

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	70	68	3%
	Admits	3	3	0%
	Discharges	4	3	33% ▲
	Service Hours	340	218	56% ▲
	Bed Days	2,851	2,866	-1%
	S.Rehab/PHP/IOP	2,225	1,299	71% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 33 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		91%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Quality and Appropriateness		85%	80%	93%
✓ Access		85%	80%	88%
● Participation in Treatment		76%	80%	92%
● Respect		76%	80%	91%
● Outcome		75%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	44	44.0%
	Community Support	29	29.0%
	Residential Services	27	27.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	1	1%	8%	Male	50	71% ▲	59%
26-34	10	14%	19%	Female	20	29% ▼	41%
35-44	6	9% ▼	25%	Transgender/Other			0%
45-54	15	21%	18%				
55-64	18	26%	19%				
65+	20	29% ▲	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	64	91% ▲	64%	White/Caucasian	61	87% ▲	58%
Hispanic-Other	3	4%	11%	Black/African American	6	9%	18%
Unknown	3	4%	14%	Asian	2	3%	1%
Hispanic-Cuban			0%	Other	1	1% ▼	12%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
Hisp-Puerto Rican			10%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	1	1	0%
Discharges	1	3	-67% ▼
Bed Days	1,410	1,394	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic		
6 Month Updates	0%	93%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	80%	88%	-80% ▼
No Re-admit within 30 Days of Discharge		1	100%	85%	87%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		9	100%	90%	99%	10%
Social Support		6	67%	60%	88%	7%
Improved/Maintained Function Score		1	12%	95%	70%	-83% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	2,186 days	0.5	96%	90%	86%	6%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 22 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	2	-	
Discharges	-	-	
Service Hours	86	28	
Bed Days	1,441	1,472	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	65%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	88%	60%	85%	28% ▲
● Stable Living Situation		7	88%	95%	97%	-7%
● Employed		1	12%	25%	12%	-13% ▼
● Improved/Maintained Function Score		0	0%	95%	72%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,876 days	0.5	98%	90%	89%	8%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 82 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	27	7%
Admits	-	1	-100% ▼
Discharges	2	-	
Service Hours	253	190	33% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	91%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 85%	87%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	50%	65%	60%	-15% ▼

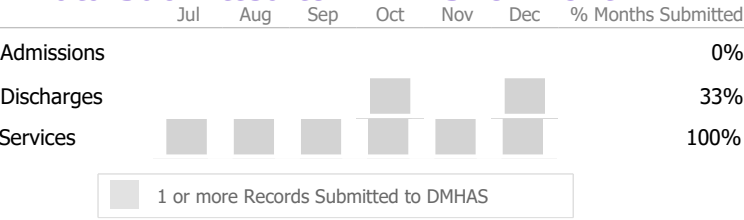
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	27	93%	60%	80%	33% ▲
Stable Living Situation	<div><div></div></div>	29	100%	80%	88%	20% ▲
Employed	<div><div></div></div>	6	21%	20%	16%	1%
Improved/Maintained Function Score	<div><div></div></div>	5	17%	65%	53%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	23	79%	90%	95%	-11% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	1	1	33% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	N/A 99%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div></div>	0% 94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div></div>	N/A	N/A	50%	59%	N/A

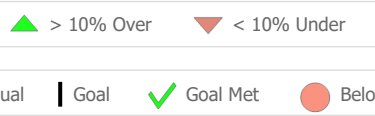
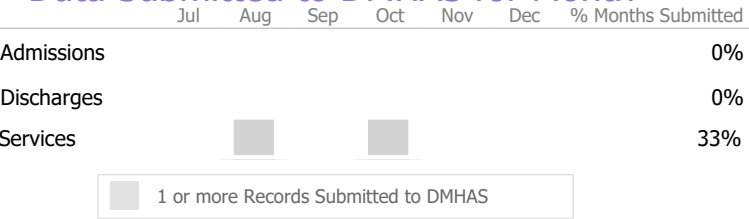
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div></div>	10	100%	60%	86%	40% ▲
✓ Stable Living Situation	<div></div>	9	90%	85%	96%	5%
✓ Employed	<div></div>	3	30%	25%	16%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div></div>	2	20%	90%	97%	-70% ▼

Data Submitted to DMHAS for Month

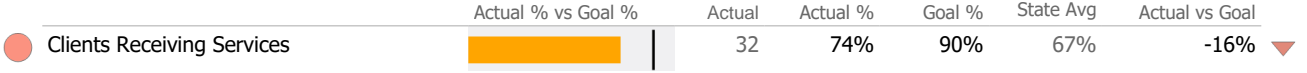


* State Avg based on 23 Active Residential Support Programs

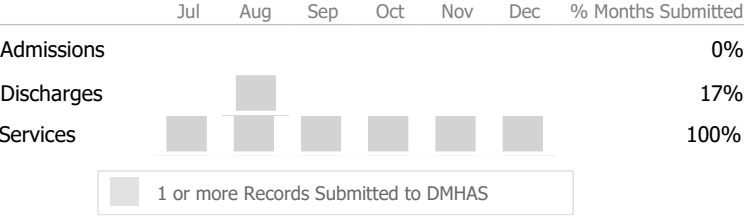
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	46	-4%
Admits	-	-	
Discharges	1	-	
Service Hours	-	-	
Social Rehab/PHP/IOP Days	2,225	1,299	71% ▲

Service Utilization



Data Submitted to DMHAS for Month



* State Avg based on 34 Active Social Rehabilitation Programs