

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	41	42	-2%
	Admits	3	4	-25% ▼
	Discharges	2	5	-60% ▼
	Service Hours	332	314	6%
	Bed Days	4,743	4,265	11% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 36 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ General Satisfaction		97%	80%	92%
✓ Overall		97%	80%	91%
✓ Respect		97%	80%	91%
✓ Access		97%	80%	88%
✓ Outcome		94%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	27	65.9%
	Case Management	14	34.1%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	1	2%	8%	Male	27	66%	59%
26-34	11	27%	19%	Female	14	34%	41%
35-44	10	24%	25%	Transgender/Other			0%
45-54	11	27%	18%				
55-64	6	15%	19%				
65+	2	5%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	29	71%	64%	White/Caucasian	19	46%	58% ▼
Hisp-Puerto Rican	8	20%	10%	Black/African American	13	32%	18% ▲
Hispanic-Other	3	7%	11%	Other	7	17%	12%
Unknown	1	2%	14% ▼	Multiple Races	1	2%	1%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	1	2%	0%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
				Asian			1%
				Unknown			9%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼
Bed Days	1,465	1,334	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 98%	98%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	93%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	100%	80%	88%	20% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge	<div><div></div></div>	1	100%	85%	87%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	1	100%	90%	81%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div><div></div></div>	9	100%	90%	99%	10%
Social Support	<div><div></div></div>	6	67%	60%	88%	7%
Improved/Maintained Function Score	<div><div></div></div>	7	88%	95%	70%	-7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	8	631 days	0.5	100%	90%	86%	10%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					<div><div></div></div>		17%
Discharges					<div><div></div></div>		17%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 22 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	19	0%
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼
Bed Days	3,278	2,931	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	88%
On-Time Periodic		
6 Month Updates	100%	86%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div></div>	0	0%	60%	65%	-60% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div></div>	N/A	N/A	90%	79%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div></div>	17	89%	60%	85%	29% ▲
Stable Living Situation	<div></div>	18	95%	95%	97%	0%
Improved/Maintained Function Score	<div></div>	17	94%	95%	72%	-1%
Employed	<div></div>	3	16%	25%	12%	-9%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div></div>	18	1,127 days	0.5	99%	90%	89%	9%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 82 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	1	-	
Discharges	-	1	-100% ▼
Service Hours	332	314	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	14	100%	85%	83%	15% ▲

Service Utilization

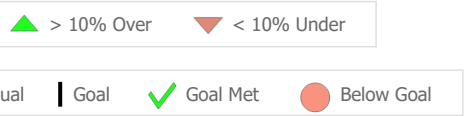
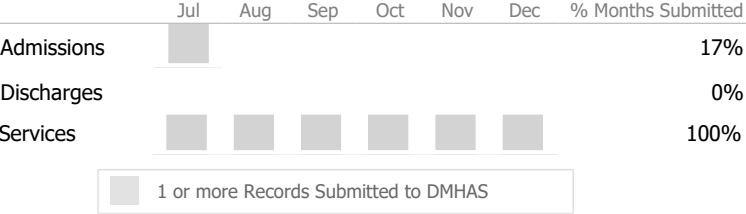
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	14	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div></div>	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div></div>	80%

Data Submitted to DMHAS for Month



* State Avg based on 118 Active Supportive Housing – Scattered Site Programs