




Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	37	36	3%
	Admits	2	2	0%
	Discharges	1	1	0%
	Service Hours	139	20	
	Bed Days	736	736	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 29 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		96%	80%	92%
✓ Respect		89%	80%	91%
✓ Outcome		80%	80%	83%

 Satisfied % | Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	33	89.2%
	Residential Services	4	10.8%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25			8%	Male	19	51%	59%
26-34			▼ 19%	Female	18	49%	41%
35-44	7	19%	25%	Transgender/Other			0%
45-54	11	30%	▲ 18%				
55-64	16	43%	▲ 19%				
65+	3	8%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	27	73%	64%	White/Caucasian	18	49%	58%
Hisp-Puerto Rican	6	16%	10%	Black/African American	14	38%	▲ 18%
Hispanic-Other	4	11%	11%	Other	2	5%	12%
Hispanic-Cuban			0%	Unknown	2	5%	9%
Hispanic-Mexican			1%	Multiple Races	1	3%	1%
Unknown			▼ 14%	Am. Indian/Native Alaskan			1%
				Asian			1%
				Hawaiian/Other Pacific Islander			0%

 Unique Clients | State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	19	11% ▲
Admits	2	2	0%
Discharges	-	-	
Service Hours	82	2	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation	<div><div></div></div>		15	71%	85%	83%	-14% ▼

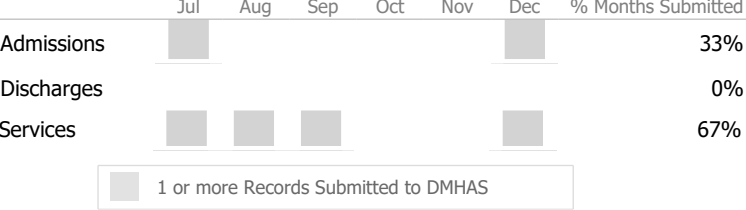
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div><div></div></div>		13	65%	90%	88%	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 95%	97%
On-Time Periodic		
● 6 Month Updates	<div><div></div></div> 63%	80%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Service Hours	21	10	109% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	4	100%	85%	83%	15% ▲

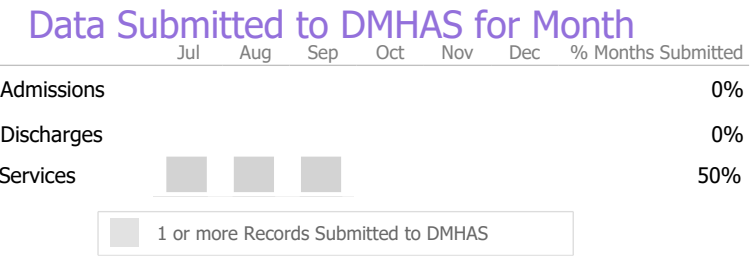
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	4	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div></div>	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div></div>	80%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	736	736	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	88%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	86%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	60%	65%	N/A
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	79%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	4	100%	60%	85%	40% ▲
✓ Stable Living Situation	<div><div></div></div>	4	100%	95%	97%	5%
● Employed	<div><div></div></div>	0	0%	25%	12%	-25% ▼
● Improved/Maintained Function Score	<div><div></div></div>	0	0%	95%	72%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div><div></div></div>	4	5,612 days	0.5	100%	90%	89%	10%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 82 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	9	-11% ▼
Admits	-	-	
Discharges	1	1	0%
Service Hours	37	9	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Stable Living Situation	<div><div></div></div>	5	62%	85%	83%	-23% ▼

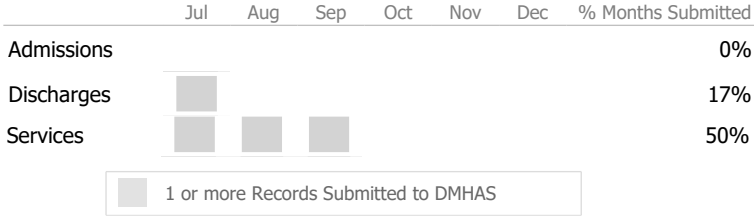
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services	<div><div></div></div>	6	86%	90%	88%	-4%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div><div></div></div>	100% 97%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div><div></div></div>	86% 80%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs