Hispanic Health Council

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Employment Services	148	100.0%

Consumer Satisfaction Survey (Based on 29 FY24 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	8	5%	8%	Male	87	59%	59%
26-34	30	20%	19%	Female	61	41%	41%
35-44	42	28%	25%	Transgender/Other			0%
45-54	34	23%	18%				
55-64	28	19%	19%				
65+	6	4%	11%	Race	#	%	State Avg
				Other 📙	66	45%	▲ 12%
Ethnicity	#	%	State Avg	Black/African American	45	30%	1 8%
Hisp-Puerto Rican	77	52%	10%	White/Caucasian <mark> </mark>	31	21%	▼ 58%
Non-Hispanic	47	32%	▼ 64%	Am. Indian/Native Alaskan	3	2%	1%
Hispanic-Other	20	14%	11%	Unknown	2	1%	9%
Hispanic-Mexican	3	2%	1%	Multiple Races	1	1%	1%
				Asian			1%
Hispanic-Cuban	1	1%	0%	Hawaiian/Other Pacific Islander			0%
Unknown			▼ 14%	'			
	I Iniau a C	lionka	L Chaha Ave	A > 100/ Over Chake Ave	> 100/ I	Indox C	ento Aug
	Unique C	iients	State Avg	▲ > 10% Over State Avg	> 10% (ilider Si	ate Avg

SOR-Employment

Hispanic Health Council

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

90%

State Avg

75%

Actual vs Goal

-7%

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Actual %

83%

Actual

25

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	82	108	-24%	•
Admits	35	30	17%	•
Discharges	34	84	-60%	•
Service Hours	136	241	-44%	•

Recovery

Clients Receiving Services

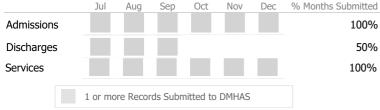
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		27	32%	35%	23%	-3%
Service Utilization						

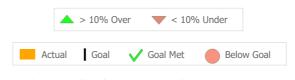
Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	19%	61%

Data Submitted to DMHAS for Month





^{*} State Avg based on 10 Active Employment Services Programs

Supported Employment

Hispanic Health Council

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	31	113% 🔺
Admits	21	-	
Discharges	1	-	
Service Hours	183	-	

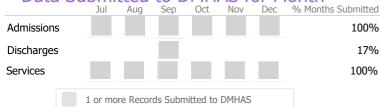
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		12	18%	35%	23%	-17%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		26	46%	90%	75%	-44%	

Data Submission Quality

Data Entry	Actual S	State Avg
✓ Valid NOMS Data	99%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	9%	61%

Data Submitted to DMHAS for Month





^{*} State Avg based on 10 Active Employment Services Programs

Vocational Rehabilitation

Hispanic Health Council

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

90%

State Avg

75%

Actual vs Goal

N/A 🔻

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Actual %

N/A

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Recovery

Clients Receiving Services

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	35%	23%	-35%
Service Utilization						

Actual

N/A

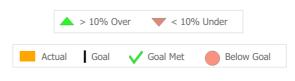
Actual % vs Goal %

Data Submission Quality

Data Entry	A	ctual	State Avg
Valid NOMS Data		N/A	91%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	61%

Data Submitted to DMHAS for Month





^{*} State Avg based on 10 Active Employment Services Programs