Prime Time House Inc.
Torrington, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - December 2024   (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	175	160	9%	
	Admits	15	7	114%	▲
	Discharges	10	8	25%	▲
	Service Hours	603	879	-31%	▼
	S.Rehab/PHP/IOP	2,327	2,756	-16%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 38 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		97%	80%	91%
✓ Outcome		97%	80%	83%
✓ Participation in Treatment		97%	80%	92%
✓ Access		95%	80%	88%

▉ Satisfied %	│ Goal %	▉ 0-80%	▉ 80-100%	✓ Goal Met	● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Social Rehabilitation		175	100.0%

Client Demographics

Age

Age		#	%	State Avg	
18-25		11	6%		8%
26-34		29	17%		19%
35-44		25	14%	▼	25%
45-54		23	13%		18%
55-64		52	30%	▲	19%
65+		34	20%		11%

Gender

Gender		#	%		State Avg
Female		95	54%	▲	41%
Male		78	45%	▼	59%
Transgender/Other		2	1%		0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		151	86%	▲	64%
Unknown		17	10%		14%
Hispanic-Other		3	2%		11%
Hisp-Puerto Rican		3	2%		10%
Hispanic-Cuban		1	1%		0%
Hispanic-Mexican					1%

Race

Race		#	%		State Avg
White/Caucasian		141	81%	▲	58%
Black/African American		16	9%		18%
Unknown		10	6%		9%
Other		6	3%		12%
Asian		2	1%		1%
Am. Indian/Native Alaskan					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

▉ Unique Clients	│ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Social Rehab- Torrington
Prime Time House Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
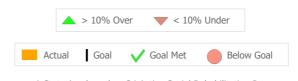Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	175	160	9%	
Admits	15	7	114%	▲
Discharges	10	8	25%	▲
Service Hours	603	879	-31%	▼
Social Rehab/PHP/IOP Days	2,327	2,756	-16%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	[bar]	152	93%	90%	67%	3%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪		▪	▪		67%
Services	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs