













Reporting Period: July 2024 - March 2025 (Data as of Jun 17, 2025)

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|--|----------------|--------|----------|------------|
|  | Unique Clients | 3,229 | 3,341 | -3% |
|  | Admits | 1,946 | 2,159 | -10% |
|  | Discharges | 1,834 | 1,989 | -8% |
|  | Service Hours | 24,774 | 25,508 | -3% |
|  | Bed Days | 6,405 | 4,606 | 39% ▲ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 262 FY24 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|---|-------------|--------|-----------|
| ✓ General Satisfaction |  | 95% | 80% | 92% |
| ✓ Overall |  | 94% | 80% | 91% |
| ✓ Respect |  | 92% | 80% | 91% |
| ✓ Participation in Treatment |  | 92% | 80% | 92% |
| ✓ Outcome |  | 92% | 80% | 83% |
| ✓ Access |  | 91% | 80% | 88% |
| ✓ Quality and Appropriateness |  | 91% | 80% | 93% |

 Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|---------------|---------------------------|-------|-------|
| Mental Health | Outpatient | 1,452 | 33.0% |
| | Other | 871 | 19.8% |
| | Crisis Services | 389 | 8.8% |
| | Intake | 366 | 8.3% |
| | Social Rehabilitation | 238 | 5.4% |
| | Prevention | 224 | 5.1% |
| | Inpatient Services | 87 | 2.0% |
| | ACT | 47 | 1.1% |
| | Community Support | 41 | 0.9% |
| Addiction | Outpatient | 184 | 4.2% |
| | Other | 175 | 4.0% |
| Forensic MH | Forensics Community-based | 244 | 5.5% |
| | Outpatient | 84 | 1.9% |

Client Demographics

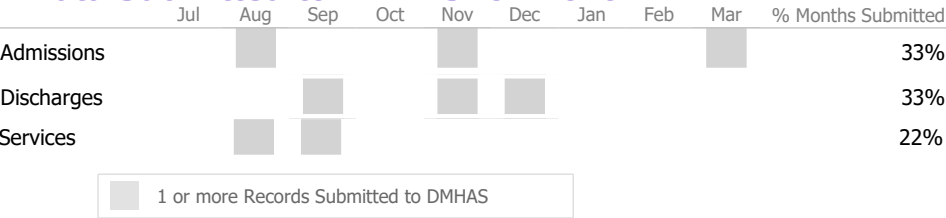
| Age | # | % | State Avg |
|---------------------------------|-------|-------|-----------|
| 18-25 | 426 | 14% | 8% |
| 26-34 | 564 | 18% | 19% |
| 35-44 | 762 | 24% | 25% |
| 45-54 | 550 | 17% | 18% |
| 55-64 | 530 | 17% | 18% |
| 65+ | 323 | 10% | 11% |
| Ethnicity | # | % | State Avg |
| Non-Hispanic | 1,945 | 60% | 64% |
| Unknown | 495 | 15% | 14% |
| Hisp-Puerto Rican | 376 | 12% | 10% |
| Hispanic-Other | 349 | 11% | 11% |
| Hispanic-Mexican | 59 | 2% | 1% |
| Hispanic-Cuban | 5 | 0% | 0% |
| Gender | # | % | State Avg |
| Male | 1,819 | 56% | 59% |
| Female | 1,356 | 42% | 40% |
| Transgender/Other | 54 | 2% | 0% |
| Race | # | % | State Avg |
| White/Caucasian | 1,095 | 37% ▼ | 58% |
| Black/African American | 1,034 | 35% ▲ | 17% |
| Other | 622 | 21% | 12% |
| Unknown | 86 | 3% | 9% |
| Multiple Races | 50 | 2% | 1% |
| Asian | 49 | 2% | 1% |
| Am. Indian/Native Alaskan | 11 | 0% | 1% |
| Hawaiian/Other Pacific Islander | 2 | 0% | 0% |

 Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 4 | 7 | -43% | ▼ |
| Admits | 3 | 5 | -40% | ▼ |
| Discharges | 3 | 6 | -50% | ▼ |
| Service Hours | 5 | 2 | 97% | ▲ |

Data Submitted to DMHAS for Month



* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients | 51 | 40 | 28% ▲ |
| Admits | 51 | 51 | 0% |
| Discharges | 49 | 49 | 0% |
| Transfers - Out | 1 | - | |
| Bed Days | 734 | 90 | 716% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 86% | 83% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 14% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 4 | 8% | 95% | 61% | -87% ▼ |
| No Re-admit within 30 Days of Discharge | <div><div></div></div> | 47 | 96% | 85% | 91% | 11% ▲ |
| Follow-up within 30 Days of Discharge | <div><div></div></div> | 4 | 100% | 90% | 81% | 10% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|------------------------|------|---------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | <div><div></div></div> | 10 | 32 days | 0.2 | 27% | 90% | 97% | -63% ▼ |

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 37 | 31 | 19% ▲ |
| Admits | 15 | 13 | 15% ▲ |
| Discharges | 17 | 11 | 55% ▲ |
| Transfers - In | 1 | 2 | -50% ▼ |
| Bed Days | 5,671 | 4,506 | 26% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 88% | 83% |
| On-Time Periodic | | |
| 6 Month Updates | 0% | 14% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 97% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 15 | 88% | 95% | 61% | -7% |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| No Re-admit within 30 Days of Discharge | <div><div></div></div> | 14 | 82% | 85% | 91% | -3% |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge | <div><div></div></div> | 11 | 73% | 90% | 81% | -17% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | <div><div></div></div> | 20 | 522 days | 0.3 | 103% | 90% | 97% | 13% ▲ |

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-------------|-------------|-----|-----|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | | | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 78% |
| Discharges | <div></div> | <div></div> | | | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 78% |

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

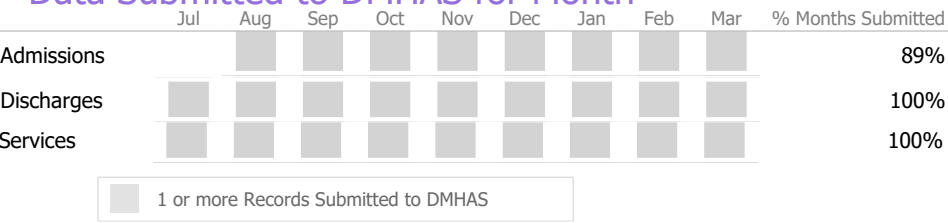
Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 39 | 41 | -5% |
| Admits | 24 | 27 | -11% ▼ |
| Discharges | 24 | 24 | 0% |
| Service Hours | 395 | 176 | 125% ▲ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 17 Active Central Intake Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 120 | 116 | 3% |
| Admits | 86 | 82 | 5% |
| Discharges | 68 | 85 | -20% ▼ |

Jail Diversion

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✔ Follow-up Service within 48 hours | <div></div> | 84 | 98% | 0% | 95% | 98% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

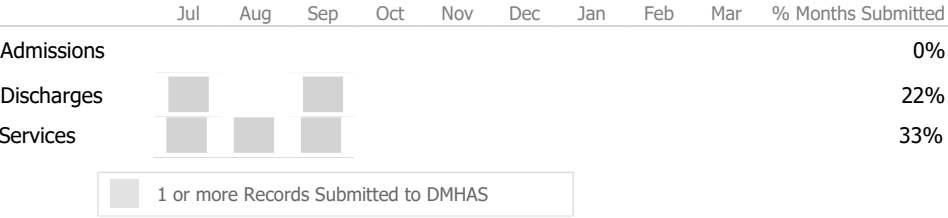
Actual | Goal ✔ Goal Met Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 3 | 2 | 50% | ▲ |
| Admits | - | - | | |
| Discharges | 2 | 1 | 100% | ▲ |
| Service Hours | 5 | 11 | -50% | ▼ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 36 | 43 | -16% ▼ |
| Admits | 21 | 30 | -30% ▼ |
| Discharges | 24 | 27 | -11% ▼ |

Jail Diversion

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✔ Follow-up Service within 48 hours | <div></div> | 18 | 86% | 0% | 95% | 86% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | <div></div> | | <div></div> | <div></div> | <div></div> | <div></div> | 89% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✔ Goal Met Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 76 | 81 | -6% |
| Admits | 8 | 8 | 0% |
| Discharges | 12 | 8 | 50% ▲ |
| Service Hours | 1,260 | 2,200 | -43% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 92% | 89% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 65% | 47% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 2 | 17% | 50% | 44% | -33% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 47 | 62% | 60% | 61% | 2% |
| Stable Living Situation | <div><div></div></div> | 61 | 80% | 95% | 74% | -15% ▼ |
| Employed | <div><div></div></div> | 11 | 14% | 30% | 26% | -16% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 64 | 100% | 90% | 86% | 10% |

Service Engagement

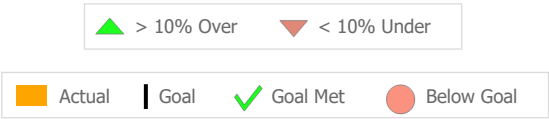
| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 5 | 63% | 75% | 79% | -13% ▼ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | | ■ | ■ | | ■ | ■ | | 67% |
| Discharges | | ■ | ■ | ■ | ■ | | ■ | | ■ | 67% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■

 1 or more Records Submitted to DMHAS



* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 232 | 238 | -3% |
| Admits | 27 | 41 | -34% ▼ |
| Discharges | 38 | 30 | 27% ▲ |
| Service Hours | 2,299 | 2,298 | 0% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 93% | 89% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 63% | 47% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 8 | 21% | 50% | 44% | -29% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 146 | 63% | 60% | 61% | 3% |
| Employed | <div><div></div></div> | 60 | 26% | 30% | 26% | -4% |
| Stable Living Situation | <div><div></div></div> | 198 | 85% | 95% | 74% | -10% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 195 | 99% | 90% | 86% | 9% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 17 | 63% | 75% | 79% | -12% ▼ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 89% |
| Discharges | | | | | | | | | | 100% |
| Services | | | | | | | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

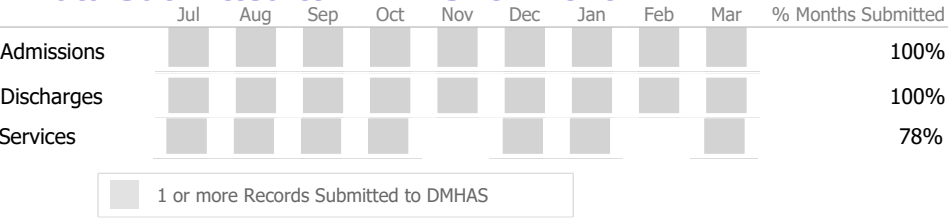
Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 36 | 49 | -27% ▼ |
| Admits | 36 | 48 | -25% ▼ |
| Discharges | 36 | 49 | -27% ▼ |
| Service Hours | 29 | 38 | -25% ▼ |

Data Submitted to DMHAS for Month



* State Avg based on 17 Active Central Intake Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 47 | 44 | 7% |
| Admits | 5 | 9 | -44% ▼ |
| Discharges | 5 | 3 | 67% ▲ |
| Service Hours | 1,778 | 1,320 | 35% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 98% | 93% |
| On-Time Periodic | | |
| 6 Month Updates | 97% | 86% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 94% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 5 | 100% | 65% | 58% | 35% ▲ |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| No Re-admit within 30 Days of Discharge | <div><div></div></div> | 5 | 100% | 85% | 93% | 15% ▲ |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge | <div><div></div></div> | 2 | 40% | 90% | 50% | -50% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation | <div><div></div></div> | 41 | 87% | 60% | 88% | 27% ▲ |
| Social Support | <div><div></div></div> | 30 | 64% | 60% | 76% | 4% |
| Employed | <div><div></div></div> | 1 | 2% | 15% | 16% | -13% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 42 | 100% | 90% | 99% | 10% |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 44% |
| Discharges | | | | | | | | | | 44% |
| Services | | | | | | | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 24 Active Assertive Community Treatment Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 84 | 90 | -7% |
| Admits | 26 | 27 | -4% |
| Discharges | 22 | 25 | -12% ▼ |
| Service Hours | 1,757 | 1,579 | 11% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 94% | 93% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 94% | 94% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 94% | 93% |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 89% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 5 | 23% | 50% | 23% | -27% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Self Help | <div><div></div></div> | 84 | 99% | 60% | 66% | 39% ▲ |
| Social Support | <div><div></div></div> | 41 | 48% | 60% | 70% | -12% ▼ |
| Stable Living Situation | <div><div></div></div> | 67 | 79% | 95% | 79% | -16% ▼ |
| Employed | <div><div></div></div> | 1 | 1% | 30% | 11% | -29% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 62 | 98% | 90% | 99% | 8% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 26 | 100% | 75% | 90% | 25% ▲ |

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard Outpatient Programs

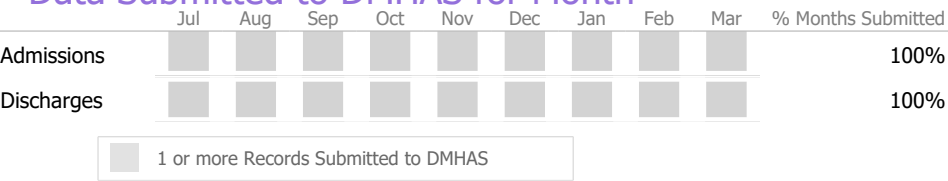
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 54 | 22 | 145% ▲ |
| Admits | 58 | 23 | 152% ▲ |
| Discharges | 58 | 23 | 152% ▲ |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Evaluation within 1.5 hours of Request | <div><div></div></div> | 53 | 91% | 90% | 76% | 1% |
| ✓ Community Location Evaluation | <div><div></div></div> | 58 | 100% | 80% | 78% | 20% ▲ |
| ✓ Follow-up Service within 48 hours | <div><div></div></div> | 1 | 100% | 90% | 88% | 10% |

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 41 | 35 | 17% ▲ |
| Admits | 2 | 4 | -50% ▼ |
| Discharges | 2 | 3 | -33% ▼ |
| Service Hours | 1,545 | 1,371 | 13% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 99% | 91% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 87% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 61% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 1 | 50% | 65% | 61% | -15% ▼ |

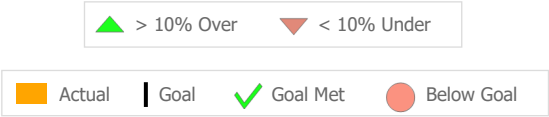
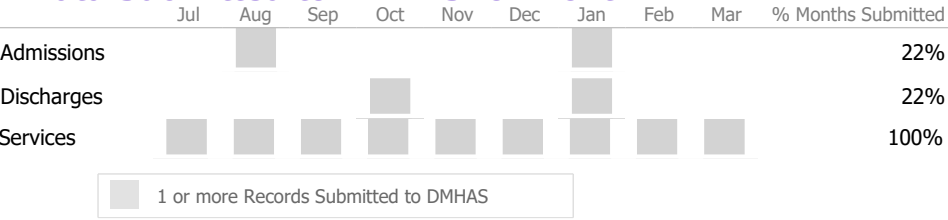
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 34 | 83% | 60% | 80% | 23% ▲ |
| Stable Living Situation | <div><div></div></div> | 39 | 95% | 80% | 88% | 15% ▲ |
| Employed | <div><div></div></div> | 6 | 15% | 20% | 16% | -5% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 39 | 100% | 90% | 98% | 10% |

Data Submitted to DMHAS for Month



* State Avg based on 33 Active CSP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 128 | 159 | -19% ▼ |
| Admits | 56 | 78 | -28% ▼ |
| Discharges | 61 | 77 | -21% ▼ |
| Service Hours | 801 | 1,062 | -25% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 88% | 89% |
| On-Time Periodic | | |
| 6 Month Updates | 21% | 47% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 85% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 25 | 41% | 50% | 44% | -9% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 57 | 44% | 60% | 61% | -16% ▼ |
| Employed | <div><div></div></div> | 14 | 11% | 30% | 26% | -19% ▼ |
| Stable Living Situation | <div><div></div></div> | 66 | 51% | 95% | 74% | -44% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 58 | 83% | 90% | 86% | -7% |

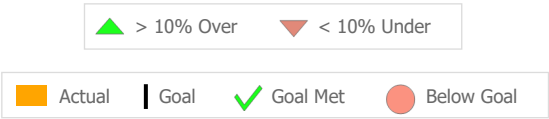
Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 49 | 88% | 75% | 79% | 13% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 100% |
| Discharges | | | | | | | | | | 100% |
| Services | | | | | | | | | | 100% |

1 or more Records Submitted to DMHAS



* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 244 | 367 | -34% | ▼ |
| Admits | 171 | 312 | -45% | ▼ |
| Discharges | 206 | 292 | -29% | ▼ |

Jail Diversion

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Follow-up Service within 48 hours | <div><div></div></div> | 103 | 75% | 0% | 82% | 75% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

 |

Goal

✓ Goal Met

● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

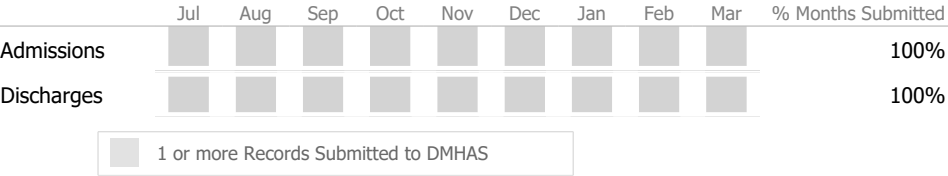
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 350 | 402 | -13% ▼ |
| Admits | 414 | 471 | -12% ▼ |
| Discharges | 399 | 475 | -16% ▼ |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|------------------------|--------|----------|--------|-----------|----------------|
| ● Evaluation within 1.5 hours of Request | <div><div></div></div> | 272 | 82% | 90% | 76% | -8% |
| ● Community Location Evaluation | <div><div></div></div> | 112 | 34% | 80% | 78% | -46% ▼ |
| ✓ Follow-up Service within 48 hours | <div><div></div></div> | 162 | 96% | 90% | 88% | 6% |

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 159 | 170 | -6% |
| Admits | 8 | 13 | -38% ▼ |
| Discharges | 6 | 16 | -63% ▼ |
| Service Hours | 1,569 | 1,329 | 18% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 96% | 89% |
| On-Time Periodic | | |
| 6 Month Updates | 56% | 47% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 76% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 1 | 17% | 50% | 44% | -33% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 102 | 64% | 60% | 61% | 4% |
| Stable Living Situation | <div><div></div></div> | 138 | 87% | 95% | 74% | -8% |
| Employed | <div><div></div></div> | 18 | 11% | 30% | 26% | -19% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 153 | 100% | 90% | 86% | 10% |

Service Engagement

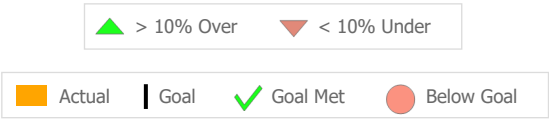
| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 7 | 88% | 75% | 79% | 13% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | | ■ | | | ■ | ■ | | ■ | 56% |
| Discharges | | | ■ | | ■ | ■ | ■ | ■ | ■ | 67% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■

 1 or more Records Submitted to DMHAS



* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 188 | 199 | -6% |
| Admits | 23 | 1 | 2200% ▲ |
| Discharges | 13 | 27 | -52% ▼ |
| Service Hours | 1,902 | 1,511 | 26% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 95% | 89% |
| On-Time Periodic | | |
| 6 Month Updates | 82% | 47% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 74% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 2 | 15% | 50% | 44% | -35% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 141 | 75% | 60% | 61% | 15% ▲ |
| Stable Living Situation | <div><div></div></div> | 174 | 92% | 95% | 74% | -3% |
| Employed | <div><div></div></div> | 20 | 11% | 30% | 26% | -19% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 175 | 99% | 90% | 86% | 9% |

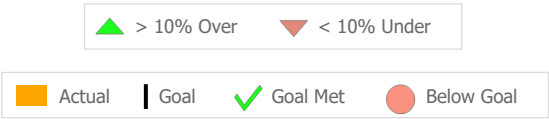
Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 21 | 91% | 75% | 79% | 16% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | | | ■ | ■ | ■ | 78% |
| Discharges | ■ | ■ | ■ | ■ | ■ | | ■ | ■ | ■ | 89% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS



* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 264 | 285 | -7% |
| Admits | 6 | 18 | -67% ▼ |
| Discharges | 28 | 20 | 40% ▲ |
| Service Hours | 1,917 | 2,055 | -7% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 95% | 89% |
| On-Time Periodic | | |
| 6 Month Updates | 86% | 47% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 86% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 2 | 7% | 50% | 44% | -43% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 160 | 60% | 60% | 61% | 0% |
| Stable Living Situation | <div><div></div></div> | 234 | 88% | 95% | 74% | -7% |
| Employed | <div><div></div></div> | 23 | 9% | 30% | 26% | -21% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 237 | 100% | 90% | 86% | 10% |

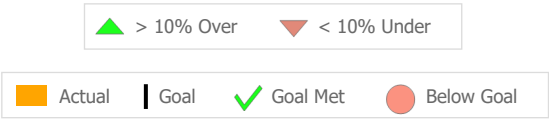
Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 4 | 67% | 75% | 79% | -8% |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | | <div></div> | | <div></div> | | | <div></div> | | 44% |
| Discharges | | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 89% |
| Services | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS



* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 177 | 202 | -12% ▼ |
| Admits | 118 | 138 | -14% ▼ |
| Discharges | 116 | 142 | -18% ▼ |
| Service Hours | 15 | 10 | 59% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | | | ■ | 78% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 76 | 87 | -13% ▼ |
| Admits | 17 | 25 | -32% ▼ |
| Discharges | 20 | 32 | -38% ▼ |
| Service Hours | 698 | 670 | 4% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 96% | 89% |
| On-Time Periodic | | |
| 6 Month Updates | 91% | 47% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 63% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 4 | 20% | 50% | 44% | -30% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 68 | 89% | 60% | 61% | 29% ▲ |
| Employed | <div><div></div></div> | 29 | 38% | 30% | 26% | 8% |
| Stable Living Situation | <div><div></div></div> | 71 | 93% | 95% | 74% | -2% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 56 | 100% | 90% | 86% | 10% |

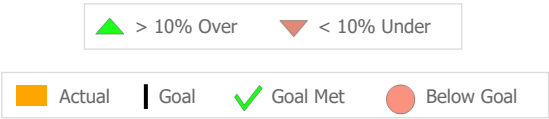
Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 17 | 100% | 75% | 79% | 25% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 89% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

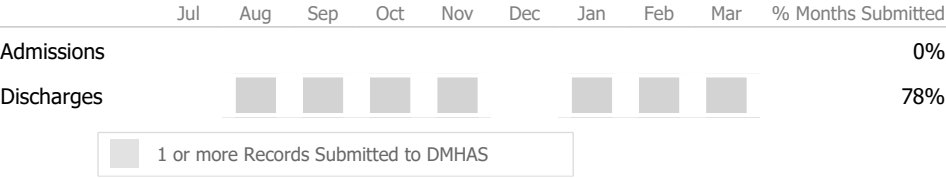


* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 224 | 248 | -10% |
| Admits | - | - | |
| Discharges | 14 | 16 | -13% ▼ |

Data Submitted to DMHAS for Month

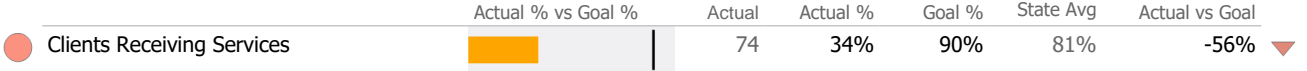


* State Avg based on 1 Active Prevention Programs

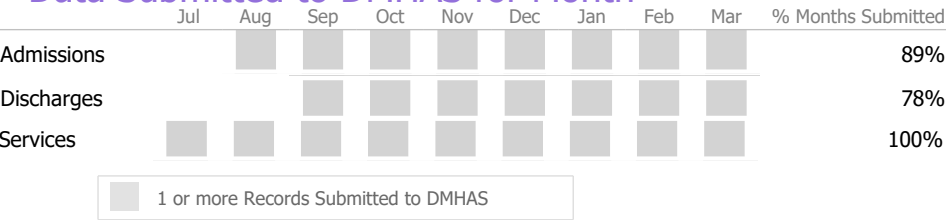
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 238 | 242 | -2% |
| Admits | 12 | 22 | -45% ▼ |
| Discharges | 18 | 21 | -14% ▼ |
| Service Hours | 2,509 | 2,725 | -8% |
| Social Rehab/PHP/IOP Days | 0 | 0 | |

Service Utilization



Data Submitted to DMHAS for Month



* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 62 | 57 | 9% |
| Admits | 27 | 24 | 13% ▲ |
| Discharges | 13 | 18 | -28% ▼ |
| Service Hours | 883 | 839 | 5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 94% | 89% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 47% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 37% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 4 | 31% | 50% | 44% | -19% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation | <div><div></div></div> | 62 | 98% | 95% | 74% | 3% |
| Employed | <div><div></div></div> | 18 | 29% | 30% | 26% | -1% |
| Social Support | <div><div></div></div> | 35 | 56% | 60% | 61% | -4% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 50 | 100% | 90% | 86% | 10% |

Service Engagement

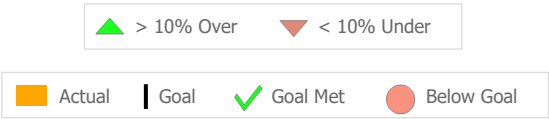
| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 25 | 96% | 75% | 79% | 21% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | | | | ■ | ■ | ■ | ■ | 67% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■

 1 or more Records Submitted to DMHAS

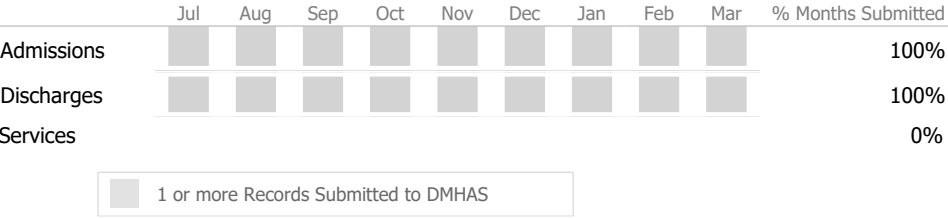


* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 83 | 93 | -11% ▼ |
| Admits | 73 | 87 | -16% ▼ |
| Discharges | 66 | 84 | -21% ▼ |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month



* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 2 | 2 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | 0% |
| Services | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

< 10% Under > 10% Over

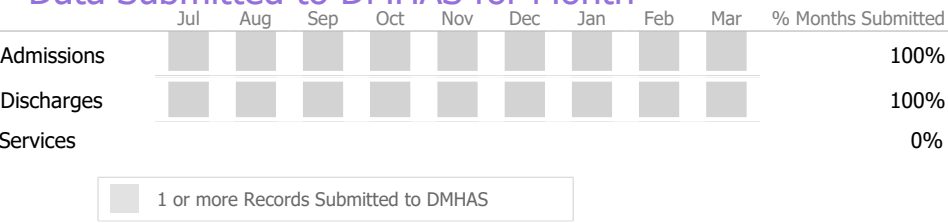
Actual Goal Goal Met Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 106 | 130 | -18% ▼ |
| Admits | 24 | 73 | -67% ▼ |
| Discharges | 32 | 58 | -45% ▼ |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month

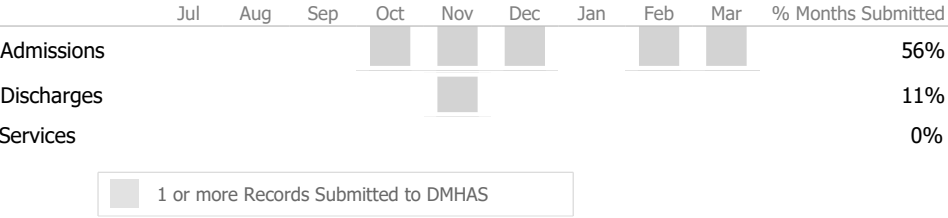


* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 20 | | |
| Admits | 21 | - | |
| Discharges | 4 | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

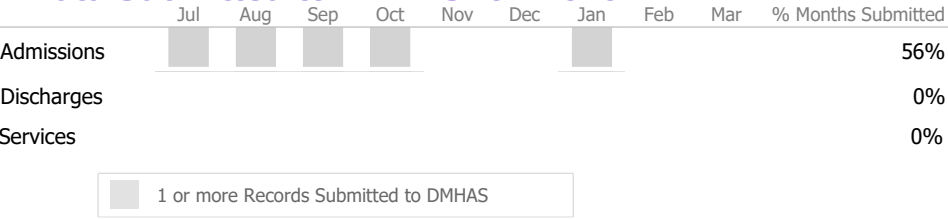
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 64 | 54 | 19% ▲ |
| Admits | 8 | 25 | -68% ▼ |
| Discharges | - | 2 | -100% ▼ |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month



* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 2 | 2 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | 0% |
| Services | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

< 10% Under > 10% Over

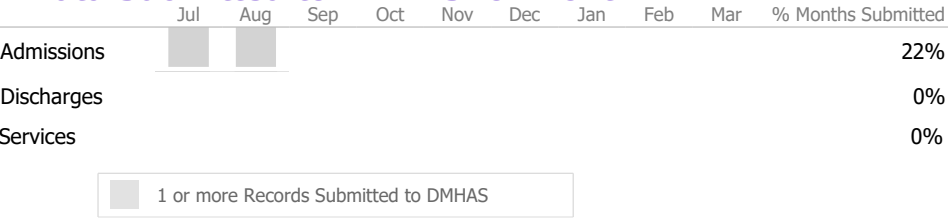
Actual Goal Goal Met Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 27 | 24 | 13% ▲ |
| Admits | 3 | 2 | 50% ▲ |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month

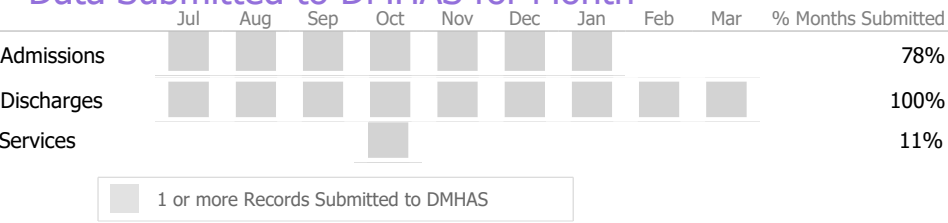


* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 124 | 76 | 63% ▲ |
| Admits | 57 | 53 | 8% |
| Discharges | 50 | 19 | 163% ▲ |
| Service Hours | 1 | 21 | -95% ▼ |

Data Submitted to DMHAS for Month



* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | 1 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | 0% |
| Services | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

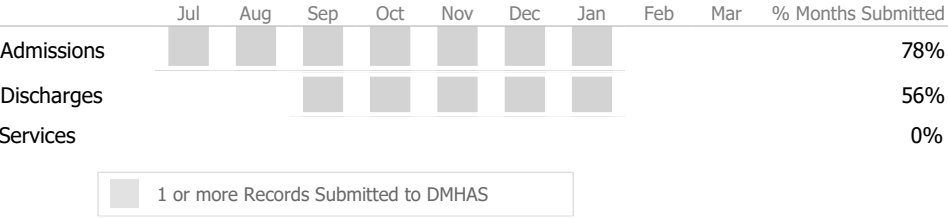
Actual Goal Goal Met Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 43 | 2 | 2050% ▲ |
| Admits | 42 | - | |
| Discharges | 25 | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

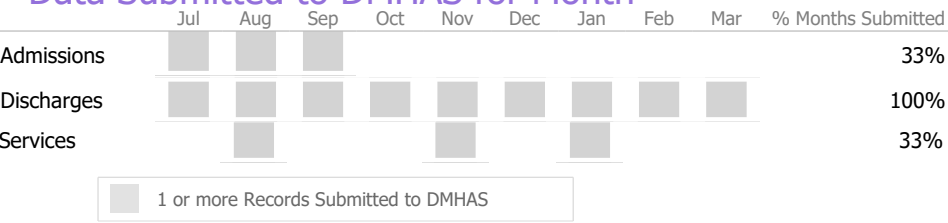
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 57 | 79 | -28% ▼ |
| Admits | 6 | 22 | -73% ▼ |
| Discharges | 18 | 28 | -36% ▼ |
| Service Hours | 1 | 3 | -59% ▼ |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

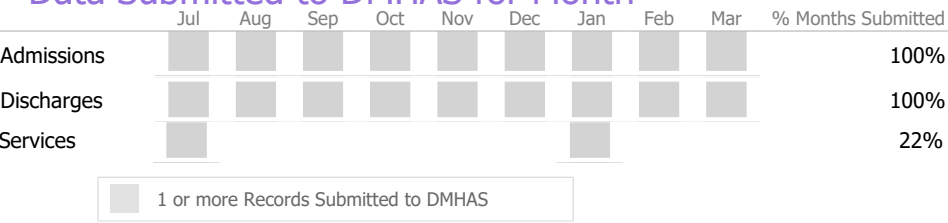
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 175 | 76 | 130% ▲ |
| Admits | 162 | 64 | 153% ▲ |
| Discharges | 149 | 42 | 255% ▲ |
| Service Hours | 1 | - | |

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | 36 | ▼ |
| Admits | - | - | |
| Discharges | - | 36 | -100% ▼ |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 81 | 77 | 5% |
| Admits | 82 | 77 | 6% |
| Discharges | 81 | 77 | 5% |
| Service Hours | 165 | 138 | 20% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|------------------------|-----------|
| Valid NOMS Data | <div><div></div></div> | N/A 92% |
| Valid TEDS Data | <div><div></div></div> | N/A 52% |

| On-Time Periodic | Actual | State Avg |
|------------------|------------------------|-----------|
| 6 Month Updates | <div><div></div></div> | N/A 8% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | N/A | N/A | 50% | 51% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | <div><div></div></div> | N/A | N/A | 55% | 29% | -55% ▼ |
| Employed | <div><div></div></div> | N/A | N/A | 50% | 26% | -50% ▼ |
| Not Arrested | <div><div></div></div> | N/A | N/A | 75% | 50% | -75% ▼ |
| Self Help | <div><div></div></div> | N/A | N/A | 60% | 15% | -60% ▼ |
| Stable Living Situation | <div><div></div></div> | N/A | N/A | 95% | 51% | -95% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | N/A | N/A | 90% | 48% | N/A ▼ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 184 | 181 | 2% |
| Admits | 87 | 81 | 7% |
| Discharges | 86 | 78 | 10% |
| Service Hours | 1,916 | 2,284 | -16% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 89% | 92% |
| Valid TEDS Data | 95% | 52% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 92% | 8% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 97% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 16 | 19% | 50% | 51% | -31% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Self Help | <div><div></div></div> | 188 | 99% | 60% | 15% | 39% ▲ |
| Stable Living Situation | <div><div></div></div> | 163 | 86% | 95% | 51% | -9% |
| Employed | <div><div></div></div> | 75 | 39% | 50% | 26% | -11% ▼ |
| Abstinence/Reduced Drug Use | <div><div></div></div> | 82 | 43% | 55% | 29% | -12% ▼ |
| Not Arrested | <div><div></div></div> | 104 | 55% | 75% | 50% | -20% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 104 | 99% | 90% | 48% | 9% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 80 | 94% | 75% | 65% | 19% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |
| Services | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | 8 | -13% ▼ |
| Admits | - | 1 | -100% ▼ |
| Discharges | 2 | 1 | 100% ▲ |
| Service Hours | 32 | 79 | -60% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 75% | 89% |
| On-Time Periodic | | |
| 6 Month Updates | 20% | 47% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 0 | 0% | 50% | 44% | -50% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 0 | 0% | 30% | 26% | -30% ▼ |
| Social Support | | 2 | 29% | 60% | 61% | -31% ▼ |
| Stable Living Situation | | 3 | 43% | 95% | 74% | -52% ▼ |

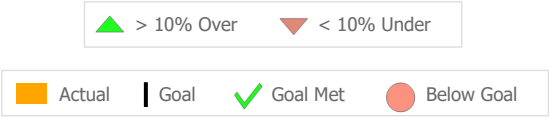
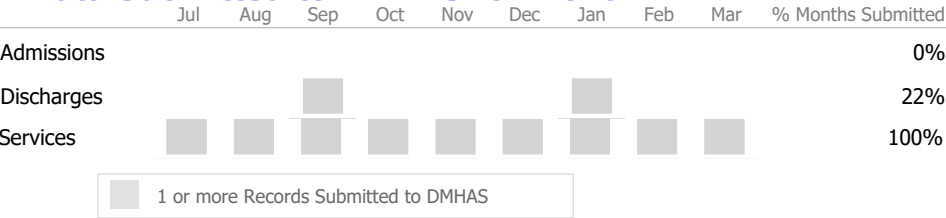
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 4 | 80% | 90% | 86% | -10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | N/A | N/A | 75% | 79% | N/A ▼ |

Data Submitted to DMHAS for Month

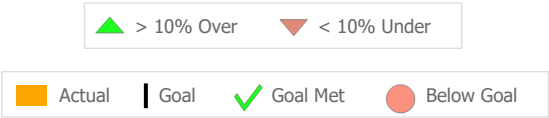
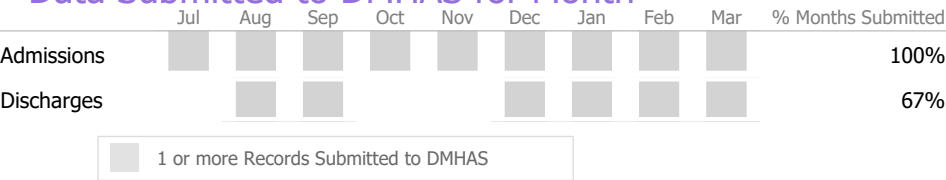


* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 345 | 439 | -21% | ▼ |
| Admits | 105 | 121 | -13% | ▼ |
| Discharges | 8 | 11 | -27% | ▼ |

Data Submitted to DMHAS for Month



* State Avg based on 1 Active Outreach & Engagement Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | 0% |
| Services | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 17 Active Central Intake Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 38 | 47 | -19% ▼ |
| Admits | 10 | 19 | -47% ▼ |
| Discharges | 5 | 14 | -64% ▼ |
| Service Hours | 452 | 562 | -20% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 91% | 89% |
| On-Time Periodic | | |
| 6 Month Updates | 11% | 47% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 0 | 0% | 50% | 44% | -50% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 14 | 37% | 60% | 61% | -23% ▼ |
| Employed | <div><div></div></div> | 1 | 3% | 30% | 26% | -27% ▼ |
| Stable Living Situation | <div><div></div></div> | 23 | 61% | 95% | 74% | -34% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 29 | 88% | 90% | 86% | -2% |

Service Engagement

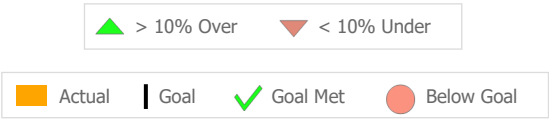
| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 9 | 90% | 75% | 79% | 15% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | | | ■ | ■ | | ■ | ■ | ■ | 67% |
| Discharges | ■ | | ■ | | | | | ■ | ■ | 44% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■

 1 or more Records Submitted to DMHAS

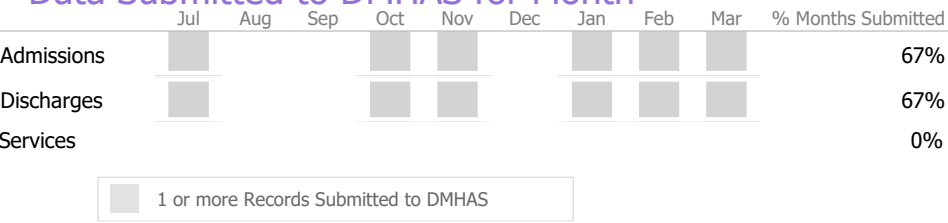


* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 10 | 18 | -44% | ▼ |
| Admits | 10 | 19 | -47% | ▼ |
| Discharges | 10 | 19 | -47% | ▼ |
| Service Hours | - | 3 | -100% | ▼ |

Data Submitted to DMHAS for Month

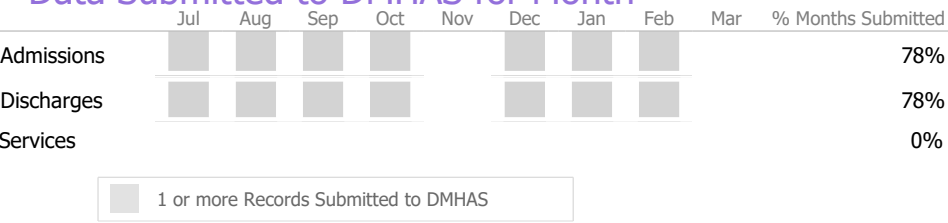


* State Avg based on 17 Active Central Intake Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 21 | 18 | 17% ▲ |
| Admits | 21 | 18 | 17% ▲ |
| Discharges | 21 | 18 | 17% ▲ |
| Service Hours | - | - | |

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 17 Active Central Intake Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 92 | 87 | 6% |
| Admits | 21 | 24 | -13% ▼ |
| Discharges | 23 | 17 | 35% ▲ |
| Service Hours | 2,839 | 3,223 | -12% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 93% | 89% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 81% | 47% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 98% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 1 | 4% | 50% | 44% | -46% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 60 | 65% | 60% | 61% | 5% |
| Employed | <div><div></div></div> | 17 | 18% | 30% | 26% | -12% ▼ |
| Stable Living Situation | <div><div></div></div> | 75 | 82% | 95% | 74% | -13% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 69 | 100% | 90% | 86% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 21 | 100% | 75% | 79% | 25% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | | ■ | ■ | ■ | | 78% |
| Discharges | ■ | ■ | ■ | ■ | | ■ | ■ | ■ | | 78% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs