

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	558	493	13%	▲
	Admits	547	474	15%	▲
	Discharges	410	447	-8%	
	Service Hours	1,691	1,335	27%	▲
	Bed Days	5,998	4,081	47%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 259 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		89%	80%	92%
✓ Quality and Appropriateness		89%	80%	93%
✓ Overall		89%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Respect		88%	80%	91%
✓ Access		86%	80%	88%
● Outcome		79%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	285	37.3%
	Residential Services	116	15.2%
	Case Management	53	6.9%
Other	Other	240	31.4%
Forensic SA	Case Management	71	9.3%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	44	8%	8%	Male	438	78%	▲ 59%
26-34	127	23%	19%	Female	120	22%	▼ 41%
35-44	180	32%	25%	Transgender/Other			0%
45-54	119	21%	18%				
55-64	73	13%	19%				
65+	15	3%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	382	68%	64%	White/Caucasian	236	42%	▼ 58%
Hisp-Puerto Rican	133	24%	▲ 10%	Black/African American	184	33%	▲ 18%
Hispanic-Other	35	6%	11%	Other	127	23%	▲ 12%
Hispanic-Cuban	4	1%	0%	Hawaiian/Other Pacific Islander	4	1%	0%
Hispanic-Mexican	4	1%	1%	Asian	3	1%	1%
Unknown			▼ 14%	Am. Indian/Native Alaskan	2	0%	1%
				Multiple Races	2	0%	1%
				Unknown			9%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	68	-22% ▼
Admits	47	51	-8%
Discharges	44	54	-19% ▼
Service Hours	120	131	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
On-Time Periodic		
6 Month Updates	0%	49%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	44	100%	50%	68%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	24	42%	20%	32%	22% ▲
Stable Living Situation	<div><div></div></div>	57	100%	80%	69%	20% ▲
Self Help	<div><div></div></div>	27	47%	60%	42%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	11	85%	90%	84%	-5%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

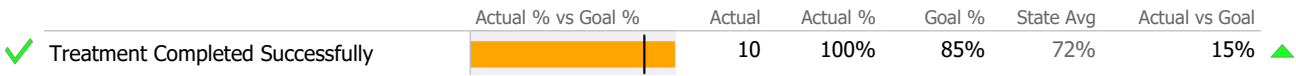
Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

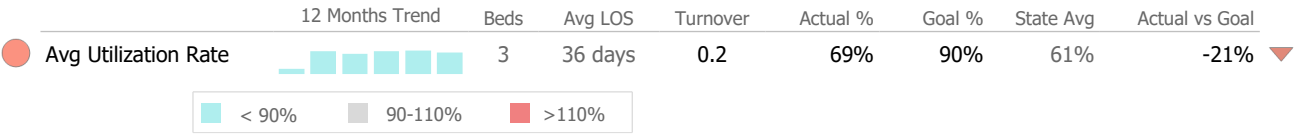
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	10	11	-9%
Discharges	10	10	0%
Bed Days	382	473	-19% ▼

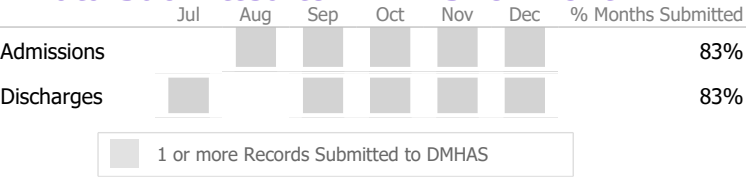
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS for Month

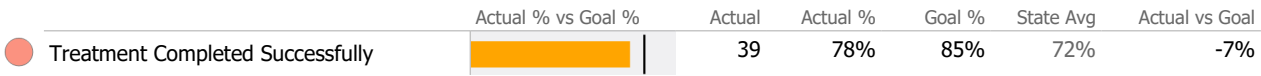


\* State Avg based on 12 Active Recovery House Programs

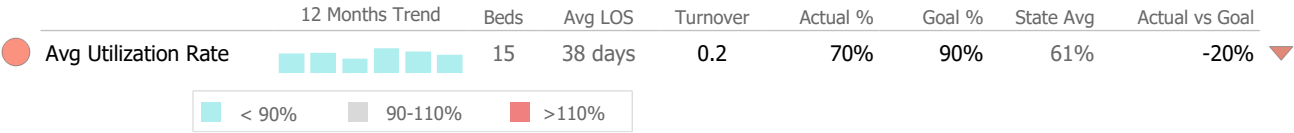
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	45	24% ▲
Admits	56	39	44% ▲
Discharges	50	40	25% ▲
Bed Days	1,938	1,158	67% ▲

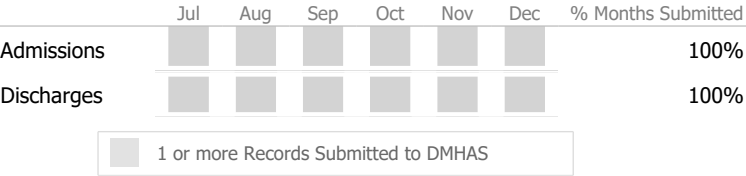
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS for Month



\* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	240	176	36% ▲
Admits	120	65	85% ▲
Discharges	37	80	-54% ▼
Service Hours	80	44	83% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div> 100%	87%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

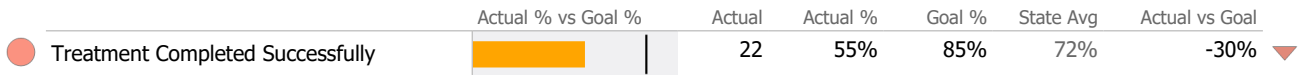
Below Goal

\* State Avg based on 5 Active Integrated Primary Care Programs

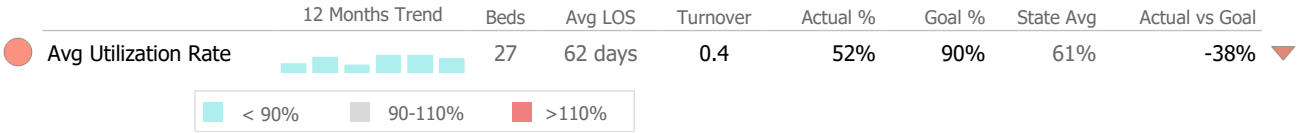
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	25	108% ▲
Admits	50	17	194% ▲
Discharges	40	15	167% ▲
Bed Days	2,569	1,571	64% ▲

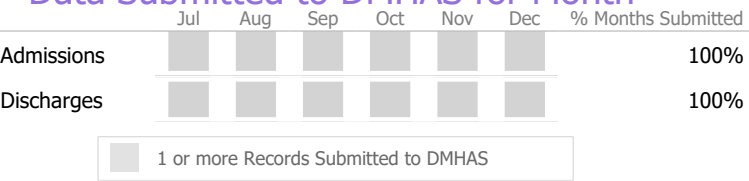
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS for Month



\* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	35	40% ▲
Admits	34	33	3%
Discharges	19	18	6%
Service Hours	43	108	-61% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
6 Month Updates	0%	2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	16	84%	50%	86%	34% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	46	94%	60%	93%	34% ▲
Stable Living Situation	<div><div></div></div>	44	90%	80%	81%	10%
Employed	<div><div></div></div>	14	29%	20%	26%	9%
Self Help	<div><div></div></div>	24	49%	60%	60%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	2	8%	90%	66%	-82% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	83%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	19	16% ▲
Admits	11	14	-21% ▼
Discharges	11	10	10%
Service Hours	65	88	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
6 Month Updates	0%	2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	9	82%	50%	86%	32% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	21	95%	60%	93%	35% ▲
Self Help	<div><div></div></div>	16	73%	60%	60%	13% ▲
Employed	<div><div></div></div>	3	14%	20%	26%	-6%
Stable Living Situation	<div><div></div></div>	9	41%	80%	81%	-39% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	8	80%	90%	66%	-10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	83%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	83%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 8 Active Standard Case Management Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	285	258	10% ▲
Admits	204	234	-13% ▼
Discharges	185	209	-11% ▼
Service Hours	1,384	965	43% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	86%	51%
On-Time Periodic		
6 Month Updates	3%	8%
Diagnosis		
Valid MH/SU Diagnosis	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	86	46%	50%	53%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	271	91%	75%	47%	16% ▲
Abstinence/Reduced Drug Use	<div><div></div></div>	158	53%	55%	27%	-2%
Stable Living Situation	<div><div></div></div>	270	90%	95%	48%	-5%
Employed	<div><div></div></div>	112	37%	50%	25%	-13% ▼
Improved/Maintained Function Score	<div><div></div></div>	172	79%	75%	38%	4%
Self Help	<div><div></div></div>	84	28%	60%	13%	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	76	76%	90%	39%	-14% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	178	91%	75%	63%	16% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	15	20% ▲
Admits	15	10	50% ▲
Discharges	14	11	27% ▲
Bed Days	1,109	879	26% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	84%
Valid TEDS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	4%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	8	57%	70%	76%	-13% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge	<div><div></div></div>	11	79%	85%	92%	-6%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	6	75%	90%	60%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div><div></div></div>	12	63%	70%	75%	-7%
Improved/Maintained Function Score	<div><div></div></div>	14	100%	95%	89%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	8	91 days	0.3	75%	90%	74%	-15% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	83%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs