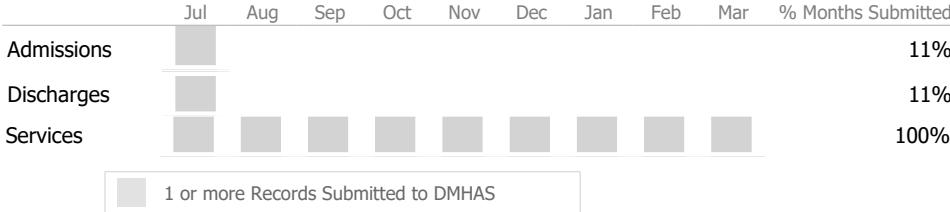
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 15%; background-color: orange; height: 10px;"></div>	15	100%	90%	92%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100%
✓ On-Time Periodic 6 Month Updates	<div style="width: 93%; background-color: orange; height: 10px;"></div>	93%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	50	-34% <span>▼</span>
Admits	7	18	-61% <span>▼</span>
Discharges	9	24	-63% <span>▼</span>
Service Hours	487	557	-13% <span>▼</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<span style="background-color: orange;"> </span>	2	22%	50%	58%	-28% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 76%;"></div></div>	26	76%	60%	86%	16%
✓ Stable Living Situation	<div><div style="width: 91%;"></div></div>	31	91%	85%	96%	6%
✓ Improved/Maintained Function Score	<div><div style="width: 97%;"></div></div>	32	97%	95%	62%	2%
● Employed	<div><div style="width: 18%;"></div></div>	6	18%	25%	16%	-7%

## Data Submission Quality

Category	Description	Actual	State Avg
 Valid NOMS Data	 100%	99%	
 On-Time Periodic	 96%	98%	
 6 Month Updates	 96%	98%	
 Diagnosis	 100%	90%	
 Valid MH/SU Diagnosis	 100%	90%	

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 25%; background-color: orange;"></div>	25	100%	90%	98%	10%

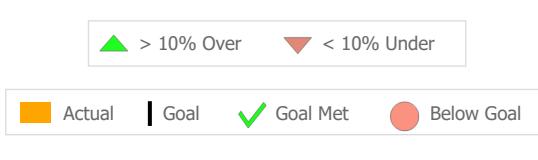
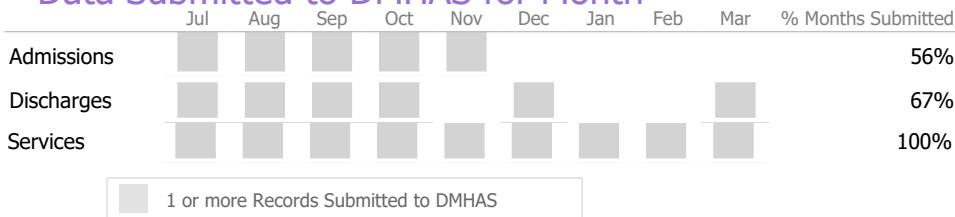
Program Activity				
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	50	-34%	▼
Admits	7	18	-61%	▼
Discharges	9	24	-63%	▼
Service Hours	487	557	-13%	▼

Data Submission Quality				
Data Entry	Actual	State Avg		
Valid NOMS Data	<div><div style="width: 100%;"> </div></div> 100%	99%		
On-Time Periodic	Actual	State Avg		
6 Month Updates	<div><div style="width: 96%;"> </div></div> 96%	98%		
Diagnosis	Actual	State Avg		
Valid MH/SU Diagnosis	<div><div style="width: 100%;"> </div></div> 100%	90%		

Data Submitted to DMHAS for Month



\* State Avg based on 22 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	228	263	-13%	▼
Admits	101	148	-32%	▼
Discharges	111	145	-23%	▼
Service Hours	989	1,077	-8%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	47%

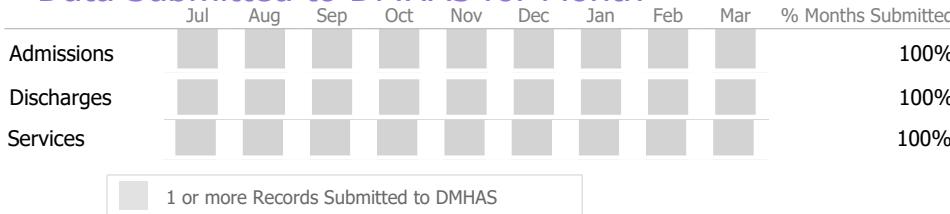
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		39	35%	50%	44%	-15% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		82	34%	30%	26%	4%
Social Support		150	62%	60%	61%	2%
Stable Living Situation		168	70%	95%	74%	-25% ▼
Improved/Maintained Function Score		108	53%	75%	47%	-22% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		55	43%	90%	86%	-47% ▼
<b>Service Engagement</b>						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		65	68%	75%	79%	-7%

## Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 79 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	104	87	20%	▲
Admits	58	53	9%	
Discharges	61	46	33%	▲
Service Hours	565	339	67%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	92%
✓ Valid TEDS Data	100%	52%
On-Time Periodic		
● 6 Month Updates	0%	8%
Diagnosis		
✓ Valid MH/SU Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		20	33%	50%	51%	-17% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		73	68%	55%	28%	13% ▲
✓ Not Arrested		84	78%	75%	50%	3%
● Employed		42	39%	50%	26%	-11% ▼
● Stable Living Situation		85	79%	95%	51%	-16% ▼
● Improved/Maintained Function Score		62	67%	75%	44%	-8%
● Self Help		34	31%	60%	15%	-29% ▼

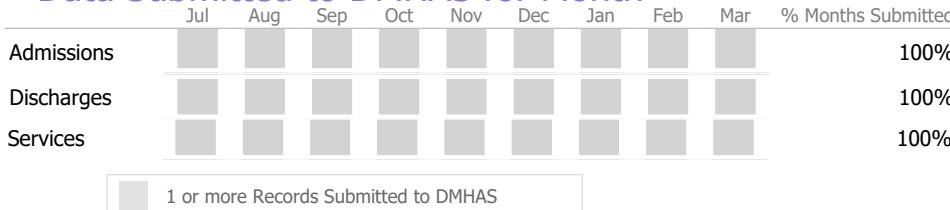
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		23	49%	90%	48%	-41% ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
✓ 2 or more Services within 30 days		50	88%	75%	65%	13% ▲

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 106 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	8	25%	▲
Admits	3	1	200%	▲
Discharges	-	1	-100%	▼
Service Hours	91	46	99%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100%	10	100%	85%	88%	15%

## Service Utilization

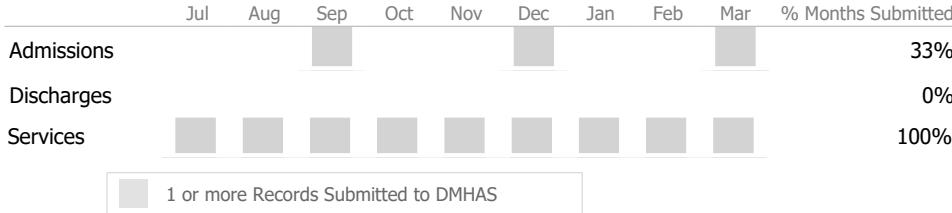
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	10	100%	90%	92%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
On-Time Periodic		

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	76%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	3	2	50% <span style="color: green;">▲</span>
Discharges	-	3	-100% <span style="color: red;">▼</span>
Bed Days	4,013	3,644	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%
On-Time Periodic		
6 Month Updates	73%	91%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	63%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	68%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	65%	N/A

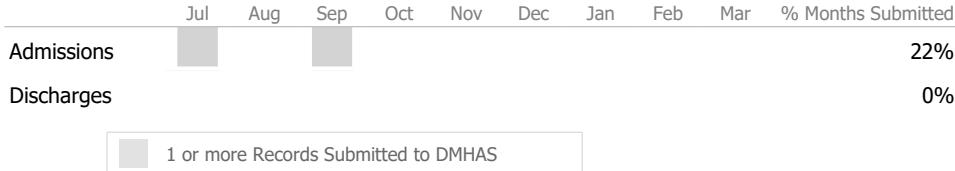
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		4	27%	75%	59%	-48% <span style="color: red;">▼</span>

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
98%	<div style="width: 15%;"><div style="width: 10%; background-color: cyan;"></div></div>	15	1,948 days	0.3	98%	90%	88%	8%

## Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

\* State Avg based on 63 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	13	15%	▲
Admits	3	2	50%	▲
Discharges	2	2	0%	
Bed Days	3,295	3,213	3%	

## Discharge Outcomes

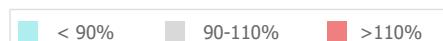
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
									Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Avg Utilization Rate	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual vs Goal


 < 90%      90-110%      >110%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	94%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	99%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										33%
Discharges										22%

 > 10% Over  
  < 10% Under


 Actual      Goal      Goal Met      Below Goal

\* State Avg based on 62 Active Supervised Apartments Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	1	2	-50% ▼
Discharges	3	1	200% ▲
Service Hours	203	257	-21% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 86%; background-color: orange;"></div>	12	86%	85%	88%	1%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 91%; background-color: orange;"></div>	10	91%	90%	92%	1%

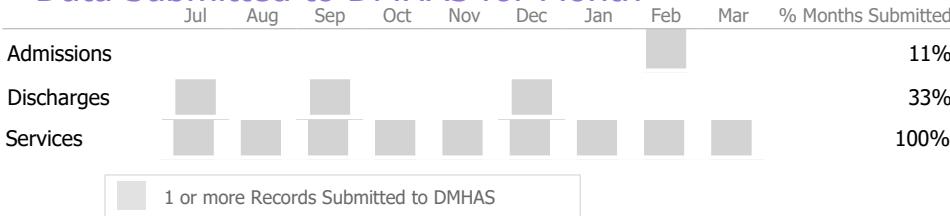
## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%; background-color: orange;"></div>	100%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 80%; background-color: orange;"></div>	80%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	<div style="width: 100%; background-color: orange;"></div>	100%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

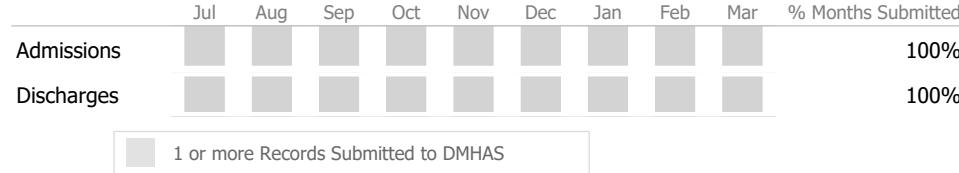
Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,869	2,703	6%
Admits	1,740	2,058	-15% ▼
Discharges	2,101	1,572	34% ▲

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 6 Active Pre-trial Intervention Programs Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	102	95	7%
Admits	84	76	11% <span style="color: green;">▲</span>
Discharges	81	75	8%
Bed Days	5,669	5,567	2%

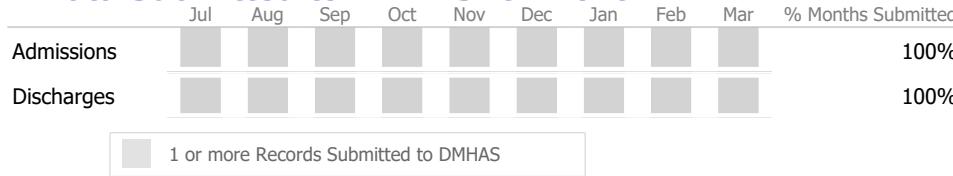
## Discharge Outcomes

	Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

	Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
			27	165 days	0.2	77%	90%	60%	-13% <span style="color: red;">▼</span>

## Data Submitted to DMHAS for Month

▲ > 10% Over ▼ < 10% Under


\* State Avg based on 12 Active Recovery House Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	2	3	-33% ▼
Discharges	-	2	-100% ▼
Service Hours	99	87	13% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	85%	88%	15% ▲

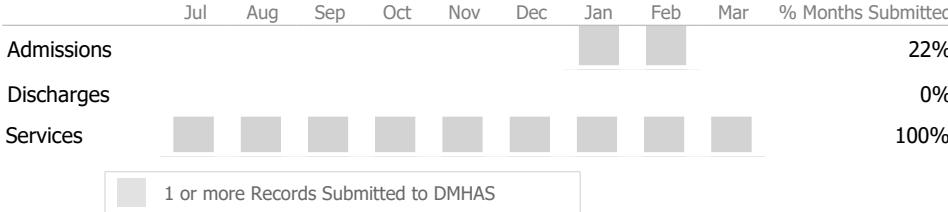
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	92%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100% 98%
✓ On-Time Periodic 6 Month Updates		100% 76%

## Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

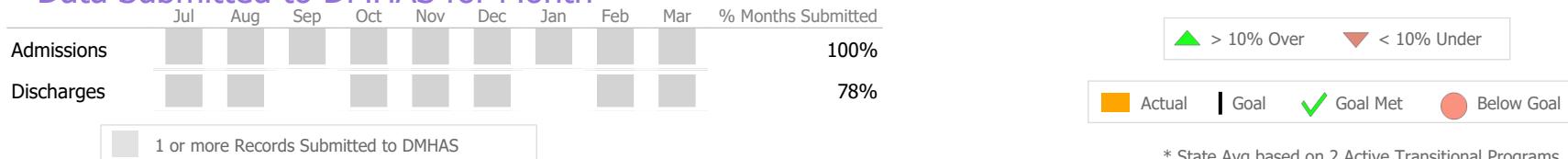
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	23	-26%	▼
Admits	12	16	-25%	▼
Discharges	11	15	-27%	▼
Bed Days	1,771	1,938	-9%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	92%	92%
On-Time Periodic		
✓ 6 Month Updates	100%	100%

## Data Submitted to DMHAS for Month



\* State Avg based on 2 Active Transitional Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	8	2	300%	▲
Admits	7	2	250%	▲
Discharges	5	1	400%	▲
Service Hours	30	3		
Bed Days	686	57	1104%	▲

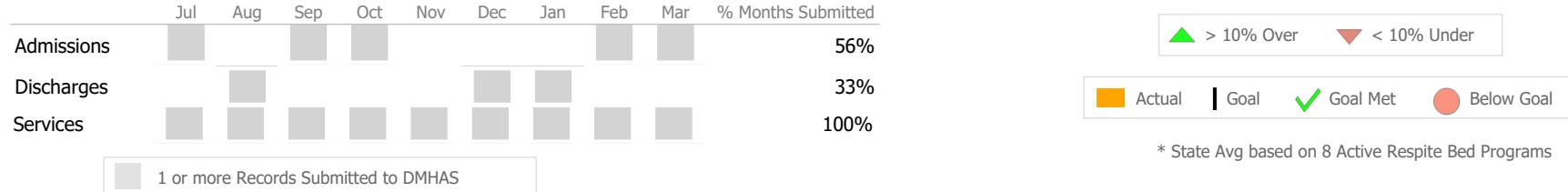
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
							Actual % vs Goal %
✓ No Re-admit within 30 Days of Discharge	<span style="background-color: #ff9900; width: 75%;"></span>	5	100%	85%	95%	15%	▲
● Follow-up within 30 Days of Discharge	<span style="background-color: #ff9900; width: 67%;"></span>	2	67%	90%	50%	-23%	▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<span style="background-color: #ff9900; width: 63%;"></span>	4	121 days	0.3	63%	90%	62%	-27% ▼

## Data Submitted to DMHAS for Month



\* State Avg based on 8 Active Respite Bed Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	4	25%	▲
Admits	1	-		
Discharges	-	-		
Service Hours	30	27	11%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	5	100%	85%	88%	15%	▲

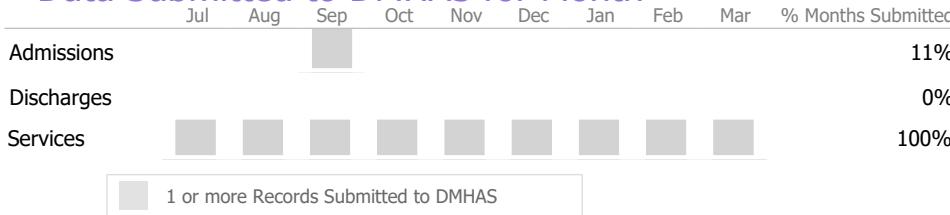
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	5	100%	90%	92%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ On-Time Periodic 6 Month Updates	100%	76%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met   ● Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4		
Admits	4	-	
Discharges	-	-	
Service Hours	71	-	

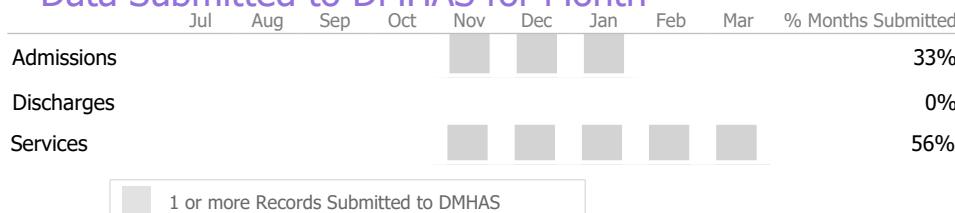
## Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	100%	4	100%	90%	95%	10%

## Jail Diversion

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	0%	0	0%	0%	100%	0%

## Data Submitted to DMHAS for Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

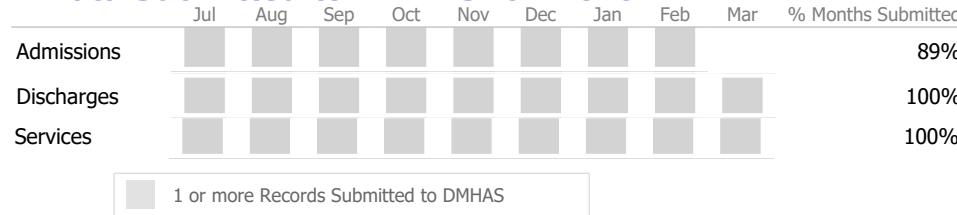
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	84		
Admits	85	-	
Discharges	37	-	
Service Hours	632	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		83	98%	50%	93%	48% 

## Data Submitted to DMHAS for Month

 > 10% Over  < 10% Under
 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 52 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	34	6%
Admits	7	3	133% <span style="color: green;">▲</span>
Discharges	2	3	-33% <span style="color: red;">▼</span>
Service Hours	429	304	41% <span style="color: green;">▲</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 75%; background-color: orange;"></div>	35	97%	85%	88%	12% <span style="color: green;">▲</span>

## Service Utilization

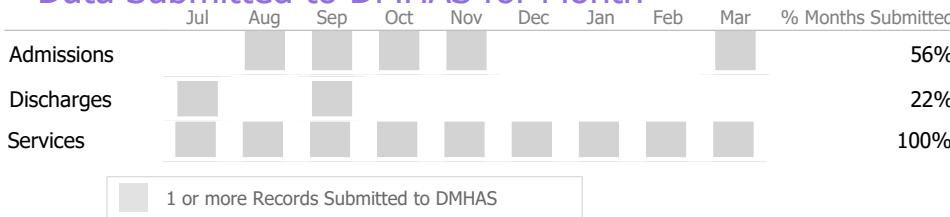
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%; background-color: orange;"></div>	34	100%	90%	92%	10% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%; background-color: orange;"></div>	100%
✓ On-Time Periodic	<div style="width: 100%; background-color: orange;"></div>	98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 97%; background-color: orange;"></div>	97%

## Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

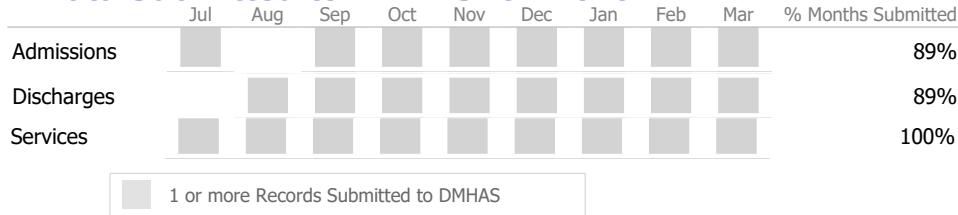
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37		
Admits	38	-	
Discharges	27	-	
Service Hours	216	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		37	100%	50%	82%	50% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month


▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 25 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	67	-1%
Admits	32	35	-9%
Discharges	29	38	-24% <span style="color: red;">▼</span>
Service Hours	247	249	-1%

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	92%
✓ Valid TEDS Data		100%	52%
On-Time Periodic			
● 6 Month Updates		0%	8%
Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		8	28%	50%	51%	-22% <span style="color: red;">▼</span>
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		36	52%	55%	28%	-3%
● Not Arrested		44	64%	75%	50%	-11% <span style="color: red;">▼</span>
● Employed		16	23%	50%	26%	-27% <span style="color: red;">▼</span>
● Improved/Maintained Function Score		28	50%	75%	44%	-25% <span style="color: red;">▼</span>
● Stable Living Situation		42	61%	95%	51%	-34% <span style="color: red;">▼</span>
● Self Help		17	25%	60%	15%	-35% <span style="color: red;">▼</span>

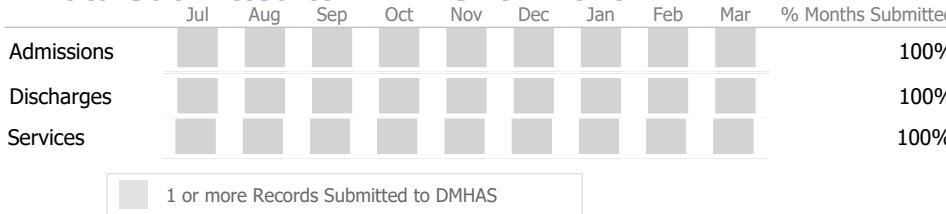
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		12	30%	90%	48%	-60% <span style="color: red;">▼</span>

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient		14	45%	75%	65%	-30% <span style="color: red;">▼</span>

## Data Submitted to DMHAS for Month



&gt; 10% Over

&lt; 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 106 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20		
Admits	14	-	
Discharges	8	-	
Service Hours	332	-	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		14	70%	20%	34%	50%
✓ Self Help		19	95%	60%	72%	35%
✓ Stable Living Situation		20	100%	80%	79%	20%
● Abstinence/Reduced Drug Use		0	0%	50%	84%	-50%

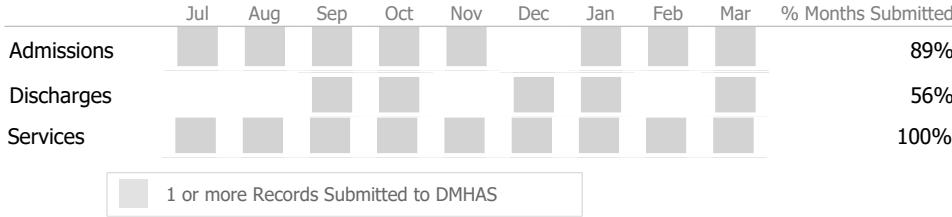
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	92%	90%	97%	2%

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		99%	89%
On-Time Periodic 6 Month Updates		40%	73%

## Data Submitted to DMHAS for Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 2 Active Intensive Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	24	-54%	▼
Admits	-	4	-100%	▼
Discharges	11	12	-8%	
Service Hours	69	105	-35%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	62%

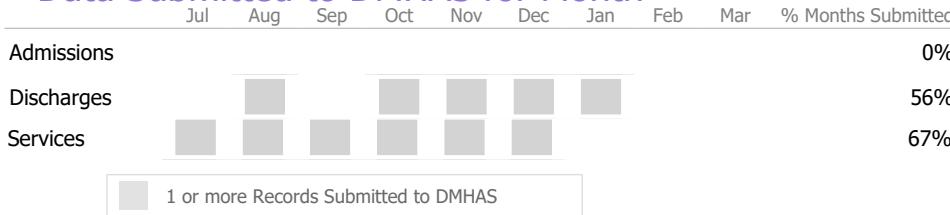
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	18%	50%	59%	-32% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		11	100%	60%	72%	40% ▲
Stable Living Situation		7	64%	80%	79%	-16% ▼
Employed		0	0%	20%	14%	-20% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	85%	N/A ▼

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 24 Active Standard Case Management Programs