Thames River Community Services

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

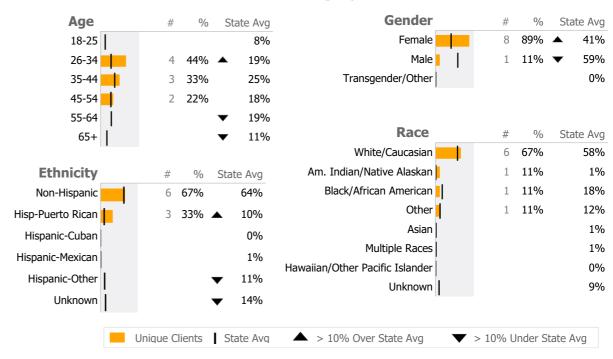
Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	9	9	0%	
	Admits		2	-100%	•
	Discharges				
///	Service Hours	110	162	-32%	•



Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	9	100.0%

Client Demographics



Survey Data Not Available

Thames River Supportive Housing

Thames River Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

100%

90%

88%

10%

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	-	2	-100%	•
Discharges	-	-		
Service Hours	110	162	-32%	•

Recovery

Clients Receiving Services

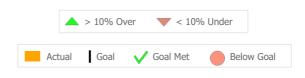
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Stable Living Situation		9	100%	85%	83%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual State Avg				
✓ Valid NOMS Data	100%	% 97%			
On-Time Periodic	Actua	al State Avg			
6 Month Updates	100%	6 80%			

Data Submitted to DMHAS for Month





^{*} State Avg based on 118 Active Supportive Housing – Scattered Site Programs