

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	47	55	-15%	▼
	Admits	41	48	-15%	▼
	Discharges	36	47	-23%	▼
	Service Hours		-		
	Bed Days	2,928	3,491	-16%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 9 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		89%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ Overall		89%	80%	91%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
● General Satisfaction		78%	80%	92%
● Outcome		56%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	47	100.0%

Client Demographics

Age	#	%	State Avg
18-25	4	9%	8%
26-34	7	15%	19%
35-44	9	19%	25%
45-54	18	38% ▲	18%
55-64	8	17%	19%
65+	1	2%	11%

Gender	#	%	State Avg
Male	47	100% ▲	59%
Female			▼ 41%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	26	55%	64%
Hisp-Puerto Rican	19	40% ▲	10%
Unknown	2	4%	14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			▼ 11%

Race	#	%	State Avg
White/Caucasian	22	47% ▼	58%
Unknown	12	26% ▲	9%
Black/African American	10	21%	18%
Other	3	6%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	20	-20% ▼
Admits	11	15	-27% ▼
Discharges	11	14	-21% ▼
Bed Days	919	1,201	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
Valid TEDS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	33%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	64%	85%	80%	-21% ▼
No Re-admit within 30 Days of Discharge		11	100%	85%	83%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	66%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		16	100%	70%	94%	30% ▲
Improved/Maintained Function Score		11	100%	75%	73%	25% ▲
Employed		8	50%	60%	35%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		7	77 days	0.4	71%	90%	94%	-19% ▼

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	46	-15% ▼
Admits	30	33	-9%
Discharges	25	33	-24% ▼
Bed Days	2,009	2,290	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	84%
Valid TEDS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	4%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	52%	70%	76%	-18% ▼
No Re-admit within 30 Days of Discharge		25	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		10	77%	90%	60%	-13% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		23	59%	70%	75%	-11% ▼
Improved/Maintained Function Score		25	100%	95%	89%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	75 days	0.3	73%	90%	74%	-17% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs