Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

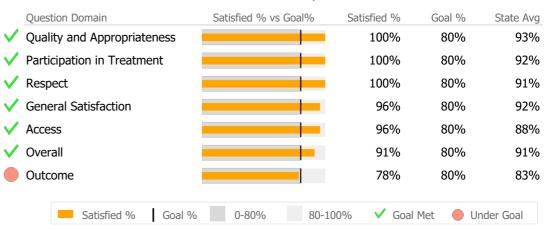




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	43	71.7%
	Residential Services	17	28.3%

Consumer Satisfaction Survey (Based on 23 FY24 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	Stat	e Avg
18-25	5	8%	8%	Female	35	58%	^	41%
26-34	13	22%	19%	Male 📙 📗	25	42%	•	59%
35-44 📙	9	15%	25%	Transgender/Other				0%
45-54	11	18%	18%					
55-64	16	27%	19%					
65+	6	10%	11%	Race	#	%	Stat	e Avg
				Black/African American	30	50%	•	18%
Ethnicity	#	%	State Avg	Multiple Races	17	28%	•	1%
Hispanic-Other	59	98%	▲ 11%	White/Caucasian	8	13%	•	58%
Unknown	1	2%	▼ 14%	Other	5	8%		12%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan				1%
Hispanic-Mexican			1%	Asian				1%
				Hawaiian/Other Pacific Islander				0%
Hisp-Puerto Rican			10%	Unknown				9%
Non-Hispanic			▼ 64%					
	Jnique C	Clients	State Avg	▲ > 10% Over State Avg	> 10% U	Inder S	tate Av	/g

Mary Seymour Place

My Sisters' Place

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

88%

14

90%

89%

-2%

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	16	0%	
Admits	-	2	-100% ~	
Discharges	2	-		
Service Hours	255	233	9%	

Recovery

Clients Receiving Services

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Stable Living Situation		16	100%	85%	89%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality

Data Entry	Actual S	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	80%





^{*} State Avg based on 68 Active Supportive Housing – Development Programs

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

100%

90%

88%

10%

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11		
Admits	11	-	
Discharges	-	-	
Service Hours	76	_	

Recovery

Clients Receiving Services

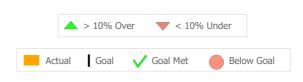
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Stable Living Situation		11	100%	85%	83%	15%	<u> </u>
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

5

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	969	% 97%
On-Time Periodic	Actu	al State Avg
6 Month Updates	N/	/A 80%





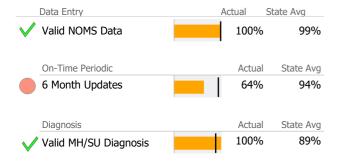
^{*} State Avg based on 118 Active Supportive Housing - Scattered Site Programs

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

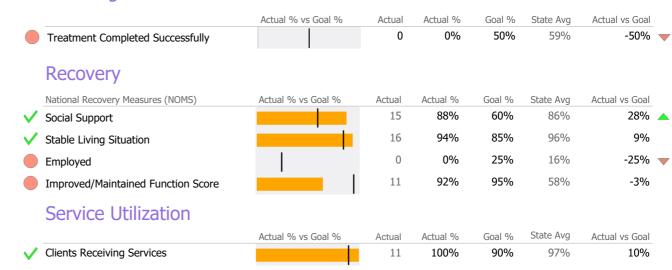
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	13	31%	•
Admits	6	-		
Discharges	1	-		
Service Hours	95	118	-19%	•

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 23 Active Residential Support Programs

Sue Ann Shay Place

My Sisters' Place

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	16	0%	
Admits	3	1	200%	•
Discharges	-	-		
Service Hours	92	50	85%	•

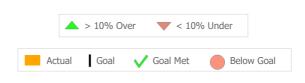
Recovery



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	6 97%
On-Time Periodic	Actua	al State Avg
6 Month Updates	100%	6 80%





^{*} State Avg based on 68 Active Supportive Housing – Development Programs