

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	7	8	-13%	▼
	Admits		1	-100%	▼
	Discharges		1	-100%	▼
	Service Hours		73	-100%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 4 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div><div></div></div>	100%	80%	93%
✓ Participation in Treatment	<div><div></div></div>	100%	80%	92%
✓ General Satisfaction	<div><div></div></div>	100%	80%	92%
✓ Overall	<div><div></div></div>	100%	80%	91%
✓ Respect	<div><div></div></div>	100%	80%	91%
✓ Access	<div><div></div></div>	100%	80%	88%
● Outcome	<div><div></div></div>	75%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	7	100.0%

Client Demographics

Age	#	%	State Avg
18-25			8%
26-34	1	14%	19%
35-44			25%
45-54	2	29%	18%
55-64	1	14%	19%
65+	3	43%	11%
Gender	#	%	State Avg
Female	3	43%	41%
Male	3	43%	59%
Transgender/Other	1	14%	0%
Ethnicity	#	%	State Avg
Non-Hispanic	6	86%	64%
Unknown	1	14%	14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			11%
Hisp-Puerto Rican			10%
Race	#	%	State Avg
White/Caucasian	5	71%	58%
Am. Indian/Native Alaskan	1	14%	1%
Black/African American	1	14%	18%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			12%
Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours		73	-100% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div><div></div></div>	7	100%	85%	83%	15% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services	<div><div></div></div>	1	14%	90%	88%	-76% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	N/A 97%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div><div></div></div>	0% 80%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							17%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs