

Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	151	165	-8%
	Admits	49	49	0%
	Discharges	90	56	61% ▲
	Service Hours	58	62	-7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 1 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	151	100.0%

Client Demographics

Age	#	%	State Avg
18-25	3	2%	8%
26-34	23	15%	19%
35-44	54	36% ▲	25%
45-54	34	23%	18%
55-64	28	19%	18%
65+	8	5%	11%

Gender	#	%	State Avg
Male	97	64%	59%
Female	54	36%	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	129	85% ▲	64%
Hisp-Puerto Rican	19	13%	10%
Hispanic-Other	3	2%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			14% ▼

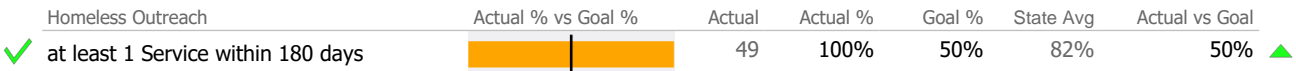
Race	#	%	State Avg
White/Caucasian	122	81% ▲	58%
Black/African American	25	17%	17%
Multiple Races	3	2%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Other			12% ▼
Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Service Engagement



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

