

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,229	3,341	-3%
	Admits	1,946	2,159	-10%
	Discharges	1,834	1,989	-8%
	Service Hours	24,774	25,508	-3%
	Bed Days	6,405	4,606	39%

> 10% Over 1 Yr Ago

> 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,452	33.0%
	Other	871	19.8%
	Crisis Services	389	8.8%
	Intake	366	8.3%
	Social Rehabilitation	238	5.4%
	Prevention	224	5.1%
	Inpatient Services	87	2.0%
	ACT	47	1.1%
	Community Support	41	0.9%
Addiction			
	Outpatient	184	4.2%
	Other	175	4.0%
Forensic MH			
	Forensics Community-based	244	5.5%
	Outpatient	84	1.9%

Consumer Satisfaction Survey

(Based on 262 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		95%	80%	92%
✓ Overall		94%	80%	91%
✓ Respect		92%	80%	91%
✓ Participation in Treatment		92%	80%	92%
✓ Outcome		92%	80%	83%
✓ Access		91%	80%	88%
✓ Quality and Appropriateness		91%	80%	93%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Client Demographics

Age	#	%	State Avg
18-25	426	14%	8%
26-34	564	18%	19%
35-44	762	24%	25%
45-54	550	17%	18%
55-64	530	17%	18%
65+	323	10%	11%

Gender	#	%	State Avg
Male	1,819	56%	59%
Female	1,356	42%	40%
Transgender/Other	54	2%	0%

Race	#	%	State Avg
White/Caucasian	1,095	37%	58%
Black/African American	1,034	35%	17%
Other	622	21%	12%
Unknown	86	3%	9%
Multiple Races	50	2%	1%
Asian	49	2%	1%
Am. Indian/Native Alaskan	11	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

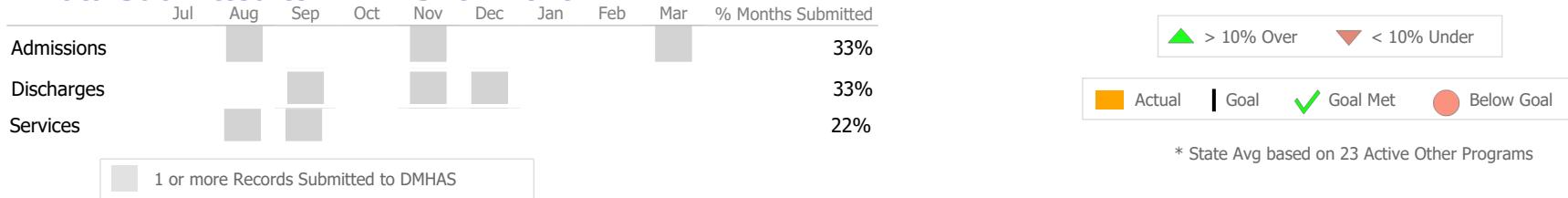
Ethnicity	#	%	State Avg
Non-Hispanic	1,945	60%	64%
Unknown	495	15%	14%
Hisp-Puerto Rican	376	12%	10%
Hispanic-Other	349	11%	11%
Hispanic-Mexican	59	2%	1%
Hispanic-Cuban	5	0%	0%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	7	-43% ▼
Admits	3	5	-40% ▼
Discharges	3	6	-50% ▼
Service Hours	5	2	97% ▲

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	40	28%	▲
Admits	51	51	0%	
Discharges	49	49	0%	
Transfers - Out	1	-		
Bed Days	734	90	716%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully	8%	4	8%	95%	61%	-87%	Actual % vs Goal %	Actual
No Re-admit within 30 Days of Discharge	96%	47	96%	85%	91%	11%	Actual % vs Goal %	Actual
Follow-up within 30 Days of Discharge	100%	4	100%	90%	81%	10%	Actual % vs Goal %	Actual

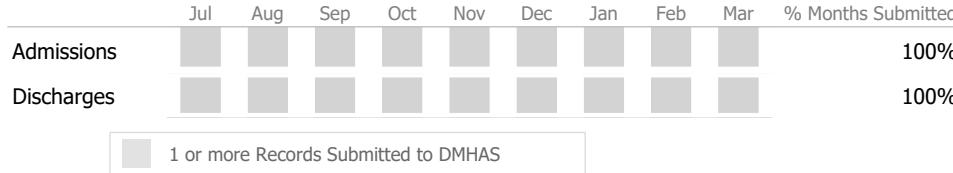
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	83%
On-Time Periodic 6 Month Updates	N/A	14%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal				
									Actual % vs Goal %	Actual	Actual %	Goal %
Avg Utilization Rate	10	32 days	0.2	27%	90%	90%	97%	-63%	Actual % vs Goal %	Actual	Actual %	Goal %

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	31	19%	▲
Admits	15	13	15%	▲
Discharges	17	11	55%	▲
Transfers - In	1	2	-50%	▼
Bed Days	5,671	4,506	26%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 88%;">88%</div>	15	88%	95%	61%	-7%
No Re-admit within 30 Days of Discharge	<div style="width: 82%;">82%</div>	14	82%	85%	91%	-3%
Follow-up within 30 Days of Discharge	<div style="width: 73%;">73%</div>	11	73%	90%	81%	-17%

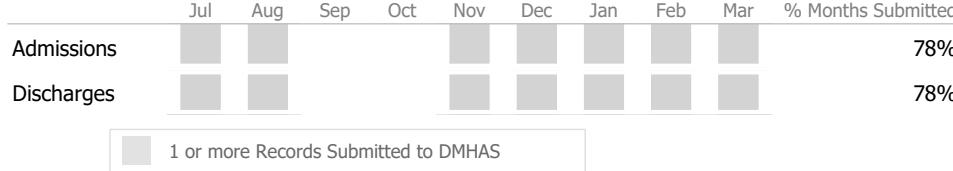
Data Submission Quality

	Actual	State Avg
Valid NOMS Data	88%	83%
On-Time Periodic 6 Month Updates	0%	14%
Valid MH/SU Diagnosis	97%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 103%;">103%</div>	20	522 days	0.3	103%	90%	97%	13% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

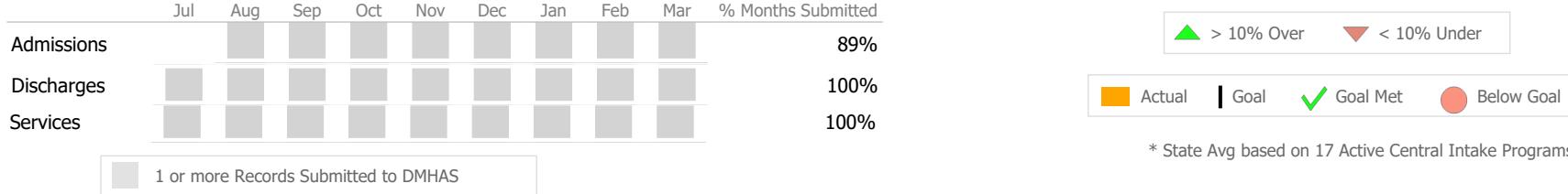
█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	41	-5%
Admits	24	27	-11% ▼
Discharges	24	24	0%
Service Hours	395	176	125% ▲

Data Submitted to DMHAS for Month



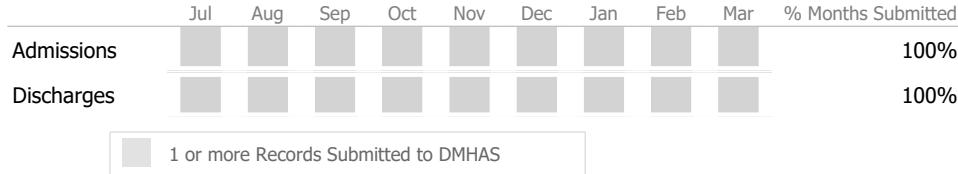
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	120	116	3%
Admits	86	82	5%
Discharges	68	85	-20% ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	84	98%	0%	95%	98%	▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	2	50%	▲
Admits	-	-		
Discharges	2	1	100%	▲
Service Hours	5	11	-50%	▼

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions		0%
Discharges		22%
Services		33%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

 1 or more Records Submitted to DMHAS

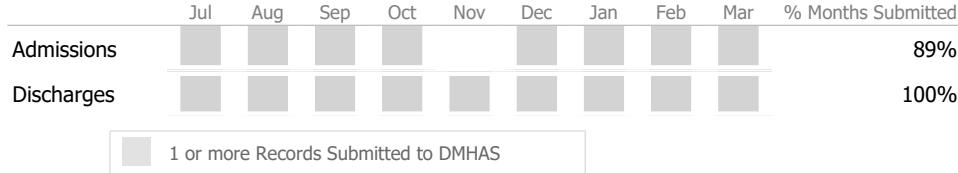
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	43	-16% ▼
Admits	21	30	-30% ▼
Discharges	24	27	-11% ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div style="width: 180px; height: 10px; background-color: orange;"></div>	18	86%	0%	95%	86% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	81	-6%
Admits	8	8	0%
Discharges	12	8	50%
Service Hours	1,260	2,200	-43%

Data Submission Quality

Category	Actual	State Avg
Valid NOMS Data	<div><div style="width: 92%;"></div></div> 92%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div style="width: 65%;"></div></div> 65%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div style="width: 100%;"></div></div> 100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 20%; background-color: orange;"></div>	2	17%	50%	44%	-33%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 47%;"></div></div>	47	62%	60%	61%	2%
● Stable Living Situation	<div><div style="width: 61%;"></div></div>	61	80%	95%	74%	-15% ▼
● Employed	<div><div style="width: 11%;"></div></div>	11	14%	30%	26%	-16% ▼

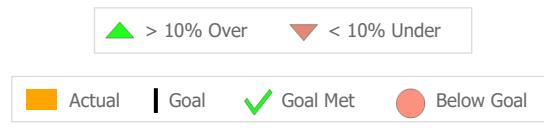
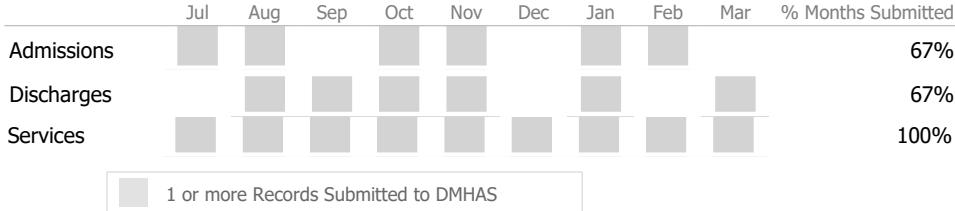
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 64%;"><div style="width: 100%;"></div></div>	64	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 63%; background-color: orange;"></div>	5	63%	75%	79%	-13% 

Data Submitted to DMHAS for Month



* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	232	238	-3%
Admits	27	41	-34%
Discharges	38	30	27%
Service Hours	2,299	2,298	0%

Data Submission Quality

Performance Metric	Actual (%)	State Avg (%)
Valid NOMS Data	93%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	63%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 20%; background-color: orange;"></div>	8	21%	50%	44%	-29%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 63%;"></div></div>	146	63%	60%	61%	3%
● Employed	<div><div style="width: 26%;"></div></div>	60	26%	30%	26%	-4%
● Stable Living Situation	<div><div style="width: 85%;"></div></div>	198	85%	95%	74%	-10%

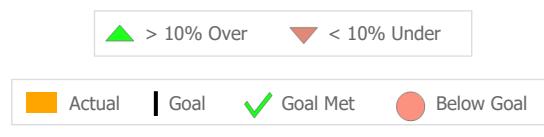
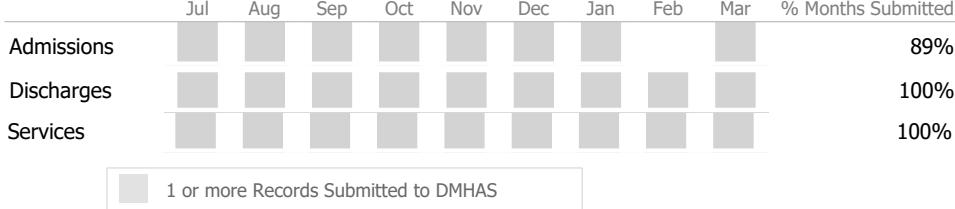
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 99%; background-color: orange;"></div>	195	99%	90%	86%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 63%;"> </div>	17	63%	75%	79%	-12%

Data Submitted to DMHAS for Month

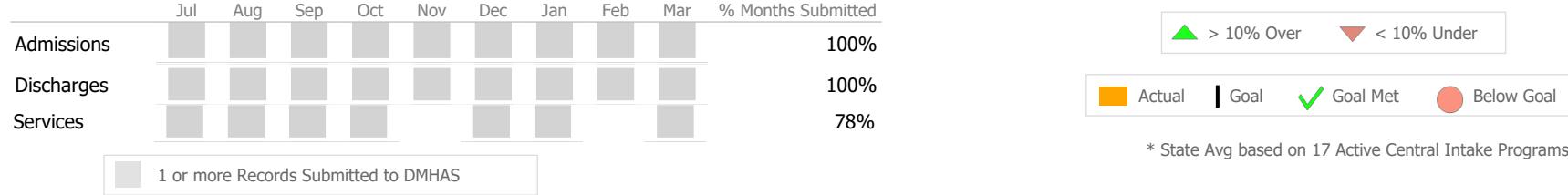


* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	49	-27%	▼
Admits	36	48	-25%	▼
Discharges	36	49	-27%	▼
Service Hours	29	38	-25%	▼

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	44	7%
Admits	5	9	-44% ▼
Discharges	5	3	67% ▲
Service Hours	1,778	1,320	35% ▲

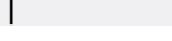
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	93%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	97%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	94%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	65%	58%	35% ▲
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	93%	15% ▲
● Follow-up within 30 Days of Discharge		2	40%	90%	50%	-50% ▼

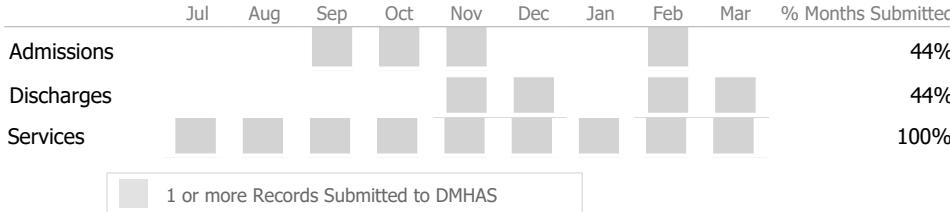
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		41	87%	60%	88%	27% ▲
✓ Social Support		30	64%	60%	76%	4% ▲
● Employed		1	2%	15%	16%	-13% ▼

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		42	100%	90%	99%	10% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	84	90	-7%
Admits	26	27	-4%
Discharges	22	25	-12% ▼
Service Hours	1,757	1,579	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	94%	94%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	94%	93%

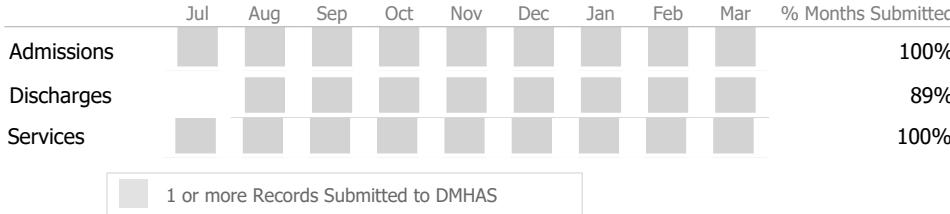
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	23%	50%	23%	-27% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		84	99%	60%	66%	39% ▲
Social Support		41	48%	60%	70%	-12% ▼
Stable Living Situation		67	79%	95%	79%	-16% ▼
Employed		1	1%	30%	11%	-29% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		62	98%	90%	99%	8%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		26	100%	75%	90%	25% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

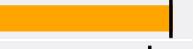
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard Outpatient Programs

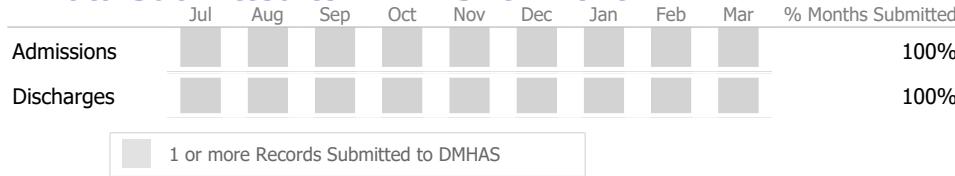
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	22	145%	▲
Admits	58	23	152%	▲
Discharges	58	23	152%	▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		53	91%	90%	76%	1%
✓ Community Location Evaluation		58	100%	80%	78%	20% ▲
✓ Follow-up Service within 48 hours		1	100%	90%	88%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	35	17%	▲
Admits	2	4	-50%	▼
Discharges	2	3	-33%	▼
Service Hours	1,545	1,371	13%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	87%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	61%	98%

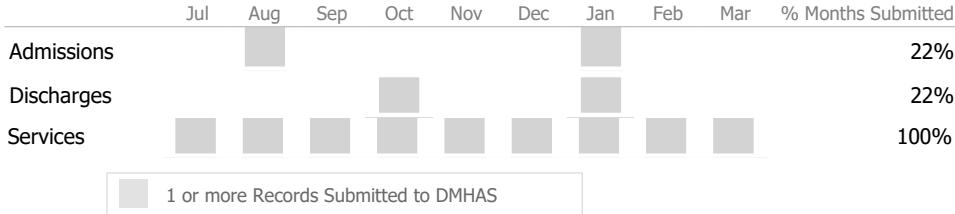
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	65%	61%	-15% ▼
Recovery						
✓ National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		34	83%	60%	80%	23% ▲
✓ Stable Living Situation		39	95%	80%	88%	15% ▲
● Employed		6	15%	20%	16%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		39	100%	90%	98%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	128	159	-19%	▼
Admits	56	78	-28%	▼
Discharges	61	77	-21%	▼
Service Hours	801	1,062	-25%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	21%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	85%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		25	41%	50%	44%	-9%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		57	44%	60%	61%	-16% ▼
Employed		14	11%	30%	26%	-19% ▼
Stable Living Situation		66	51%	95%	74%	-44% ▼

Service Utilization

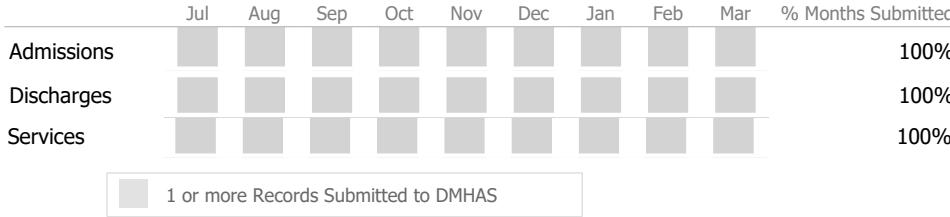
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		58	83%	90%	86%	-7%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

