Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

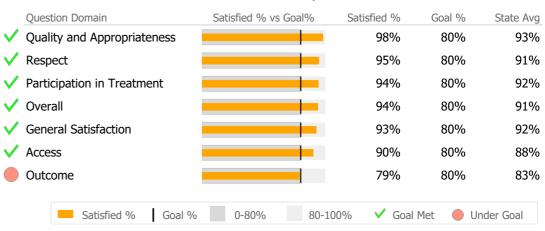
Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	7,472	6,023	24%	•
	Admits	3,025	2,921	4%	
/	Discharges	2,834	1,982	43%	•
\ /	Service Hours	7,092	814		



Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	4,457	58.5%
	Intake	1,059	13.9%
Medication	Assisted Treatment	235	3.1%
	IOP	57	0.7%
	Case Management	29	0.4%
Forensic	s Community-based	21	0.3%
Forensic SA			
Forensic	s Community-based	1,211	15.9%
	Case Management	12	0.2%
Mental Health			
	Outpatient	538	7.1%

Consumer Satisfaction Survey (Based on 167 FY24 Surveys)



Client Demographics

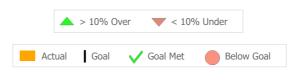
Age	#	%	State Avg	Gender	#	%	State Avg
18-25		14%	8%	Male	4,389	59%	59%
26-34		23%	19%	Female 🔀	3,072	41%	41%
35-44	2,043	28%	25%	Transgender/Other	11	0%	0%
45-54	1,185	16%	18%				
55-64	969	13%	19%				
65+	491	7%	11%	Race	#	%	State Avg
				White/Caucasian	3,488	47%	▼ 58%
Ethnicity	#	%	State Avg	Unknown 📙	1,668	22%	▲ 9%
Unknown	3,166	42%	14 %	Black/African American	1,174	16%	18%
Non-Hispanic	2,937	39%	▼ 64%	Other	938	13%	12%
Hispanic-Other	676	9%	11%	Asian	86	1%	1%
Hisp-Puerto Rican	637	9%	10%	Am. Indian/Native Alaskan	56	1%	1%
•				Multiple Races	45	1%	1%
Hispanic-Mexican	45	1%	1%	Hawaiian/Other Pacific Islander	17	0%	0%
Hispanic-Cuban	11	0%	0%	'			
	Unique C	Clients	State Avg	▲ > 10% Over State Avg	> 10% U	Inder St	ate Avg

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,059	976	9%	
Admits	1,372	1,240	11%	•
Discharges	1,372	1,240	11%	•

	Jul	Aug	Sep	Oct	Nov	Dec	
Admissions							100%
Discharges							100%
1 or more Records Submitted to DMHAS							



^{*} State Avg based on 1 Active Central Intake Programs

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

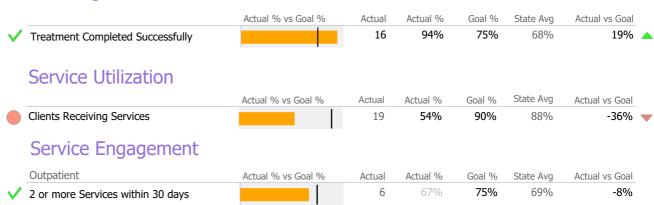
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	39	31%	•
Admits	9	12	-25%	•
Discharges	17	5	240%	•
Service Hours	219	75	190%	•

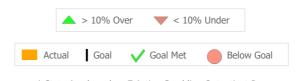
Data Submission Quality

Data Entry	A	Actual	State Avg
Valid NOMS Data		63%	98%
✓ Valid TEDS Data		6%	26%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	72%
Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes







^{*} State Avg based on 7 Active Gambling Outpatient Programs

Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

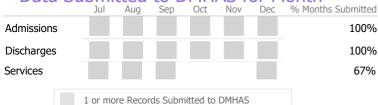
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	10	470%	•
Admits	27	4	575%	•
Discharges	22	-		
Service Hours	33	-		
Social Rehab/PHP/IOP Davs	0	0		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	33%	88%
Valid TEDS Data	40%	87%
On-Time Periodic	Actua	I State Avg
6 Month Updates	0%	5%
Diagnosis	Actua	I State Avg
✓ Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
~	Treatment Completed Successfully		12	55%	50%	61%	5%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		3	25%	90%	61%	-65%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Employed		12	21%	50%	27%	-29%	
	Abstinence/Reduced Drug Use		13	23%	55%	52%	-32%	
	Self Help		14	25%	60%	31%	-35%	
	Improved/Maintained Function Score		20	56%	75%	69%	-19%	
	Not Arrested		13	23%	75%	70%	-52%	
	Stable Living Situation		19	33%	95%	79%	-62%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		7	20%	90%	49%	-70%	





^{*} State Avg based on 61 Active Standard IOP Programs

Lifeline for Women and Children - OP

Wheeler Clinic

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	25	-4%	
Admits	-	-		
Discharges	-	1	-100%	•
Service Hours	_	_		

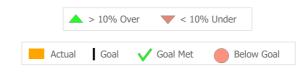
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	92%
Valid TEDS Data	N/A	51%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	53%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	50%	25%	-50%	
Abstinence/Reduced Drug Use	Ì	0	0%	55%	27%	-55%	
Self Help	i i	0	0%	60%	13%	-60%	_
Improved/Maintained Function Score		0	0%	75%	38%	-75%	_
Not Arrested		0	0%	75%	47%	-75%	~
Stable Living Situation	·	0	0%	95%	48%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	39%	-90%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		N/A	N/A	75%	63%	N/A	

		Jui	Aug	Sep	OCT	IVOV	Dec	% Months Submitted
Admission	S							0%
Discharges	5							0%
Services								0%
		1 or mo	re Recor	rds Subn	nitted to	DMHAS		



^{*} State Avg based on 105 Active Standard Outpatient Programs

MAT - Naltrexone - Plainville

Wheeler Clinic

Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

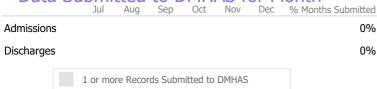
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

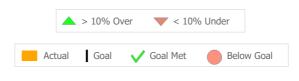
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	100%
Valid TEDS Data	N/A	100%
	•	
On-Time Periodic	Actua	State Avg
6 Month Updates	N/A	19%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Abstinence/Reduced Drug Use		N/A	N/A	55%	30%	-55%	
Employed		N/A	N/A	50%	22%	-50%	
Improved/Maintained Function Score		N/A	N/A	75%	11%	-75%	
Not Arrested		N/A	N/A	75%	44%	-75%	
Self Help		N/A	N/A	60%	19%	-60%	
Stable Living Situation	1	N/A	N/A	95%	44%	-95%	





^{*} State Avg based on 5 Active Naltrexone Programs

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	235	229	3%	
Admits	-	13	-100%	•
Discharges	-	3	-100%	•
Service Hours	_	-		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
Valid TEDS Data	N/A	64%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	37%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	61%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		9	4%	50%	28%	-46%
Abstinence/Reduced Drug Use	<u> </u>	18	8%	55%	50%	-47%
Self Help	i i	3	1%	60%	26%	-59%
Not Arrested	<u> </u>	23	10%	75%	62%	-65%
Improved/Maintained Function Score		0	0%	75%	27%	-75%
Stable Living Situation		21	9%	95%	58%	-86%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	57%	-90%

Data Submitted to DMHAS for Month

1 or more Records Submitted to DMHAS

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%



^{*} State Avg based on 20 Active Buprenorphine Maintenance Programs

Outpatient Clinic Waterbury

Wheeler Clinic

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

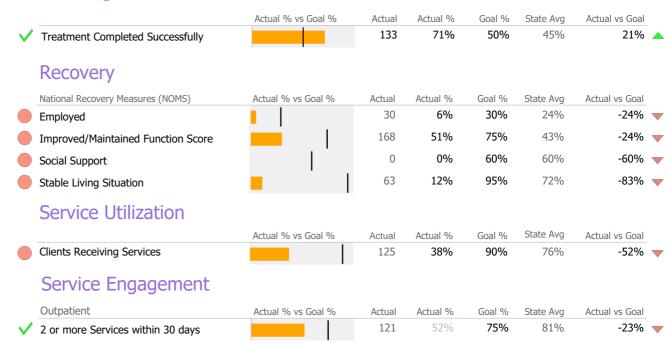
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	538	163	230%	•
Admits	233	159	47%	•
Discharges	187	-		
Service Hours	1,134	2		

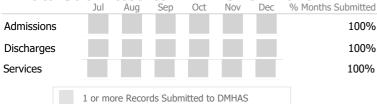
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	10%	89%
On-Time Periodic	Actua	State Avg
6 Month Updates	0%	47%
Diagnosis	Actua	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes









^{*} State Avg based on 79 Active Standard Outpatient Programs

Parents Recovering from Opioid Use Disorder (PROUD

Wheeler Clinic

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

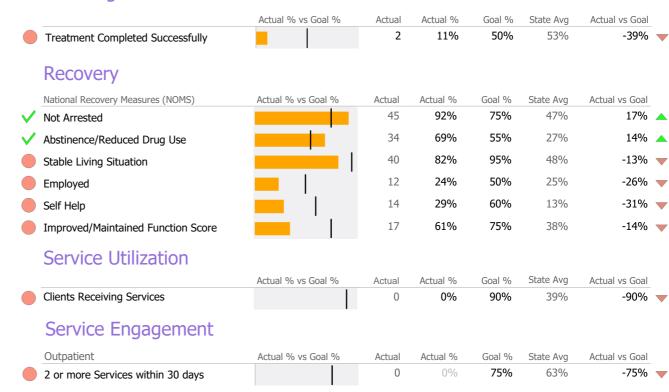
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	51	-4%	
Admits	26	14	86%	•
Discharges	18	24	-25%	•
Service Hours	-	_		

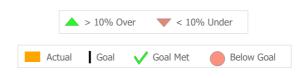
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	92%
✓ Valid TEDS Data	98%	51%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes



		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions								100%
Discharges								83%
Services								0%
	1	or mo	ore Reco	rds Suhr	mitted to	DMHAS		



^{*} State Avg based on 105 Active Standard Outpatient Programs

Post-Release Transitional Forensic Case Management

Wheeler Clinic

Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

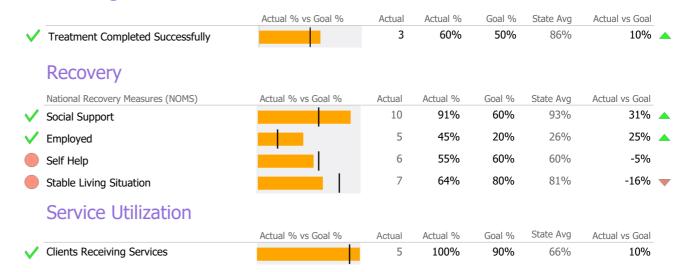
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	21	-48%	▼
Admits	7	7	0%	
Discharges	5	4	25%	•
Service Hours	46	44	4%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100	99%
On-Time Periodic	Act	tual State Avg
6 Month Updates	N	N/A 2%

Discharge Outcomes







^{*} State Avg based on 8 Active Standard Case Management Programs

Pre-Release Transitional Forensic Case Management

Wheeler Clinic

Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

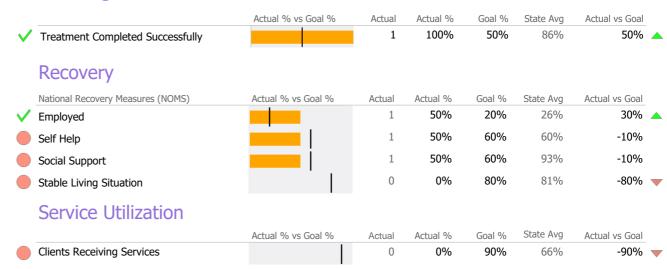
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	25	-92%	lacktriangledown
Admits	-	2	-100%	•
Discharges	1	-		
Service Hours	-	5	-100%	•

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actua	l State Avg
6 Month Updates	0%	2%

Discharge Outcomes







^{*} State Avg based on 8 Active Standard Case Management Programs

Pre-Trial Drug Intervention/Community Services Pro

Wheeler Clinic

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

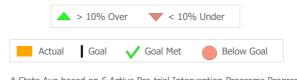
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	587	656	-11%	•
Admits	24	24	0%	
Discharges	33	88	-63%	•

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions								100%
Discharges								100%
	1 or more Records Submitted to DMHAS							



^{*} State Avg based on 6 Active Pre-trial Intervention Programs Programs

Pre-Trial Impaired Driving Intervention (FFS)

Wheeler Clinic

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

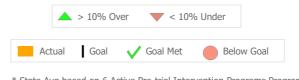
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	627	586	7%	
Admits	267	283	-6%	
Discharges	312	256	22% 🔺	

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							100%
Discharges	5							100%
	1 or more Records Submitted to DMHAS							



^{*} State Avg based on 6 Active Pre-trial Intervention Programs Programs

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

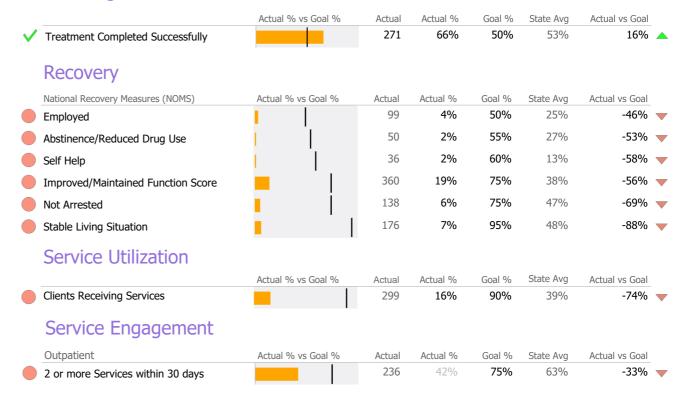
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,374	1,835	29%	•
Admits	556	623	-11%	•
Discharges	411	171	140%	•
Service Hours	2,517	226		

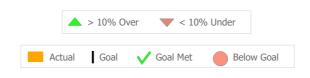
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	14%	92%
✓ Valid TEDS Data	7%	51%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes



Data	Jub	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted	
Admissions								100%	
Discharges								100%	
Services								100%	
1 or more Records Submitted to DMHAS									



^{*} State Avg based on 105 Active Standard Outpatient Programs

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

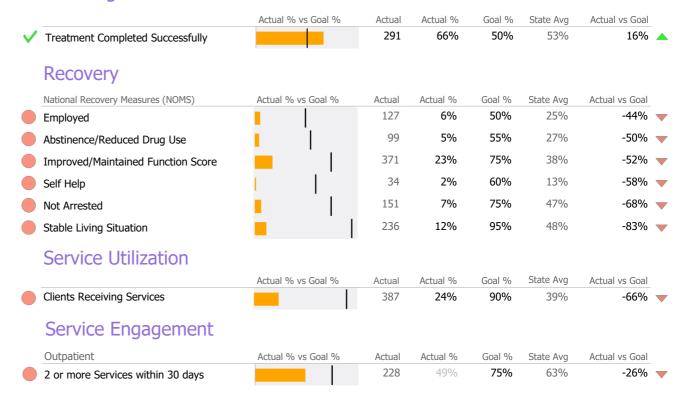
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,024	1,532	32%	•
Admits	466	518	-10%	
Discharges	441	169	161%	•
Service Hours	3,143	461		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		189	% 92%
✓ Valid TEDS Data		139	% 51%
	•		
On-Time Periodic		Actua	al State Avg
6 Month Updates		0%	% 8%
Diagnosis		Actu	al State Avg
✓ Valid MH/SU Diagnosis		100%	6 100%

Discharge Outcomes







^{*} State Avg based on 105 Active Standard Outpatient Programs

Senior Outreach and Engagement

Wheeler Clinic

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

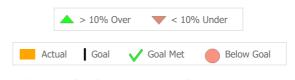
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	16	56%	•
Admits	16	5	220%	•
Discharges	3	9	-67%	•

Service Engagement



2000		~		-		., .		1011611
		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	6							100%
Discharges	;							50%
1 or more Records Submitted to DMHAS								



^{*} State Avg based on 25 Active Outreach & Engagement Programs

TPP New Britain

Wheeler Clinic

Addiction - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	22	-5%
Admits	18	17	6%
Discharges	12	12	0%
Service Hours	_	_	

Service Utilization

	Actual % Vs Goal %	Actual	Actual %	Goal %	State Avy	Actual vs Goal
Clients Receiving Services		0	0%	90%	27%	-90%

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	N/A	A N/A
Diagnosis ✓ Valid MH/SU Diagnosis	Actua	

Jail Diversion







^{*} State Avg based on 4 Active Court Liaison-Jail Diversion Programs

Women's REACH

Wheeler Clinic

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4		
Admits	4	-	
Discharges	-	-	
Service Hours	-	-	

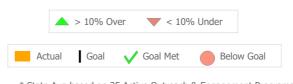
Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		1	25%	50%	84%	-25%

Data Submitted to DMHAS for Month

_ 0.00						• .	
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 25 Active Outreach & Engagement Programs