St. Vincent's Medical Center
Bridgeport, CT

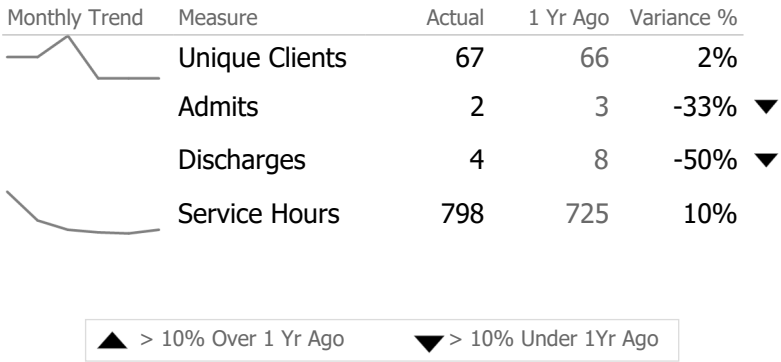Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
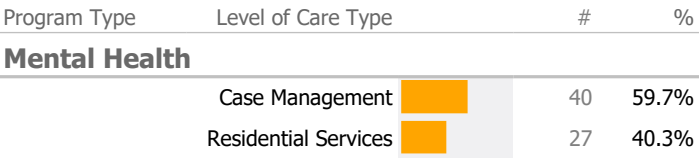Reporting Period: July 2024 - December 2024   (Data as of Mar 18, 2025)
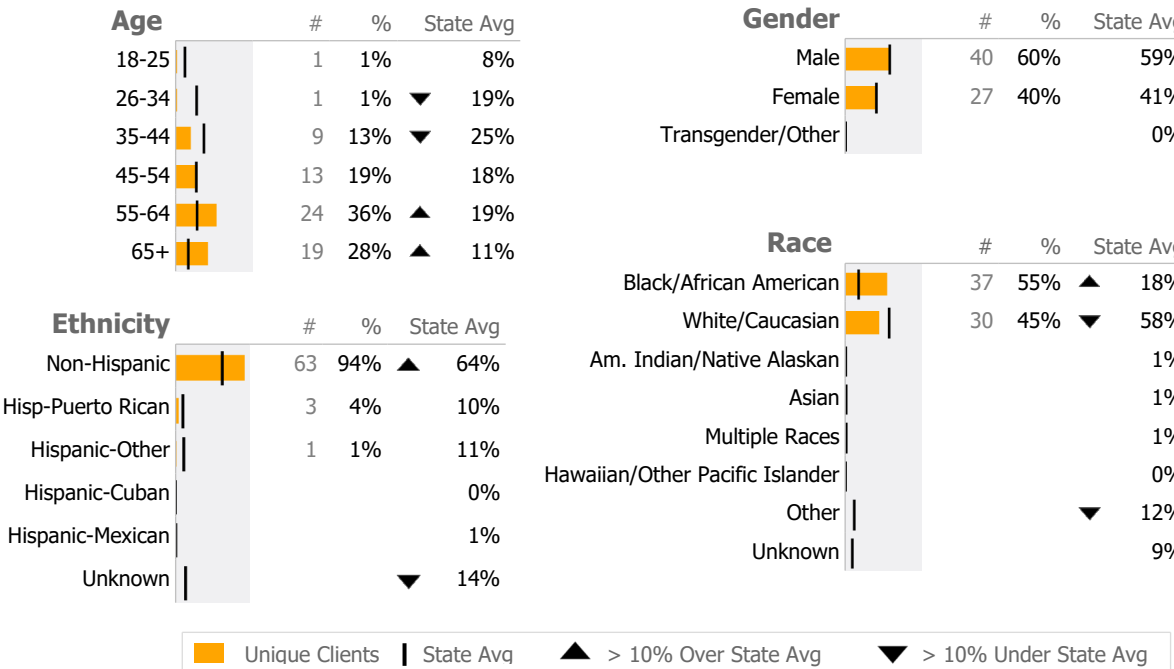
Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	67	66	2%	
	Admits	2	3	-33%	▼
	Discharges	4	8	-50%	▼
	Service Hours	798	725	10%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 60 FY24 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		93%	80%	93%
✓	Overall		92%	80%	91%
✓	General Satisfaction		90%	80%	92%
✓	Access		90%	80%	88%
✓	Respect		89%	80%	91%
●	Participation in Treatment		77%	80%	92%
●	Outcome		74%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		40	59.7%
	Residential Services		27	40.3%

Client Demographics

Age

		#	%		State Avg
18-25		1	1%		8%
26-34		1	1%	▼	19%
35-44		9	13%	▼	25%
45-54		13	19%		18%
55-64		24	36%	▲	19%
65+		19	28%	▲	11%

Gender

		#	%	State Avg
Male		40	60%	59%
Female		27	40%	41%
Transgender/Other				0%

Race

		#	%		State Avg
Black/African American		37	55%	▲	18%
White/Caucasian		30	45%	▼	58%
Am. Indian/Native Alaskan					1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Other				▼	12%
Unknown					9%

Ethnicity

		#	%		State Avg
Non-Hispanic		63	94%	▲	64%
Hisp-Puerto Rican		3	4%		10%
Hispanic-Other		1	1%		11%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Unknown				▼	14%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Homestead Apts. Residential Support
St. Vincent's Medical Center
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	29	-7%	
Admits	-	2	-100%	▼
Discharges	2	6	-67%	▼
Service Hours	377	375	1%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		96%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		1	50%	50%	59%	0%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		24	89%	60%	86%	29%	▲
✓ Stable Living Situation		26	96%	85%	96%	11%	▲
● Employed		1	4%	25%	16%	-21%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		27	100%	90%	97%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges						▪	17%
Services	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS
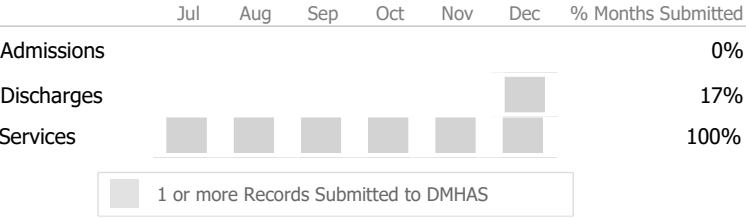
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 23 Active Residential Support Programs

St. Vincent's Community Residential Support
St. Vincent's Medical Center
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	38	5%	
Admits	2	1	100%	▲
Discharges	2	2	0%	
Service Hours	421	350	20%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Stable Living Situation		37	92%	85%	83%	7%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		39	100%	90%	88%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	97%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	94%	80%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	�		▪				33%
Discharges			▪				17%
Services		▪	▪	▪	▪	▪	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal
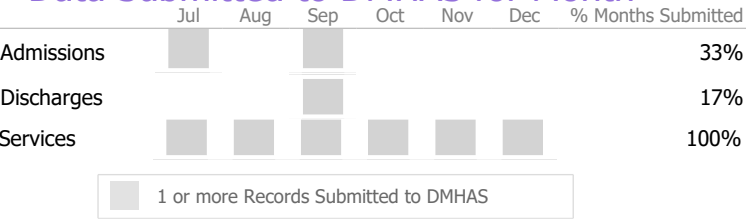
* State Avg based on 118 Active Supportive Housing – Scattered Site Programs