#### **Hartford Behavioral Health**

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

## **Provider Activity**





## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Outpatient	397	100.0%

## Consumer Satisfaction Survey (Based on 144 FY24 Surveys)



### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	31	8%	8%	Female	250	63%	<b>41</b> %
26-34	50	13%	19%	Male 📙	146	37%	<b>▼</b> 59%
35-44	62	16%	25%	Transgender/Other	1	0%	0%
45-54	80	20%	18%				
55-64	108	27%	19%				
65+	66	17%	11%	Race	#	%	State Avg
				Other 📙	159	40%	<b>▲</b> 12%
<b>Ethnicity</b>	#	%	State Avg	White/Caucasian	84	21%	<b>▼</b> 58%
Hisp-Puerto Rican	226	57%	<b>10%</b>	Black/African American	64	16%	18%
Non-Hispanic	107	27%	<b>▼</b> 64%	Multiple Races	49	12%	<b>1</b> %
Hispanic-Other	39	10%	11%	Unknown	39	10%	9%
Unknown	24	6%	14%	Asian	1	0%	1%
[1				Hawaiian/Other Pacific Islander	1	0%	0%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban			0%	,			
	Unique C	Clients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	tate Avg

### **Mental Health Outpatient608210**

Hartford Behavioral Health

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

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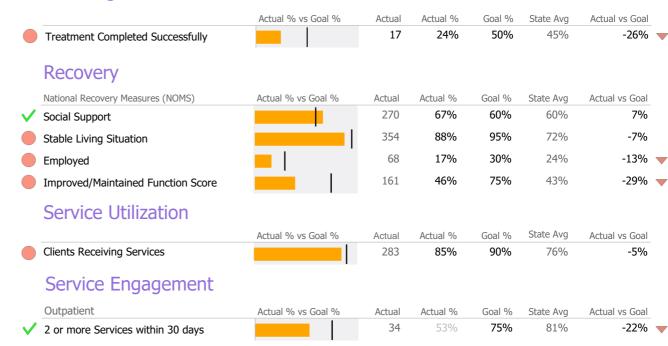
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	397	468	-15%	•
Admits	64	71	-10%	
Discharges	70	126	-44%	•
Service Hours	1,470	1,481	-1%	

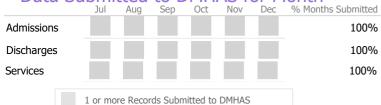
## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	84%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	53%	47%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

## Discharge Outcomes



### Data Submitted to DMHAS for Month





<sup>\*</sup> State Avg based on 79 Active Standard Outpatient Programs