Easter Seals of Capital Region and Eastern CT
Windsor, CT

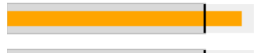
Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	45	37	22% ▲
	Admits	8	9	-11% ▼
	Discharges	5	6	-17% ▼
	Service Hours	587	638	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 23 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		95%	80%	91%
✓ Outcome		90%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Education Support	45	100.0%

Client Demographics

Age	#	%	State Avg
18-25	9	20% ▲	8%
26-34	14	31% ▲	19%
35-44	8	18%	25%
45-54	9	20%	18%
55-64	3	7% ▼	19%
65+	2	4%	11%

Gender	#	%	State Avg
Male	29	64%	59%
Female	16	36%	41%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	34	76% ▲	64%
Hispanic-Other	7	16%	11%
Hisp-Puerto Rican	4	9%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown		▼	14%

Race	#	%	State Avg
White/Caucasian	22	49%	58%
Black/African American	15	33% ▲	18%
Other	7	16%	12%
Asian	1	2%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Supported Education 609272
Easter Seals of Capital Region and Eastern CT
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	37	22%	▲
Admits	8	9	-11%	▼
Discharges	5	6	-17%	▼
Service Hours	587	638	-8%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Enrolled in Educational Program		32	71%	35%	79%	36%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		38	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	100%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■		83%
Discharges	■	■	■		■		67%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Education Support Programs