

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|----------------|--------|----------|------------|---|
| | Unique Clients | 34 | 40 | -15% | ▼ |
| | Admits | 4 | 13 | -69% | ▼ |
| | Discharges | 7 | 7 | 0% | |
| | Service Hours | 256 | 208 | 23% | ▲ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 35 FY24 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ General Satisfaction | | 97% | 80% | 92% |
| ✓ Overall | | 97% | 80% | 91% |
| ✓ Access | | 97% | 80% | 88% |
| ✓ Quality and Appropriateness | | 97% | 80% | 93% |
| ✓ Respect | | 97% | 80% | 91% |
| ✓ Participation in Treatment | | 94% | 80% | 92% |
| ✓ Outcome | | 80% | 80% | 83% |

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|--------------|--------------------|----|--------|
| Addiction | Outpatient | 34 | 100.0% |

Client Demographics

| Age | | | | Gender | | | |
|-------------------|----|-----|-----------|---------------------------------|----|-----|-----------|
| | # | % | State Avg | | # | % | State Avg |
| 18-25 | 1 | 3% | 8% | Female | 17 | 50% | 41% |
| 26-34 | 9 | 28% | 19% | Male | 17 | 50% | 59% |
| 35-44 | 8 | 25% | 25% | Transgender/Other | | | 0% |
| 45-54 | 4 | 13% | 18% | | | | |
| 55-64 | 5 | 16% | 19% | | | | |
| 65+ | 5 | 16% | 11% | | | | |
| Ethnicity | | | | Race | | | |
| | # | % | State Avg | | # | % | State Avg |
| Non-Hispanic | 30 | 88% | ▲ 64% | White/Caucasian | 32 | 94% | ▲ 58% |
| Unknown | 3 | 9% | 14% | Other | 1 | 3% | 12% |
| Hispanic-Other | 1 | 3% | 11% | Unknown | 1 | 3% | 9% |
| Hispanic-Cuban | | | 0% | Am. Indian/Native Alaskan | | | 1% |
| Hispanic-Mexican | | | 1% | Asian | | | 1% |
| Hisp-Puerto Rican | | | 10% | Black/African American | | | ▼ 18% |
| | | | | Multiple Races | | | 1% |
| | | | | Hawaiian/Other Pacific Islander | | | 0% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 34 | 40 | -15% ▼ |
| Admits | 4 | 13 | -69% ▼ |
| Discharges | 7 | 7 | 0% |
| Service Hours | 256 | 208 | 23% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 99% | 92% |
| Valid TEDS Data | 99% | 51% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 58% | 8% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 1 | 14% | 50% | 53% | -36% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | <div><div></div></div> | 30 | 88% | 75% | 47% | 13% ▲ |
| Stable Living Situation | <div><div></div></div> | 31 | 91% | 95% | 48% | -4% |
| Employed | <div><div></div></div> | 14 | 41% | 50% | 25% | -9% |
| Self Help | <div><div></div></div> | 15 | 44% | 60% | 13% | -16% ▼ |
| Abstinence/Reduced Drug Use | <div><div></div></div> | 12 | 35% | 55% | 27% | -20% ▼ |
| Improved/Maintained Function Score | <div><div></div></div> | 6 | 19% | 75% | 38% | -56% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 28 | 88% | 90% | 39% | -2% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 4 | 100% | 75% | 63% | 25% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 67% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 33% |
| Services | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 105 Active Standard Outpatient Programs