

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	151	165	-8%
	Admits	49	49	0%
	Discharges	90	56	61%
	Service Hours	58	62	-7%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 1 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	151	100.0%

Age

Age	#	%	State Avg
18-25	3	2%	8%
26-34	23	15%	19%
35-44	54	36%	25%
45-54	34	23%	18%
55-64	28	19%	18%
65+	8	5%	11%

Gender

Gender	#	%	State Avg
Male	97	64%	59%
Female	54	36%	40%
Transgender/Other			0%

Race

Race	#	%	State Avg
White/Caucasian	122	81%	58%
Black/African American	25	17%	17%
Multiple Races	3	2%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Other			12%
Unknown			9%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	129	85%	64%
Hisp-Puerto Rican	19	13%	10%
Hispanic-Other	3	2%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			14%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	151	165	-8%
Admits	49	49	0%
Discharges	90	56	61% ▲
Service Hours	58	62	-7%

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	49	100%	50%	82%	50% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Outreach & Engagement Programs