
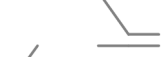
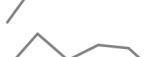











Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	26	26	0%
	Admits	8	8	0%
	Discharges	9	7	29% ▲
	Service Hours	212	204	4%
	Bed Days	3,705	3,753	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 7 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		86%	80%	93%
✓ Participation in Treatment		86%	80%	92%
✓ General Satisfaction		86%	80%	92%
✓ Overall		86%	80%	91%
✓ Respect		86%	80%	91%
● Outcome		57%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	21	77.8%
Forensic MH	Residential Services	6	22.2%

Client Demographics

Age	#	%	State Avg
18-25	20	77% ▲	8%
26-34	6	23%	19%
35-44			25% ▼
45-54			18% ▼
55-64			19% ▼
65+			11% ▼
Gender	#	%	State Avg
Male	21	81% ▲	59%
Female	5	19% ▼	41%
Transgender/Other			0%
Ethnicity	#	%	State Avg
Non-Hispanic	16	62%	64%
Hisp-Puerto Rican	9	35% ▲	10%
Hispanic-Other	1	4%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			14% ▼
Race	#	%	State Avg
Black/African American	10	38% ▲	18%
Other	8	31% ▲	12%
White/Caucasian	5	19% ▼	58%
Unknown	3	12%	9%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% ▲
Admits	2	1	100% ▲
Discharges	3	1	200% ▲
Bed Days	626	671	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic		
6 Month Updates	0%	86%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	2	67%	60%	65%	7%
Follow-up within 30 Days of Discharge	<div><div></div></div>	2	100%	90%	79%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	5	83%	60%	85%	23% ▲
Stable Living Situation	<div><div></div></div>	5	83%	95%	97%	-12% ▼
Employed	<div><div></div></div>	0	0%	25%	12%	-25% ▼
Improved/Maintained Function Score	<div><div></div></div>	3	60%	95%	72%	-35% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	4	336 days	0.4	85%	90%	89%	-5%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							50%

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 82 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	2	2	0%
Discharges	3	3	0%
Bed Days	570	442	29% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 96%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 50%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div> 100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	0	0%	60%	65%	-60% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	79%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div><div></div></div>	5	100%	95%	97%	5%
Social Support	<div><div></div></div>	3	60%	60%	85%	0%
Employed	<div><div></div></div>	1	20%	25%	12%	-5%
Improved/Maintained Function Score	<div><div></div></div>	1	25%	95%	72%	-70% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	3	322 days	0.4	103%	90%	89%	13% ▲

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			<div><div></div></div>	<div><div></div></div>			33%
Discharges		<div><div></div></div>			<div><div></div></div>	<div><div></div></div>	50%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 82 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	3	33% ▲
Admits	1	2	-50% ▼
Discharges	1	-	
Service Hours	58	68	-15% ▼
Bed Days	502	443	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div></div>	0	0%	60%	65%	-60% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div></div>	N/A	N/A	90%	79%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div></div>	3	75%	60%	85%	15% ▲
Stable Living Situation	<div></div>	4	100%	95%	97%	5%
Employed	<div></div>	0	0%	25%	12%	-25% ▼
Improved/Maintained Function Score	<div></div>	1	33%	95%	72%	-62% ▼

Bed Utilization

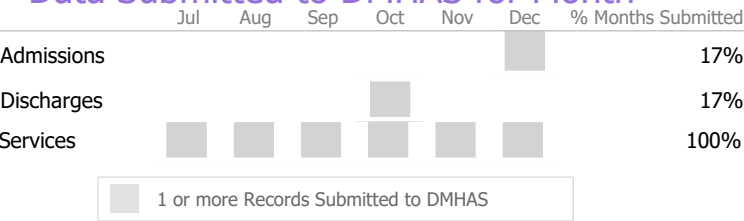
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div></div>	3	396 days	0.4	91%	90%	89%	1%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 82 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	1	1	0%
Discharges	1	-	
Service Hours	108	111	-3%
Bed Days	456	514	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	82%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	25%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	75%	-75% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		1	100%	85%	75%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	100%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		1	50%	75%	62%	-25% ▼

Bed Utilization

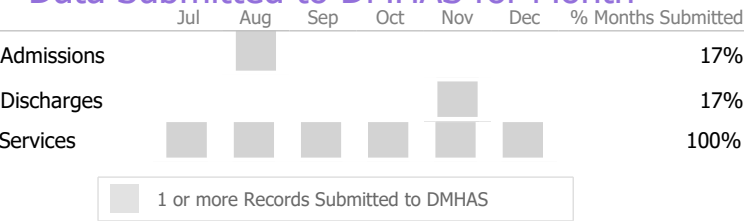
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	443 days	0.5	83%	90%	66%	-7%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 2 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	-	1	-100% ▼
Discharges	1	3	-67% ▼
Bed Days	1,148	1,198	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div></div>	0	0%	60%	65%	-60% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div></div>	N/A	N/A	90%	79%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div></div>	7	100%	95%	97%	5%
Social Support	<div></div>	3	43%	60%	85%	-17% ▼
Employed	<div></div>	0	0%	25%	12%	-25% ▼
Improved/Maintained Function Score	<div></div>	0	0%	95%	72%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div></div>	8	638 days	0.6	78%	90%	89%	-12% ▼

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 82 Active Supervised Apartments Programs

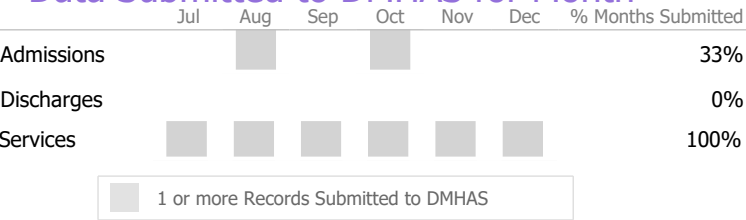
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	2	1	100% ▲
Discharges	-	-	
Service Hours	47	24	91% ▲
Bed Days	403	485	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 90%	90%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 0%	0%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 1 Active Supervised Apartments Programs