2 or more Services within 30 days
✓

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

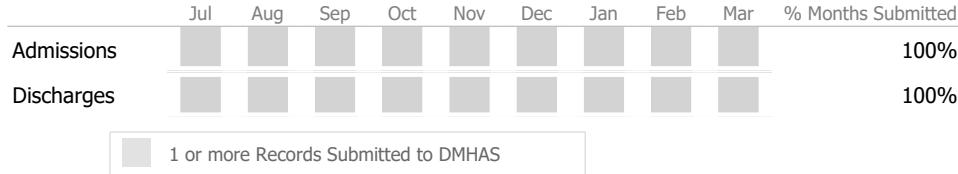
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	244	367	-34% 
Admits	171	312	-45% 
Discharges	206	292	-29% 

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		103	75%	0%	82%	75% 

Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

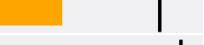
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

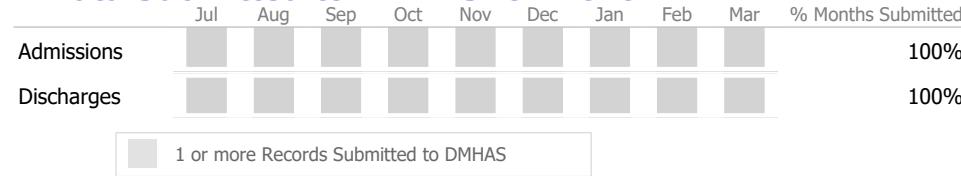
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	350	402	-13% 
Admits	414	471	-12% 
Discharges	399	475	-16% 

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Evaluation within 1.5 hours of Request		272	82%	90%	76%	-8%
 Community Location Evaluation		112	34%	80%	78%	-46% 
 Follow-up Service within 48 hours		162	96%	90%	88%	6%

Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	159	170	-6%
Admits	8	13	-38% ▼
Discharges	6	16	-63% ▼
Service Hours	1,569	1,329	18% ▲

Data Submission Quality

Category	Actual	State Avg
Valid NOMS Data	<div><div style="width: 96%;"></div></div> 96%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div style="width: 56%;"></div></div> 56%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div style="width: 76%;"></div></div> 76%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	■	1	17%	50%	44%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 64%;"></div></div>	102	64%	60%	61%	4%
● Stable Living Situation	<div><div style="width: 87%;"></div></div>	138	87%	95%	74%	-8%
● Employed	<div><div style="width: 11%;"></div></div>	18	11%	30%	26%	-19%

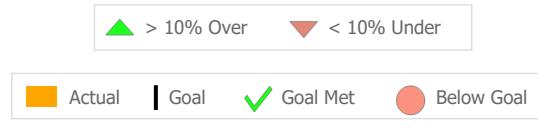
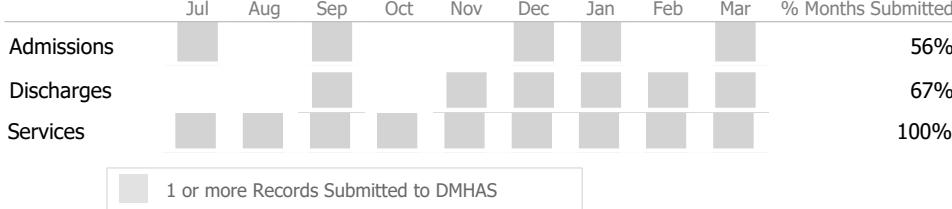
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 153px; background-color: orange; height: 10px; display: inline-block;"></div>	153	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 88%; background-color: orange; height: 10px; border: 1px solid black;"></div>	7	88%	75%	79%	13% 

Data Submitted to DMHAS for Month



* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	188	199	-6%
Admits	23	1	2200% ▲
Discharges	13	27	-52% ▼
Service Hours	1,902	1,511	26% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	82%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	74%	98%

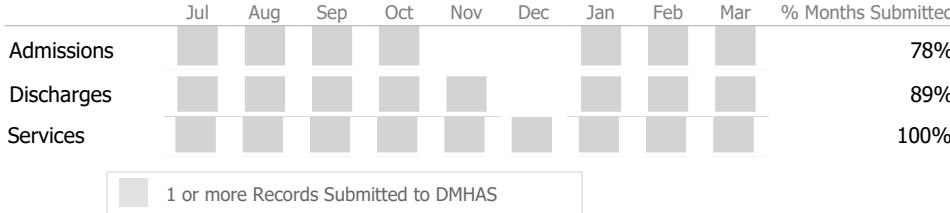
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	2	15%	50%	44%	-35% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	 	141	75%	60%	61%	15% ▲
Stable Living Situation	 	174	92%	95%	74%	-3%
Employed	 	20	11%	30%	26%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	 	175	99%	90%	86%	9% ▲
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	 	21	91%	75%	79%	16% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	264	285	-7%
Admits	6	18	-67% ▼
Discharges	28	20	40% ▲
Service Hours	1,917	2,055	-7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	86%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	86%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	7%	2	7%	50%	44%	-43% ▼
Recovery						
✓ National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	60%	160	60%	60%	61%	0%
● Stable Living Situation	88%	234	88%	95%	74%	-7%
● Employed	9%	23	9%	30%	26%	-21% ▼

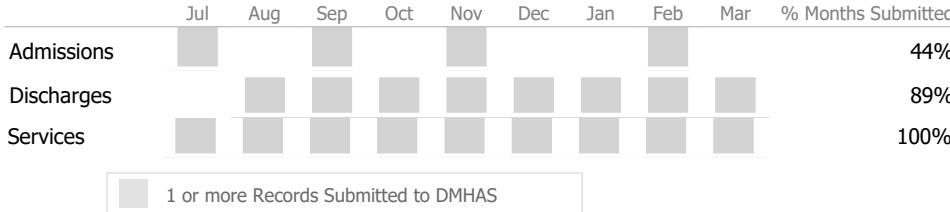
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	237	100%	90%	86%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	67%	4	67%	75%	79%	-8%
✓ 2 or more Services within 30 days	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submitted to DMHAS for Month



> 10% Over < 10% Under

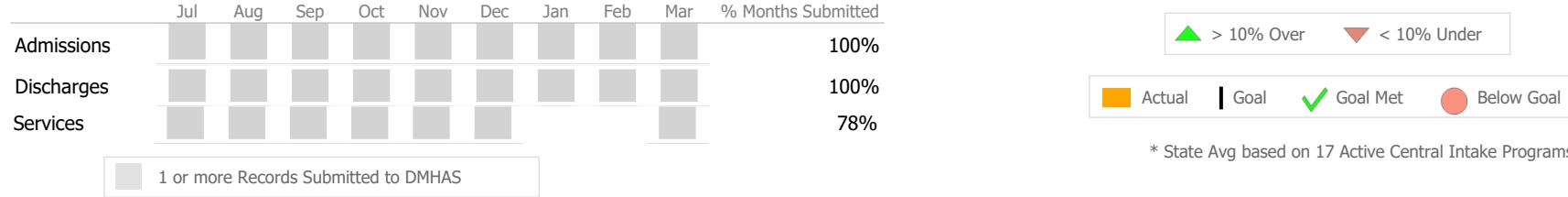
Actual Goal Goal Met Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	177	202	-12%	▼
Admits	118	138	-14%	▼
Discharges	116	142	-18%	▼
Service Hours	15	10	59%	▲

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	76	87	-13%	▼
Admits	17	25	-32%	▼
Discharges	20	32	-38%	▼
Service Hours	698	670	4%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	91%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	63%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	20%	50%	44%	-30% ▼
Recovery						
✓ Social Support		68	89%	60%	61%	29% ▲
✓ Employed		29	38%	30%	26%	8%
● Stable Living Situation		71	93%	95%	74%	-2%

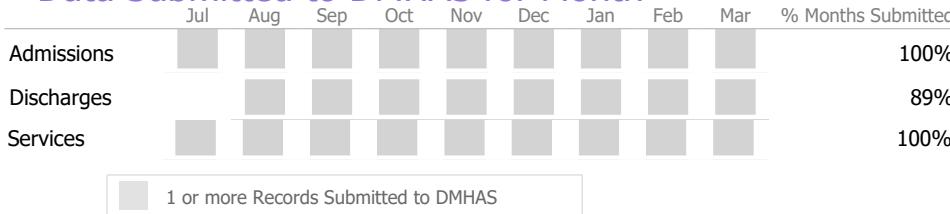
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		56	100%	90%	86%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		17	100%	75%	79%	25% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

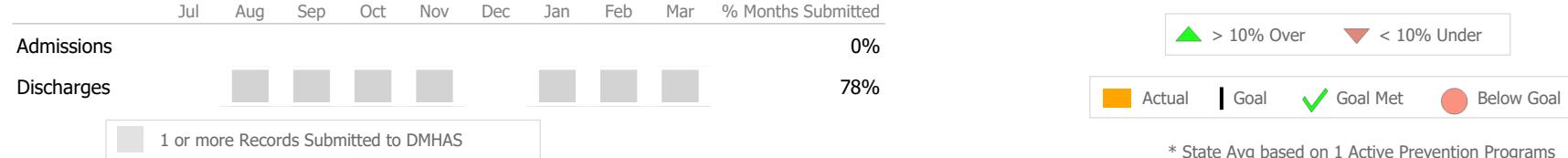
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	224	248	-10%
Admits	-	-	
Discharges	14	16	-13% ▼

Data Submitted to DMHAS for Month



* State Avg based on 1 Active Prevention Programs

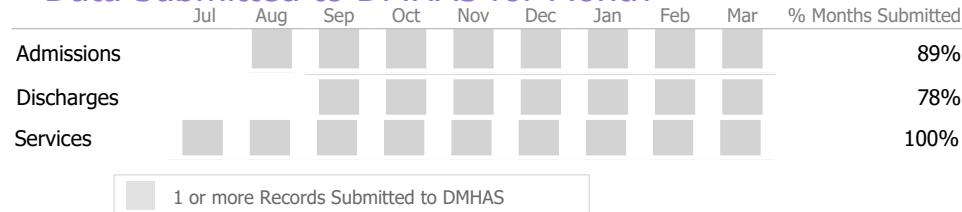
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	238	242	-2%
Admits	12	22	-45% ▼
Discharges	18	21	-14% ▼
Service Hours	2,509	2,725	-8%
Social Rehab/PHP/IOP Days	0	0	

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		74	34%	90%	81%	-56% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	57	9%
Admits	27	24	13% ▲
Discharges	13	18	-28% ▼
Service Hours	883	839	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	37%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	4	31%	50%	44%	-19% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	 	62	98%	95%	74%	3% ▲
Employed	 	18	29%	30%	26%	-1% ▼
Social Support	 	35	56%	60%	61%	-4% ▼

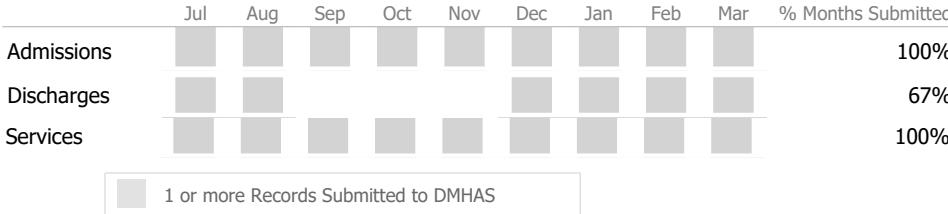
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	 	50	100%	90%	86%	10% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	 	25	96%	75%	79%	21% ▲

Data Submitted to DMHAS for Month


▲ > 10% Over ▼ < 10% Under

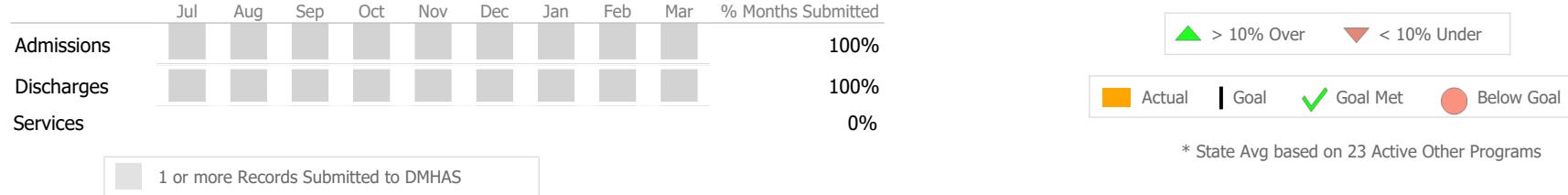
 Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	93	-11%	▼
Admits	73	87	-16%	▼
Discharges	66	84	-21%	▼
Service Hours	-	-		

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

0%

▲ > 10% Over ▼ < 10% Under

Discharges

0%

Actual | Goal ✓ Goal Met ● Below Goal

Services

0%

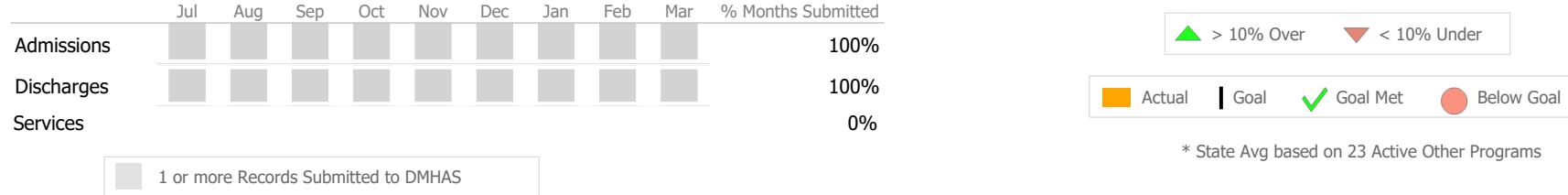
* State Avg based on 23 Active Other Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	106	130	-18%	▼
Admits	24	73	-67%	▼
Discharges	32	58	-45%	▼
Service Hours	-	-		

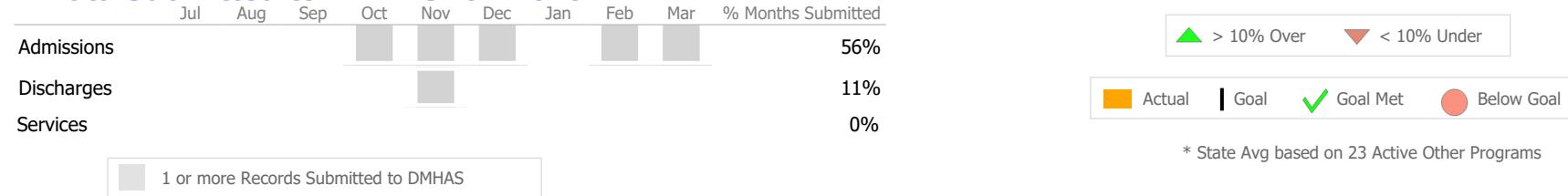
Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20		
Admits	21	-	
Discharges	4	-	
Service Hours	-	-	

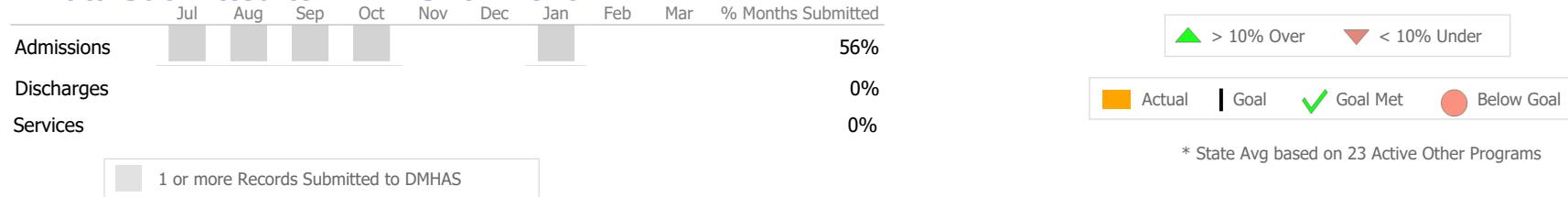
Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	54	19%	▲
Admits	8	25	-68%	▼
Discharges	-	2	-100%	▼
Service Hours	-	-		

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions 0%

▲ > 10% Over ▼ < 10% Under

Discharges 0%

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 23 Active Other Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

0%

 > 10% Over  < 10% Under

Discharges

0%

 Actual | Goal  Goal Met  Below Goal

Services

0%

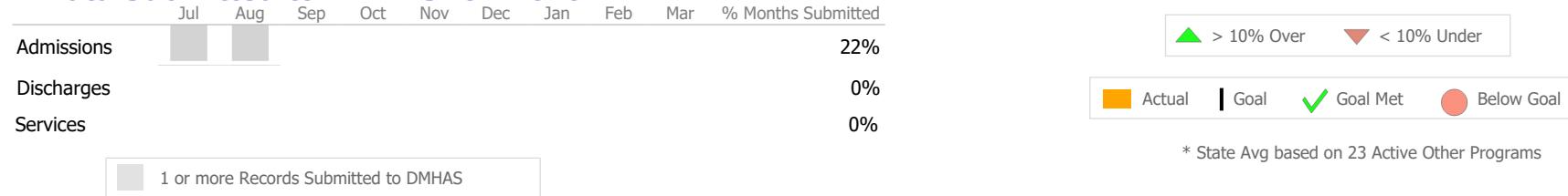
* State Avg based on 23 Active Other Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	24	13%	▲
Admits	3	2	50%	▲
Discharges	-	-		
Service Hours	-	-		

Data Submitted to DMHAS for Month

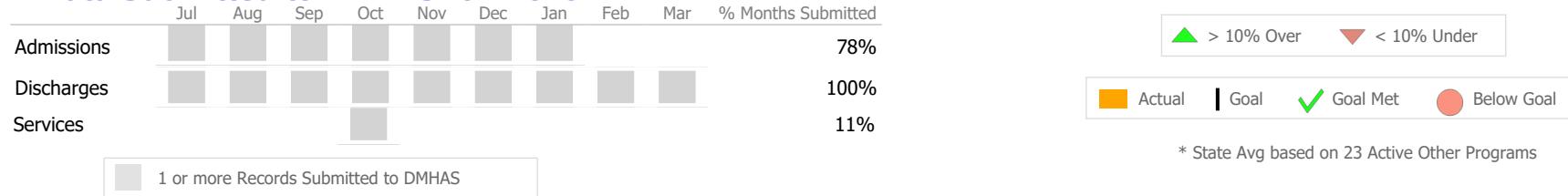


* State Avg based on 23 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	124	76	63%	▲
Admits	57	53	8%	
Discharges	50	19	163%	▲
Service Hours	1	21	-95%	▼

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

0%

▲ > 10% Over ▼ < 10% Under

Discharges

0%

Actual | Goal ✓ Goal Met ● Below Goal

Services

0%

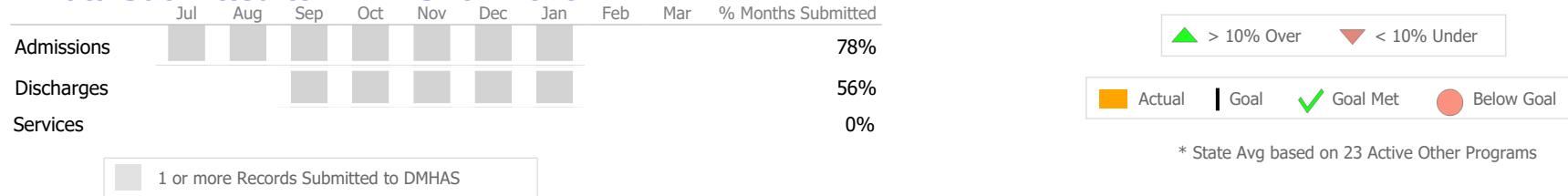
* State Avg based on 23 Active Other Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	2	2050%	▲
Admits	42	-		
Discharges	25	-		
Service Hours	-	-		

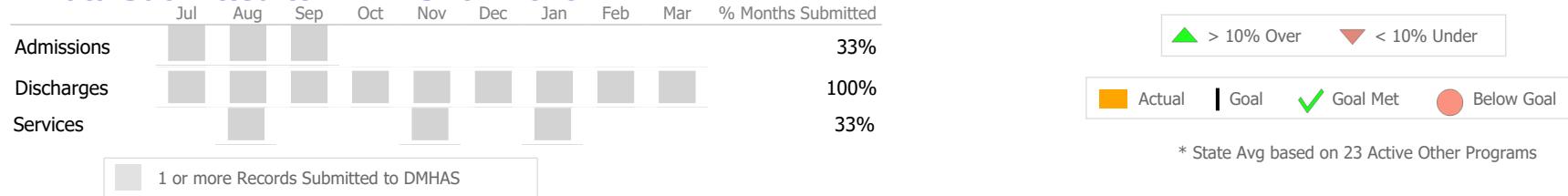
Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	79	-28%	▼
Admits	6	22	-73%	▼
Discharges	18	28	-36%	▼
Service Hours	1	3	-59%	▼

Data Submitted to DMHAS for Month

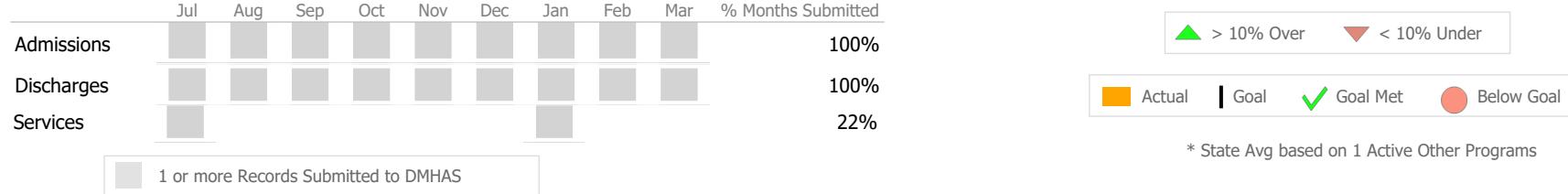


* State Avg based on 23 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	175	76	130%	▲
Admits	162	64	153%	▲
Discharges	149	42	255%	▲
Service Hours	1	-		

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	36	▼
Admits	-	-	
Discharges	-	36	-100% ▼
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

0%

▲ > 10% Over ▼ < 10% Under

Discharges

0%

■ Actual | Goal ✓ Goal Met ● Below Goal

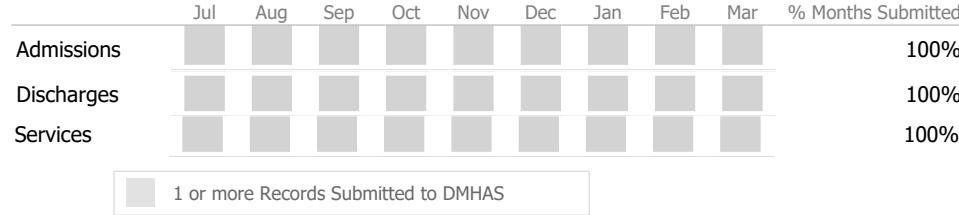
* State Avg based on 23 Active Other Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81	77	5%
Admits	82	77	6%
Discharges	81	77	5%
Service Hours	165	138	20% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	92%
Valid TEDS Data	N/A	52%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	29%	-55% ▼
Employed		N/A	N/A	50%	26%	-50% ▼
Not Arrested		N/A	N/A	75%	50%	-75% ▼
Self Help		N/A	N/A	60%	15%	-60% ▼
Stable Living Situation		N/A	N/A	95%	51%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	48%	N/A ▼

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

0%

▲ > 10% Over ▼ < 10% Under

Discharges

0%

■ Actual | Goal ✓ Goal Met ● Below Goal

 1 or more Records Submitted to DMHAS

* State Avg based on 106 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	184	181	2%
Admits	87	81	7%
Discharges	86	78	10%
Service Hours	1,916	2,284	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	92%
Valid TEDS Data	95%	52%
On-Time Periodic	Actual	State Avg
6 Month Updates	92%	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	16	16	19%	50%	51%	-31% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	188	188	99%	60%	15%	39% ▲
Stable Living Situation	163	163	86%	95%	51%	-9%
Employed	75	75	39%	50%	26%	-11% ▼
Abstinence/Reduced Drug Use	82	82	43%	55%	29%	-12% ▼
Not Arrested	104	104	55%	75%	50%	-20% ▼

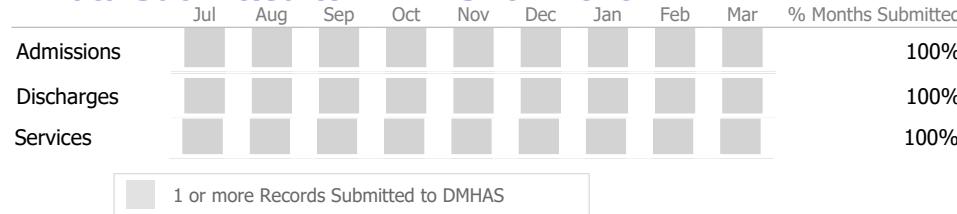
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	104	104	99%	90%	48%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	80	80	94%	75%	65%	19% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	-	1	-100%	▼
Discharges	2	1	100%	▲
Service Hours	32	79	-60%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	75%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	20%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

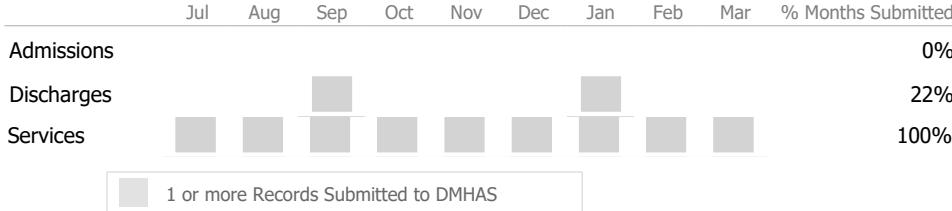
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	44%	-50% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	30%	26%	-30% ▼
Social Support		2	29%	60%	61%	-31% ▼
Stable Living Situation		3	43%	95%	74%	-52% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	80%	90%	86%	-10%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		N/A	N/A	75%	79%	N/A ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

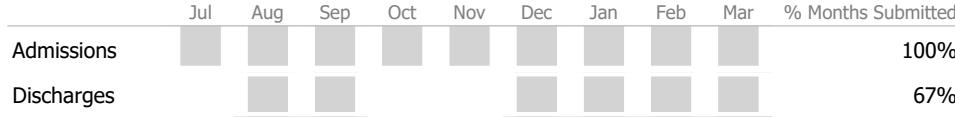
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	345	439	-21% ▼
Admits	105	121	-13% ▼
Discharges	8	11	-27% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Outreach & Engagement Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

0%

 > 10% Over  < 10% Under

Discharges

0%

Services

0%

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 17 Active Central Intake Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	47	-19%	▼
Admits	10	19	-47%	▼
Discharges	5	14	-64%	▼
Service Hours	452	562	-20%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	11%	47%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	44%	-50% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		14	37%	60%	61%	-23% ▼
Employed		1	3%	30%	26%	-27% ▼
Stable Living Situation		23	61%	95%	74%	-34% ▼

Service Utilization

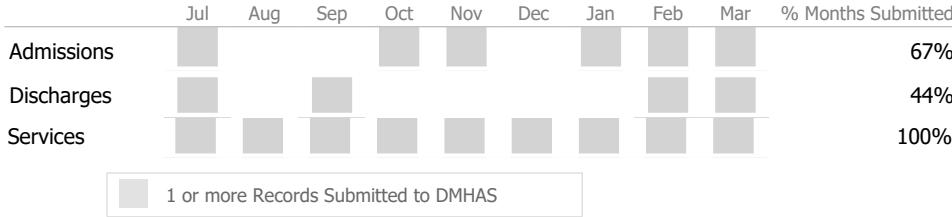
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		29	88%	90%	86%	-2%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		9	90%	75%	79%	15% ▲

2 or more Services within 30 days

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

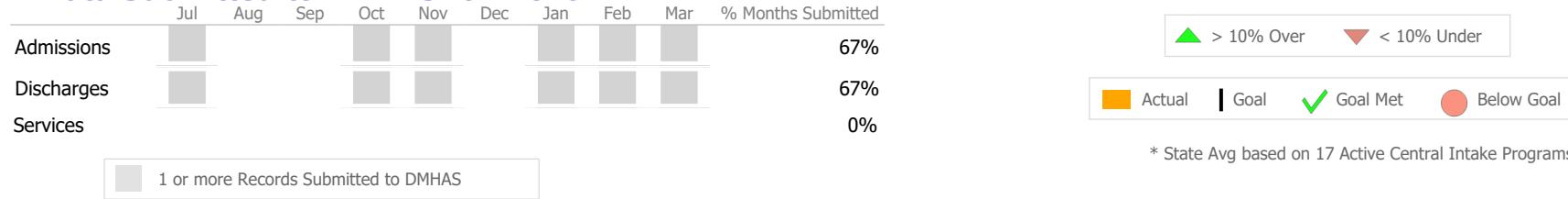
Actual | Goal | Goal Met | Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	18	-44%	▼
Admits	10	19	-47%	▼
Discharges	10	19	-47%	▼
Service Hours	-	3	-100%	▼

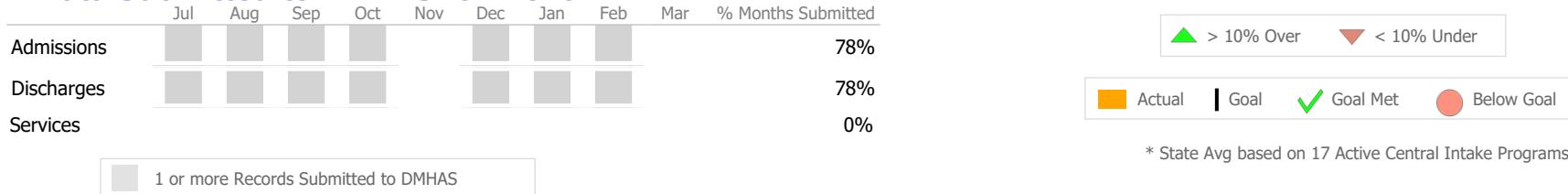
Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	18	17%	▲
Admits	21	18	17%	▲
Discharges	21	18	17%	▲
Service Hours	-	-		

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	87	6%
Admits	21	24	-13%
Discharges	23	17	35%
Service Hours	2,839	3,223	-12%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	100%	1	4%	50%	44%	-46%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 60%;"></div></div>	60	65%	60%	61%	5%
● Employed	<div><div style="width: 17%;"></div></div>	17	18%	30%	26%	-12% ▼
● Stable Living Situation	<div><div style="width: 75%;"></div></div>	75	82%	95%	74%	-13% ▼

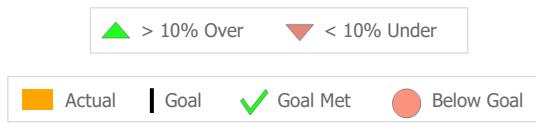
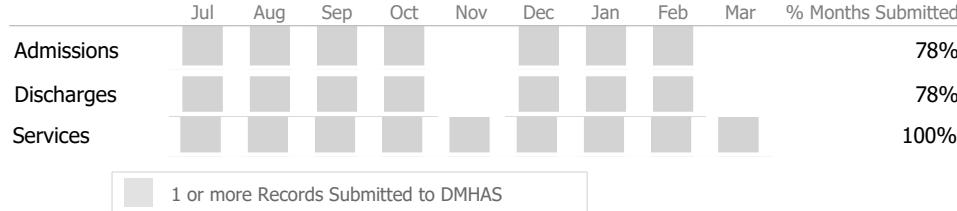
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div style="width: 69%;"></div></div>	69	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 21%; background-color: orange;"></div>	21	100%	75%	79%	25%

Data Submitted to DMHAS for Month



* State Avg based on 79 Active Standard Outpatient Programs