Liberty Community Services

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

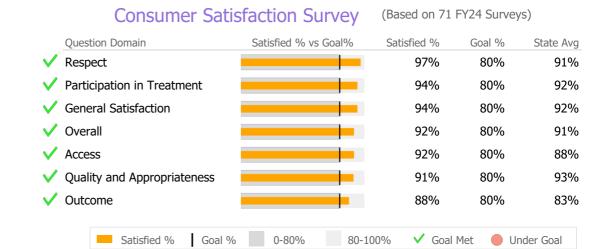
Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	242	100.0%



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	4	2%	8%	Male	168	69%	59%
26-34	15	6%	▼ 19%	Female 📙	73	30%	▼ 41%
35-44	45	19%	25%	Transgender/Other	1	0%	0%
45-54	59	24%	18%				
55-64	83	34%	▲ 19%				
65+	36	15%	11%	Race	#	%	State Avg
				Black/African American	123	51%	18%
Ethnicity	#	%	State Avg	White/Caucasian 📙 📗	63	26%	▼ 58%
Hispanic-Other	239	99%	11%	Multiple Races	47	19%	1 %
Unknown	3	1%	▼ 14%	Other	7	3%	12%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	1	0%	1%
Hispanic-Mexican			1%	Asian	1	0%	1%
				Hawaiian/Other Pacific Islander			0%
Hisp-Puerto Rican			10%	Unknown			9%
Non-Hispanic			▼ 64%				
U	nique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	tate Avg

2022 PSH

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

88%

10%

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

100%

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	21	10%
Admits	-	-	
Discharges	2	-	
Service Hours	115	99	16% 🔺

Recovery

Clients Receiving Services

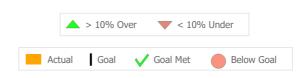
National Recovery Measures (NOMS)	Actual % VS Goal %	Actual	Actual %	Goal %	State Avg	Actual Vs Goal
Stable Living Situation		18	78%	85%	83%	-7%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

21

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	97%
On-Time Periodic	Actua	al State Avg
6 Month Updates	86%	80%





^{*} State Avg based on 118 Active Supportive Housing - Scattered Site Programs

ARPA PSH

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

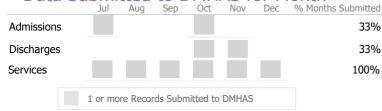
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	19	79%	•
Admits	6	9	-33%	•
Discharges	2	1	100%	•
Service Hours	188	115	63%	•

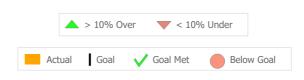
Recovery

/	Clients Receiving Services		29	97%	90%	88%	7%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
	Stable Living Situation		25	74%	85%	83%	-11%	_
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
On-Time Periodic	Actua	I State Avg
6 Month Updates	92%	80%





^{*} State Avg based on 118 Active Supportive Housing - Scattered Site Programs

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

65%

90%

88%

-25% 🔻

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	-	-	
Discharges	-	-	
Service Hours	45	17	168% 🔺

Recovery

Clients Receiving Services



11

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	88%	80%

Data Sabinission Quality







^{*} State Avg based on 118 Active Supportive Housing - Scattered Site Programs

BOS 193

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	15	0%	
Admits	-	-		
Discharges	-	1	-100% 🔻	
Service Hours	26	92	-71% ~	

Recovery

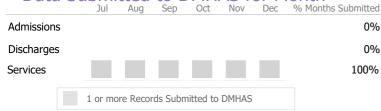
National Recovery Measures (NOMS)

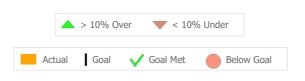
Stable Living Situation		12	80%	85%	83%	-5%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	88%	10%

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	90%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	13%	80%





^{*} State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

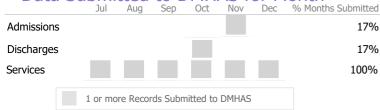
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	11	0%	
Admits	1	2	-50%	•
Discharges	1	1	0%	
Service Hours	26	30	-14%	•

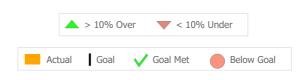
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Stable Living Situation		7	64%	85%	83%	-21%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
. /	Clients Receiving Services		10	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic	Actua	ol State Avg
6 Month Updates	56%	80%





^{*} State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Cannon House

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

89%

10%

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

100%

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	17	0%	
Admits	2	1	100%	•
Discharges	1	1	0%	
Service Hours	74	84	-11%	•

Recovery

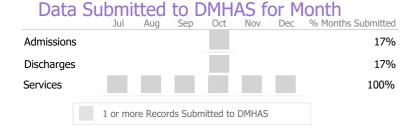
Clients Receiving Services

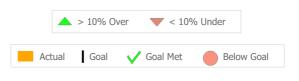
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\	Stable Living Situation		15	88%	85%	89%	3%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

15

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	80%





^{*} State Avg based on 68 Active Supportive Housing – Development Programs

Focused Case Management

Liberty Community Services

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	50	-10%	
Admits	6	23	-74% ▼	
Discharges	25	19	32% 🔺	
Service Hours	20	53	-62% ▼	

Service Engagement

	Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	at least 1 Service within 180 days		3	50%	50%	91%	0%

_ 0.00						• •	
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							100%
Services							100%



^{*} State Avg based on 49 Active Outreach & Engagement Programs

Liberty Supportive Housing Programs

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

100%

90%

88%

10%

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	18	0%	
Admits	-	1	-100%	•
Discharges	-	-		
Service Hours	74	95	-22%	•

Recovery

Clients Receiving Services

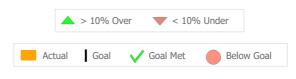
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		18	100%	85%	83%	15% 🔺
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

18

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	93%	97%	
On-Time Periodic	Actual	State Avg	
6 Month Updates	100%	80%	





^{*} State Avg based on 118 Active Supportive Housing - Scattered Site Programs

SNOFO Outreach

Liberty Community Services

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

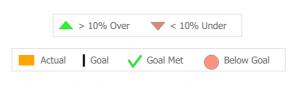
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	25	108%	•
Admits	29	25	16%	•
Discharges	8	2	300%	•
Service Hours	57	8		

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS		



^{*} State Avg based on 49 Active Outreach & Engagement Programs

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	6	300%	•
Admits	16	1	1500%	•
Discharges	7	-		
Service Hours	67	2		

Service Engagement



Data	Jubiiii	CCCG				J 1	IOI ICI I	
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted	
Admissions							100%	
Discharges							67%	
Services							100%	
	1 or more Records Submitted to DMHAS							



^{*} State Avg based on 49 Active Outreach & Engagement Programs