

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	38	34	12%	▲
	Admits	3	1	200%	▲
	Discharges		2	-100%	▼
	Service Hours	177	205	-14%	▼

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 21 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Overall		95%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ Respect		95%	80%	91%
✓ Access		90%	80%	88%
● Outcome		70%	80%	83%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	38	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	2	5%	8%	Male	22	58%	59%
26-34	3	8%	19%	Female	16	42%	41%
35-44	7	18%	25%	Transgender/Other			0%
45-54	9	24%	18%				
55-64	9	24%	19%				
65+	8	21%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hispanic-Other	35	92%	11%	Black/African American	24	63%	18%
Non-Hispanic	3	8%	64%	White/Caucasian	8	21%	58%
Hispanic-Cuban			0%	Multiple Races	3	8%	1%
Hispanic-Mexican			1%	Other	3	8%	12%
Hisp-Puerto Rican			10%	Am. Indian/Native Alaskan			1%
Unknown			14%	Asian			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			9%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	33	43	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 93%	97%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 30%	80%

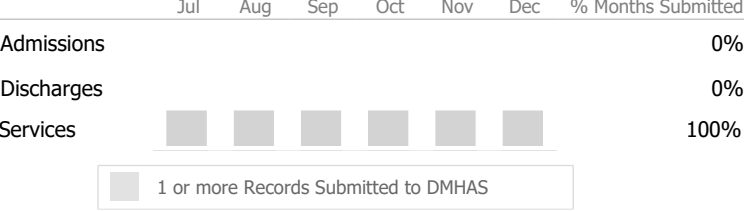
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div><div></div></div>	8	80%	85%	89%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	9	90%	90%	89%	0%

Data Submitted to DMHAS for Month



* State Avg based on 68 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	15	20% ▲
Admits	3	1	200% ▲
Discharges	-	1	-100% ▼
Service Hours	122	125	-3%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation	<div><div></div></div>		10	56%	85%	89%	-29% ▼

Service Utilization

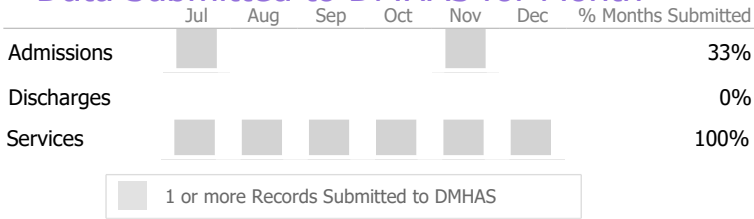
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div><div></div></div>		15	88%	90%	89%	-2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	98% 97%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div><div></div></div>	40% 80%

Data Submitted to DMHAS for Month

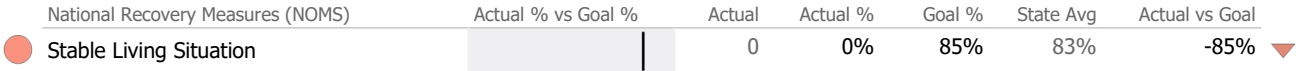


* State Avg based on 68 Active Supportive Housing – Development Programs

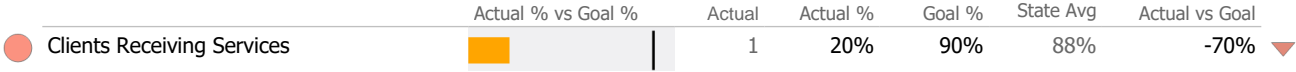
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	1	2	-41% ▼

Recovery



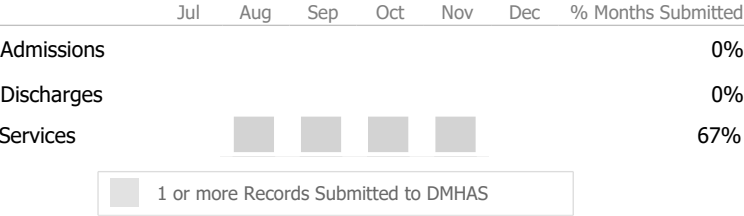
Service Utilization



Data Submission Quality



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	4	25% ▲
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	21	34	-39% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation	<div></div>	3	60%	85%	89%	-25% ▼

Service Utilization

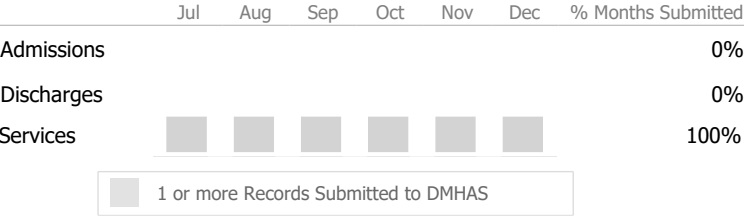
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	5	100%	90%	89%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div></div>	100% 97%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div></div>	40% 80%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs