Charter Oak Health Center
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - March 2025   (Data as of Jun 20, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	277	277	0%
	Admits		10	-100% ▼
	Discharges			
	Service Hours		-	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Other			
	Other	277	100.0%

Client Demographics

Age

Age	#	%		State Avg
18-25	10	4%		8%
26-34	11	4%	▼	19%
35-44	33	12%	▼	25%
45-54	68	25%		18%
55-64	104	38%	▲	18%
65+	51	18%		11%

Ethnicity

Ethnicity	#	%		State Avg
Hisp-Puerto Rican	198	71%	▲	10%
Non-Hispanic	46	17%	▼	64%
Hispanic-Other	26	9%		11%
Hispanic-Cuban	4	1%		0%
Unknown	3	1%	▼	14%
Hispanic-Mexican				1%

Gender

Gender	#	%		State Avg
Female	190	69%	▲	40%
Male	87	31%	▼	59%
Transgender/Other				0%

Race

Race	#	%		State Avg
White/Caucasian	125	45%	▼	58%
Other	104	38%	▲	12%
Black/African American	39	14%		17%
Am. Indian/Native Alaskan	3	1%		1%
Unknown	3	1%		9%
Asian	1	0%		1%
Multiple Races	1	0%		1%
Hawaiian/Other Pacific Islander	1	0%		0%

■ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Integrated Primary & BH Care - PIC
Charter Oak Health Center
Other - Other - Integrated Primary Care

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Program Quality Dashboard
Reporting Period: July 2024 - March 2025   (Data as of Jun 20, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	277	277	0%
Admits	-	10	-100% ▼
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg

Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	87%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Integrated Primary Care Programs