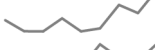


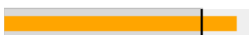
Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	558	546	2%
	Admits	378	365	4%
	Discharges	292	347	-16% ▼
	Service Hours	1,027	893	15% ▲
	Bed Days	12,891	17,315	-26% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 227 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Overall		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		93%	80%	91%
✓ Outcome		91%	80%	83%
✓ General Satisfaction		91%	80%	92%
✓ Access		91%	80%	88%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	295	52.6%
	Outpatient	266	47.4%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	42	8%	8%	Male	461	82%	▲ 59%
26-34	122	22%	19%	Female	99	18%	▼ 40%
35-44	169	30%	25%	Transgender/Other			0%
45-54	107	19%	18%				
55-64	92	16%	18%				
65+	27	5%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	437	78%	▲ 64%	White/Caucasian	307	55%	58%
Hispanic-Other	68	12%	11%	Black/African American	156	28%	▲ 17%
Hisp-Puerto Rican	39	7%	10%	Other	87	16%	12%
Unknown	9	2%	▼ 14%	Asian	4	1%	1%
Hispanic-Mexican	6	1%	1%	Am. Indian/Native Alaskan	2	0%	1%
Hispanic-Cuban	1	0%	0%	Hawaiian/Other Pacific Islander	2	0%	0%
				Unknown	2	0%	9%
				Multiple Races			1%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	37	84% ▲
Admits	36	9	300% ▲
Discharges	14	7	100% ▲
Service Hours	556	381	46% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	28%	26%
On-Time Periodic	Actual	State Avg
6 Month Updates	87%	70%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	21%	75%	60%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		48	89%	90%	89%	-1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		25	69%	75%	72%	-6%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	129	-9%
Admits	115	119	-3%
Discharges	108	118	-8%
Bed Days	4,922	4,560	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	96%
Valid TEDS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	100%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	96%

Discharge Outcomes

✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		87	81%	50%	83%	31% ▲
✓ No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		93	87%	85%	91%	2%
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		57	66%	90%	54%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		98	91%	75%	95%	16% ▲
● Abstinence/Reduced Drug Use		60	46%	70%	57%	-24% ▼

Bed Utilization

✓ Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		20	53 days	0.1	90%	90%	90%	0%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 3 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	196	163	20% ▲
Admits	55	48	15% ▲
Discharges	13	23	-43% ▼
Service Hours	472	513	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	92%
Valid TEDS Data	85%	52%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	69%	50%	51%	19% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		56	28%	50%	26%	-22% ▼
Abstinence/Reduced Drug Use		55	27%	55%	28%	-28% ▼
Improved/Maintained Function Score		79	48%	75%	44%	-27% ▼
Not Arrested		71	35%	75%	50%	-40% ▼
Stable Living Situation		104	51%	95%	51%	-44% ▼
Self Help		4	2%	60%	15%	-58% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		67	35%	90%	48%	-55% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		36	65%	75%	65%	-10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										56%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	187	225	-17% ▼
Admits	172	189	-9%
Discharges	157	198	-21% ▼
Bed Days	7,969	12,755	-38% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	75%	84%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	N/A	67%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

✓ Treatment Completed Successfully		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			112	71%	70%	76%	1%
✓ No Re-admit within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			137	87%	85%	92%	2%
● Follow-up within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			55	49%	90%	58%	-41% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		115	59%	70%	80%	-11% ▼
● Improved/Maintained Function Score		146	93%	95%	92%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		48	52 days	0.2	61%	90%	73%	-29% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs