












Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)






Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	661	833	-21%	▼
	Admits	266	366	-27%	▼
	Discharges	288	339	-15%	▼
	Service Hours	7,471	9,330	-20%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 156 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ Access		99%	80%	88%
✓ Participation in Treatment		99%	80%	92%
✓ Respect		99%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Outcome		96%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	661	100.0%

Client Demographics

Age	#	%	State Avg
18-25	9	1%	8%
26-34	86	13%	19%
35-44	228	34%	25%
45-54	201	30% ▲	18%
55-64	128	19%	19%
65+	9	1%	11%
Ethnicity	#	%	State Avg
Unknown	338	51% ▲	14%
Non-Hispanic	298	45% ▼	64%
Hisp-Puerto Rican	19	3%	10%
Hispanic-Other	5	1%	11%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%
Gender	#	%	State Avg
Male	444	67%	59%
Female	215	33%	41%
Transgender/Other	2	0%	0%
Race	#	%	State Avg
Unknown	249	38% ▲	9%
White/Caucasian	209	32% ▼	58%
Black/African American	101	15%	18%
Other	96	15%	12%
Am. Indian/Native Alaskan	2	0%	1%
Asian	2	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Multiple Races			1%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	315	303	4%
Admits	149	123	21% ▲
Discharges	174	131	33% ▲
Service Hours	1,817	2,989	-39% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 86%	90%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 42%	49%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>●</div> Treatment Completed Successfully	<div><div></div></div>	51	29%	50%	68%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div><div></div></div>	138	43%	20%	32%	23% ▲
✓ Self Help	<div><div></div></div>	223	69%	60%	42%	9%
✓ Stable Living Situation	<div><div></div></div>	260	81%	80%	69%	1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	137	90%	90%	84%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	355	398	-11% ▼
Admits	117	149	-21% ▼
Discharges	114	130	-12% ▼
Service Hours	5,654	5,605	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	73%	72%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div></div>	321	89%	50%	86%	39% ▲
Self Help	<div></div>	263	73%	60%	74%	13% ▲
Employed	<div></div>	106	30%	20%	31%	10%
Stable Living Situation	<div></div>	282	79%	80%	80%	-1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div></div>	234	94%	90%	94%	4%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 2 Active Intensive Case Management Programs