

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 10 | 10 | 0% |
| | Admits | 1 | 2 | -50% ▼ |
| | Discharges | 1 | 1 | 0% |
| | Service Hours | | - | |
| | Bed Days | 1,656 | 1,571 | 5% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 9 FY24 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 100% | 80% | 93% |
| ✓ Participation in Treatment | | 100% | 80% | 92% |
| ✓ General Satisfaction | | 100% | 80% | 92% |
| ✓ Overall | | 100% | 80% | 91% |
| ✓ Respect | | 100% | 80% | 91% |
| ✓ Access | | 100% | 80% | 88% |
| ✓ Outcome | | 100% | 80% | 83% |

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|---------------|----------------------|----|--------|
| Mental Health | Residential Services | 10 | 100.0% |

Client Demographics

| Age | | | | | Gender | | | | |
|-------------------|---|-----|---|-----------|---------------------------------|---|-----|---|-----------|
| | # | % | | State Avg | | # | % | | State Avg |
| 18-25 | | | | 8% | Male | 9 | 90% | ▲ | 59% |
| 26-34 | 4 | 40% | ▲ | 19% | Female | 1 | 10% | ▼ | 41% |
| 35-44 | 1 | 10% | ▼ | 25% | Transgender/Other | | | | 0% |
| 45-54 | 3 | 30% | ▲ | 18% | | | | | |
| 55-64 | 1 | 10% | | 19% | | | | | |
| 65+ | 1 | 10% | | 11% | | | | | |
| Ethnicity | | | | | Race | | | | |
| | # | % | | State Avg | | # | % | | State Avg |
| Non-Hispanic | 7 | 70% | | 64% | White/Caucasian | 7 | 70% | ▲ | 58% |
| Hisp-Puerto Rican | 3 | 30% | ▲ | 10% | Other | 2 | 20% | | 12% |
| Hispanic-Cuban | | | | 0% | Black/African American | 1 | 10% | | 18% |
| Hispanic-Mexican | | | | 1% | Am. Indian/Native Alaskan | | | | 1% |
| Hispanic-Other | | | ▼ | 11% | Asian | | | | 1% |
| Unknown | | | ▼ | 14% | Multiple Races | | | | 1% |
| | | | | | Hawaiian/Other Pacific Islander | | | | 0% |
| | | | | | Unknown | | | | 9% |

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 10 | 10 | 0% |
| Admits | 1 | 2 | -50% ▼ |
| Discharges | 1 | 1 | 0% |
| Bed Days | 1,656 | 1,571 | 5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 100% | 88% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 86% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 100% | 97% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 1 | 100% | 60% | 65% | 40% ▲ |
| Follow-up within 30 Days of Discharge | <div><div></div></div> | 1 | 100% | 90% | 79% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 10 | 100% | 60% | 85% | 40% ▲ |
| Stable Living Situation | <div><div></div></div> | 10 | 100% | 95% | 97% | 5% |
| Improved/Maintained Function Score | <div><div></div></div> | 9 | 100% | 95% | 72% | 5% |
| Employed | <div><div></div></div> | 0 | 0% | 25% | 12% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|------------------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | <div><div></div></div> | 9 | 1,451 days | 0.5 | 100% | 90% | 89% | 10% |

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 17% |
| Discharges | | | | | | | 17% |

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 82 Active Supervised Apartments Programs