The Village for Families and Children Inc.

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

(Based on 90 FY24 Surveys)

94%

91%

✓ Goal Met

80%

80%

Under Goal

88%

83%

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

80-100%

Provider Activity





Clients by Level of Care

Program Type Level of Care Type			#	%
Addiction				
Medicat	ion Assisted Treatment		76	66.1%
	Case Management		39	33.9%

Consumer Satisfaction Survey Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg ✓ Participation in Treatment 99% 80% 92% ✓ Quality and Appropriateness 80% 93% 98% ✓ Overall 97% 80% 91% General Satisfaction 96% 80% 92% ✓ Respect 95% 80% 91%

Client Demographics

0-80%

Goal %

Access

Outcome

Satisfied %

_							
Age	7	<i>‡</i> %	State Avg	Gender	#	%	State Avg
18-25	9	8%	8%	Male	62	54%	59%
26-34	24	4 21%	19%	Female	52	46%	41%
35-44	3!	5 31%	25%	Transgender/Other			0%
45-54	24	4 21%	18%				
55-64	19	17%	19%				
65+		3%	11%	Race	#	%	State Avg
				White/Caucasian	63	55%	58%
Ethnicity	#	%	State Avg	Other 📙	36	32%	▲ 12%
Non-Hispanic	43	38%	▼ 64%	Black/African American	11	10%	18%
Hisp-Puerto Rican	42	37%	1 0%	Am. Indian/Native Alaskan	3	3%	1%
Hispanic-Other	26	23%	▲ 11%	Unknown	1	1%	9%
•	2		1%	Asian			1%
Hispanic-Mexican		2%	190	Multiple Races			1%
Unknown	1	1%	▼ 14%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban			0%	Hawaiiany outer Facility Islander			0 70
,							
	Unique	Clients	State Avg	▲ > 10% Over State Avg	7 > 10% l	Jnder S	tate Avg

Latino Outreach

The Village for Families and Children Inc.

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	36	-8%	
Admits	27	25	8%	
Discharges	16	22	-27%	•
Service Hours	144	144	0%	

Service Engagement



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							83%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS		



^{*} State Avg based on 25 Active Outreach & Engagement Programs

MAT - Naltrexone - Hartford

The Village for Families and Children Inc.

Addiction - Medication Assisted Treatment - Naltrexone

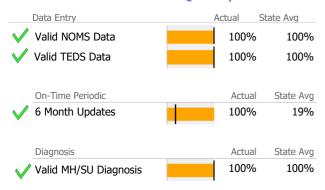
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	6	-50%	lacktriangle
Admits	-	2	-100%	•
Discharges	-	3	-100%	•

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	50%	0%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Employed		3	100%	50%	22%	50%	<u> </u>
V	Abstinence/Reduced Drug Use		3	100%	55%	30%	45%	<u> </u>
V	Not Arrested		3	100%	75%	44%	25%	<u> </u>
V	Stable Living Situation		3	100%	95%	44%	5%	
	Self Help		1	33%	60%	19%	-27%	
	Improved/Maintained Function Score		0	0%	75%	11%	-75%	

Data Submitted to DMHAS for Month

Admissions

Discharges

Jul Aug Sep Oct Nov Dec % Months Submitted

0%

0%



^{*} State Avg based on 5 Active Naltrexone Programs

Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	73	61	20%	•
Admits	27	21	29%	•
Discharges	17	14	21%	•
Service Hours	192	279	-31%	•

Data Submission Quality

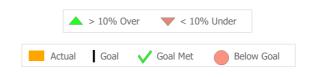
Data Entry	Actual S	State Avg
✓ Valid NOMS Data	97%	97%
✓ Valid TEDS Data	94%	64%
On-Time Periodic	Actual	State Avg
6 Month Updates	25%	37%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	100%

Discharge Outcomes



Data Submitted to DMHAS for Month

Data 5	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							83%
	1 or mo	ore Recor	ds Subm	itted to	DMHAS		



^{*} State Avg based on 20 Active Buprenorphine Maintenance Programs

Women's REACH Program

The Village for Families and Children Inc.

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	67	-91%	lacktriangle
Admits	-	36	-100%	•
Discharges	-	46	-100%	•
Service Hours	-	324	-100%	•

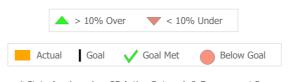
Service Engagement

ŀ	Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
_ a	at least 1 Service within 180 days		0	0%	50%	84%	-50%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 25 Active Outreach & Engagement Programs