

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

| Monthly Trend | Measure        | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
|               | Unique Clients | 344    | 340      | 1%         |
|               | Admits         | 174    | 171      | 2%         |
|               | Discharges     | 78     | 84       | -7%        |
|               | Service Hours  | 2,128  | 1,059    | 101% ▲     |
|               | Bed Days       | 8,732  | 8,561    | 2%         |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 105 FY24 Surveys)

| Question Domain               | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness |                      | 94%         | 80%    | 93%       |
| ✓ Respect                     |                      | 94%         | 80%    | 91%       |
| ✓ Access                      |                      | 89%         | 80%    | 88%       |
| ✓ Overall                     |                      | 88%         | 80%    | 91%       |
| ✓ Participation in Treatment  |                      | 88%         | 80%    | 92%       |
| ✓ General Satisfaction        |                      | 86%         | 80%    | 92%       |
| ● Outcome                     |                      | 76%         | 80%    | 83%       |

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

Clients by Level of Care

| Program Type  | Level of Care Type   | #   | %     |
|---------------|----------------------|-----|-------|
| Mental Health | Case Management      | 133 | 38.0% |
|               | Residential Services | 24  | 6.9%  |
|               | Crisis Services      | 20  | 5.7%  |
|               |                      |     |       |
| Addiction     | Case Management      | 111 | 31.7% |
|               | Residential Services | 62  | 17.7% |

Client Demographics

| Age       |  |  |  | #   | %     | State Avg |
|-----------|--|--|--|-----|-------|-----------|
|           |  |  |  | 18  | 5%    | 8%        |
|           |  |  |  | 42  | 12%   | 19%       |
|           |  |  |  | 88  | 26%   | 25%       |
|           |  |  |  | 89  | 26%   | 18%       |
|           |  |  |  | 81  | 24%   | 19%       |
|           |  |  |  | 26  | 8%    | 11%       |
| Gender    |  |  |  | #   | %     | State Avg |
|           |  |  |  | 183 | 53%   | 59%       |
|           |  |  |  | 157 | 46%   | 41%       |
|           |  |  |  | 4   | 1%    | 0%        |
| Ethnicity |  |  |  | #   | %     | State Avg |
|           |  |  |  | 331 | 96% ▲ | 11%       |
|           |  |  |  | 11  | 3% ▼  | 64%       |
|           |  |  |  | 2   | 1% ▼  | 14%       |
|           |  |  |  |     |       | 0%        |
|           |  |  |  |     |       | 1%        |
|           |  |  |  |     |       | 10%       |
| Race      |  |  |  | #   | %     | State Avg |
|           |  |  |  | 129 | 38% ▲ | 18%       |
|           |  |  |  | 97  | 28% ▼ | 58%       |
|           |  |  |  | 84  | 24% ▲ | 1%        |
|           |  |  |  | 28  | 8%    | 12%       |
|           |  |  |  | 2   | 1%    | 1%        |
|           |  |  |  | 2   | 1%    | 1%        |
|           |  |  |  | 2   | 1%    | 0%        |
|           |  |  |  |     |       | 9%        |

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 33     | 28       | 18%        | ▲ |
| Admits         | 5      | 25       | -80%       | ▼ |
| Discharges     | 3      | 1        | 200%       | ▲ |
| Service Hours  | 739    | 308      | 140%       | ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         | <div><div></div></div> | 33     | 100%     | 85%    | 83%       | 15% ▲          |

Service Utilization

|                              | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | <div><div></div></div> | 28     | 97%      | 90%    | 88%       | 7%             |

Data Submission Quality

| Data Entry        | Actual                      | State Avg |
|-------------------|-----------------------------|-----------|
| ✓ Valid NOMS Data | <div><div></div></div> 99%  | 97%       |
| On-Time Periodic  | Actual                      | State Avg |
| ✓ 6 Month Updates | <div><div></div></div> 100% | 80%       |

Data Submitted to DMHAS for Month

|            | Jul         | Aug         | Sep         | Oct         | Nov         | Dec         | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> |             | <div></div> |             | <div></div> | <div></div> | 67%                |
| Discharges | <div></div> |             |             |             |             | <div></div> | 33%                |
| Services   | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 13     | 14       | -7%        |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 295    | 169      | 75% ▲      |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         | <div><div></div></div> | 13     | 100%     | 85%    | 83%       | 15% ▲          |

Service Utilization

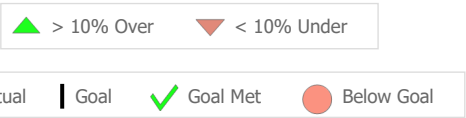
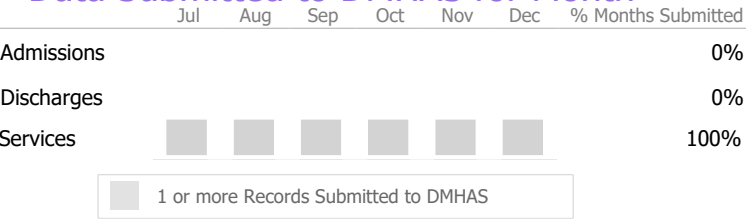
|                              | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | <div><div></div></div> | 13     | 100%     | 90%    | 88%       | 10%            |

Data Submission Quality

| Data Entry        | Actual                 | State Avg |
|-------------------|------------------------|-----------|
| ✓ Valid NOMS Data | <div><div></div></div> | 97%       |

| On-Time Periodic  | Actual                 | State Avg |
|-------------------|------------------------|-----------|
| ✓ 6 Month Updates | <div><div></div></div> | 80%       |

Data Submitted to DMHAS for Month



\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 20     | 18       | 11% ▲      |
| Admits         | 14     | 13       | 8%         |
| Discharges     | 15     | 12       | 25% ▲      |
| Bed Days       | 1,335  | 1,170    | 14% ▲      |

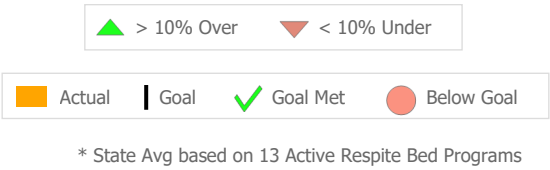
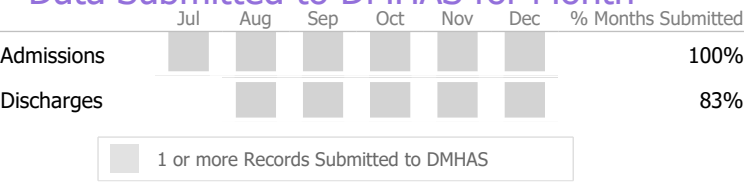
Discharge Outcomes

|   | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|------------------------|--------|----------|--------|-----------|----------------|
| ✓ No Re-admit within 30 Days of Discharge | <div><div></div></div> | 13     | 87%      | 85%    | 94%       | 2%             |
|   | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Follow-up within 30 Days of Discharge   | <div><div></div></div> | 11     | 92%      | 90%    | 58%       | 2%             |

Bed Utilization

|   | 12 Months Trend        | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate  | <div><div></div></div> | 10   | 110 days | 0.4      | 73%      | 90%    | 60%       | -17% ▼         |
| <div><div>&lt; 90%</div><div>90-110%</div><div>&gt;110%</div></div> |                        |      |          |          |          |        |           |                |

Data Submitted to DMHAS for Month



Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 111    | 106      | 5%         |
| Admits         | 75     | 46       | 63% ▲      |
| Discharges     | 1      | -        |            |
| Service Hours  | 91     | 18       |            |

Data Submission Quality

| Data Entry       | Actual                      | State Avg |
|------------------|-----------------------------|-----------|
| Valid NOMS Data  | <div><div></div></div> 76%  | 90%       |
| On-Time Periodic | Actual                      | State Avg |
| 6 Month Updates  | <div><div></div></div> 100% | 49%       |

Discharge Outcomes

|                                    | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | <div><div></div></div> | 1      | 100%     | 50%    | 68%       | 50% ▲          |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ● Employed                        | <div><div></div></div> | 9      | 8%       | 20%    | 32%       | -12% ▼         |
| ● Self Help                       | <div><div></div></div> | 48     | 43%      | 60%    | 42%       | -17% ▼         |
| ● Stable Living Situation         | <div><div></div></div> | 13     | 12%      | 80%    | 69%       | -68% ▼         |

Service Utilization

|                              | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | <div><div></div></div> | 65     | 96%      | 90%    | 84%       | 6%             |

Data Submitted to DMHAS for Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     |     |     |     |     | 83%                |
| Discharges |     |     |     |     |     |     | 17%                |
| Services   |     |     |     |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

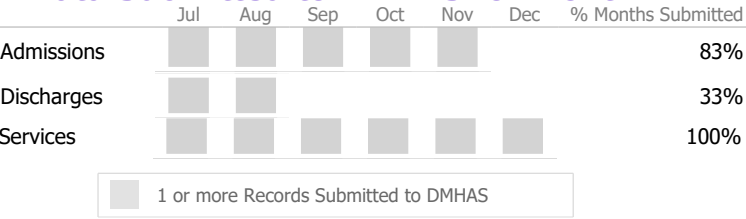
Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 26     |          |            |
| Admits         | 18     | -        |            |
| Discharges     | 4      | -        |            |
| Service Hours  | 159    | -        |            |

Service Engagement

| Homeless Outreach                    | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ at least 1 Service within 180 days | <div><div></div></div> | 18     | 100%     | 50%    | 91%       | 50% ▲          |

Data Submitted to DMHAS for Month



\* State Avg based on 49 Active Outreach & Engagement Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 13     | 9        | 44% ▲      |
| Admits         | 4      | 2        | 100% ▲     |
| Discharges     | 5      | -        |            |
| Service Hours  | 160    | 51       |            |

Recovery

| National Recovery Measures (NOMS) |                         | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|-------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ●                                 | Stable Living Situation | <div><div></div></div> | 9      | 64%      | 85%    | 83%       | -21% ▼         |

Service Utilization

|   |                            | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ | Clients Receiving Services | <div><div></div></div> | 6      | 100%     | 90%    | 88%       | 10%            |

Data Submission Quality

| Data Entry        | Actual                 | State Avg |
|-------------------|------------------------|-----------|
| ✓ Valid NOMS Data | <div><div></div></div> | 97%       |

| On-Time Periodic  | Actual                 | State Avg |
|-------------------|------------------------|-----------|
| ✓ 6 Month Updates | <div><div></div></div> | 80%       |

Data Submitted to DMHAS for Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     |     |     |     |     | 50%                |
| Discharges |     |     |     |     |     |     | 50%                |
| Services   |     |     |     |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 23     | 20       | 15% ▲      |
| Admits         | 2      | 4        | -50% ▼     |
| Discharges     | 3      | -        |            |
| Service Hours  | 433    | 252      | 72% ▲      |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         | <div><div></div></div> | 20     | 87%      | 85%    | 83%       | 2%             |

Service Utilization

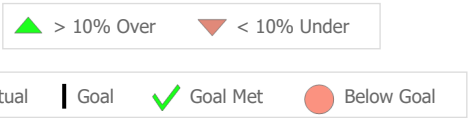
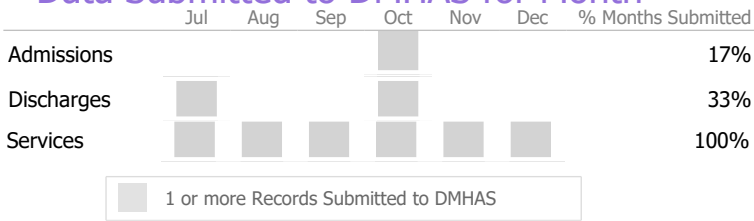
|                              | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | <div><div></div></div> | 20     | 100%     | 90%    | 88%       | 10%            |

Data Submission Quality

| Data Entry        | Actual                 | State Avg  |
|-------------------|------------------------|------------|
| ✓ Valid NOMS Data | <div><div></div></div> | 99%<br>97% |

| On-Time Periodic  | Actual                 | State Avg   |
|-------------------|------------------------|-------------|
| ✓ 6 Month Updates | <div><div></div></div> | 100%<br>80% |

Data Submitted to DMHAS for Month



\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs



Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 12     | 11       | 9%         |
| Admits         | 5      | 4        | 25% ▲      |
| Discharges     | 5      | 3        | 67% ▲      |
| Bed Days       | 1,172  | 1,208    | -3%        |

Data Submission Quality

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  | 100%   | 97%       |
| On-Time Periodic |        |           |
| 6 Month Updates  | 100%   | 65%       |

Discharge Outcomes

|                                       | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      | <div><div></div></div> | 5      | 100%     | 85%    | 50%       | 15% ▲          |
| Follow-up within 30 Days of Discharge | <div><div></div></div> | 0      | 0%       | 90%    | 0%        | -90% ▼         |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Self Help                         | <div><div></div></div> | 12     | 100%     | 60%    | 51%       | 40% ▲          |

Bed Utilization

|                      | 12 Months Trend        | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | <div><div></div></div> | 9    | 247 days | 0.5      | 71%      | 90%    | 84%       | -19% ▼         |

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     |     |     |     |     | 50%                |
| Discharges |     |     |     |     |     |     | 67%                |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 3 Active AIDS Residential Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 17     | 18       | -6%        |
| Admits         | 2      | 2        | 0%         |
| Discharges     | 2      | 3        | -33% ▼     |
| Service Hours  | 95     | 118      | -19% ▼     |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         | <div><div></div></div> | 15     | 88%      | 85%    | 83%       | 3%             |

Service Utilization

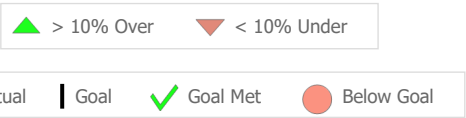
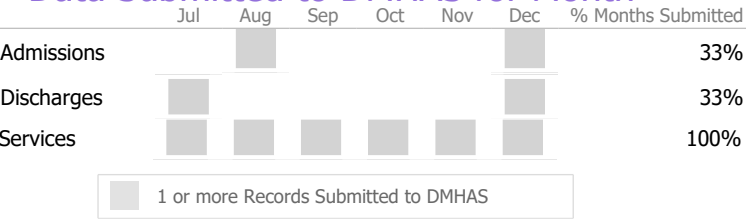
|                              | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | <div><div></div></div> | 15     | 100%     | 90%    | 88%       | 10%            |

Data Submission Quality

| Data Entry        | Actual                 | State Avg |
|-------------------|------------------------|-----------|
| ✓ Valid NOMS Data | <div><div></div></div> | 99% 97%   |

| On-Time Periodic  | Actual                 | State Avg |
|-------------------|------------------------|-----------|
| ✓ 6 Month Updates | <div><div></div></div> | 92% 80%   |

Data Submitted to DMHAS for Month



\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9      | 9        | 0%         |
| Admits         | 1      | 3        | -67% ▼     |
| Discharges     | 1      | 1        | 0%         |
| Service Hours  | 156    | 117      | 33% ▲      |

Recovery

| National Recovery Measures (NOMS) |                        | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Stable Living Situation         | <div><div></div></div> |                    | 7      | 78%      | 85%    | 83%       | -7%            |

Service Utilization

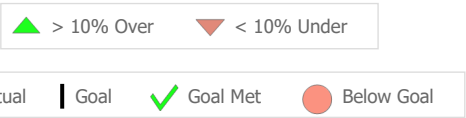
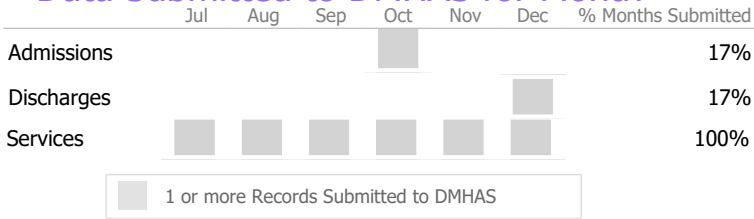
|                              |                        | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | <div><div></div></div> |                    | 7      | 88%      | 90%    | 88%       | -2%            |

Data Submission Quality

| Data Entry        | Actual                 | State Avg |
|-------------------|------------------------|-----------|
| ✓ Valid NOMS Data | <div><div></div></div> | 100% 97%  |

| On-Time Periodic  | Actual                 | State Avg |
|-------------------|------------------------|-----------|
| ✓ 6 Month Updates | <div><div></div></div> | 100% 80%  |

Data Submitted to DMHAS for Month

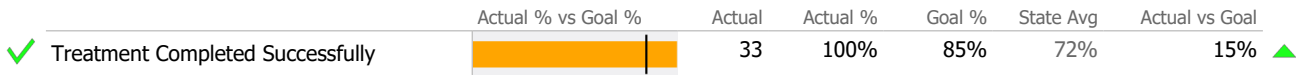


\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

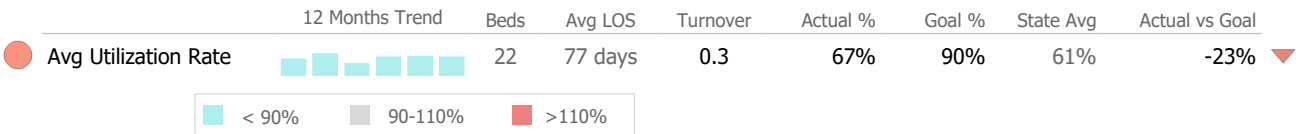
Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 50     | 55       | -9%        |
| Admits         | 43     | 42       | 2%         |
| Discharges     | 33     | 42       | -21% ▼     |
| Bed Days       | 2,723  | 2,653    | 3%         |

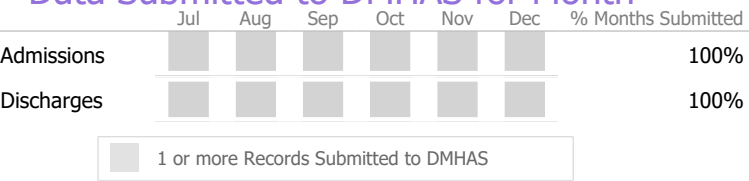
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS for Month



\* State Avg based on 12 Active Recovery House Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 12     | 11       | 9%         |
| Admits         | 2      | 2        | 0%         |
| Discharges     | 3      | 2        | 50% ▲      |
| Bed Days       | 1,722  | 1,715    | 0%         |

Data Submission Quality

| Data Entry            | Actual                      | State Avg |
|-----------------------|-----------------------------|-----------|
| Valid NOMS Data       | <div><div></div></div> 98%  | 93%       |
| On-Time Periodic      |                             |           |
| 6 Month Updates       | <div><div></div></div> 100% | 93%       |
| Diagnosis             |                             |           |
| Valid MH/SU Diagnosis | <div><div></div></div> 100% | 94%       |

Discharge Outcomes

|   | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        | <div><div></div></div> | 1      | 33%      | 75%    | 76%       | -42% ▼         |
|   | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| No Re-admit within 30 Days of Discharge | <div><div></div></div> | 3      | 100%     | 85%    | 66%       | 15% ▲          |
|   | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge   | <div><div></div></div> | 1      | 100%     | 90%    | 62%       | 10%            |

Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Function Score | <div><div></div></div> | 7      | 70%      | 75%    | 53%       | -5%            |

Bed Utilization

|                      | 12 Months Trend        | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | <div><div></div></div> | 10   | 441 days | 0.5      | 94%      | 90%    | 90%       | 4%             |

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

|            | Jul | Aug                    | Sep                    | Oct | Nov                    | Dec                    | % Months Submitted |
|------------|-----|------------------------|------------------------|-----|------------------------|------------------------|--------------------|
| Admissions |     |                        |                        |     | <div><div></div></div> |                        | 17%                |
| Discharges |     | <div><div></div></div> | <div><div></div></div> |     |                        | <div><div></div></div> | 50%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 39 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 12     | 11       | 9%         |
| Admits         | 3      | 1        | 200% ▲     |
| Discharges     | 3      | 2        | 50% ▲      |
| Bed Days       | 1,780  | 1,815    | -2%        |

Data Submission Quality

| Data Entry            | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data       | 99%    | 88%       |
| On-Time Periodic      |        |           |
| 6 Month Updates       | 100%   | 86%       |
| Diagnosis             |        |           |
| Valid MH/SU Diagnosis | 100%   | 97%       |

Discharge Outcomes

|                                       | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      | <div><div></div></div> | 3      | 100%     | 60%    | 65%       | 40% ▲          |
| Follow-up within 30 Days of Discharge | <div><div></div></div> | 3      | 100%     | 90%    | 79%       | 10%            |

Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal %     | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support                     | <div><div></div></div> | 11     | 92%      | 60%    | 85%       | 32% ▲          |
| Stable Living Situation            | <div><div></div></div> | 12     | 100%     | 95%    | 97%       | 5%             |
| Improved/Maintained Function Score | <div><div></div></div> | 9      | 100%     | 95%    | 72%       | 5%             |
| Employed                           | <div><div></div></div> | 0      | 0%       | 25%    | 12%       | -25% ▼         |

Bed Utilization

|                      | 12 Months Trend        | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | <div><div></div></div> | 12   | 483 days | 0.5      | 81%      | 90%    | 89%       | -9%            |

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     |     |     |     |     | 33%                |
| Discharges |     |     |     |     |     |     | 50%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 82 Active Supervised Apartments Programs