Cross Street Training and Academic Center
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - December 2024   (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	132	90	47%	▲
	Admits	21	37	-43%	▼
	Discharges				
	Service Hours	129	101	27%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	132	100.0%

Client Demographics

Age

Age	#	%		State Avg
18-25	3	2%		8%
26-34	13	10%		19%
35-44	17	13%	▼	25%
45-54	35	27%		18%
55-64	48	37%	▲	19%
65+	15	11%		11%

Gender

Gender	#	%	State Avg
Male	67	51%	59%
Female	65	49%	41%
Transgender/Other			0%

Race

Race	#	%		State Avg
White/Caucasian	61	46%	▼	58%
Unknown	39	30%	▲	9%
Black/African American	29	22%		18%
Other	3	2%		12%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	93	70%	64%
Unknown	31	23%	14%
Hispanic-Other	5	4%	11%
Hisp-Puerto Rican	3	2%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Survey Data Not Available

SOR - HCWH-Cross ST Training
Cross Street Training and Academic Center
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	132	90	47%	▲
Admits	21	37	-43%	▼
Discharges	-	-		
Service Hours	129	101	27%	▲

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		13	62%	50%	84%	12%	▲
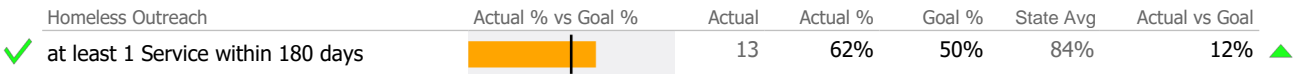
Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢				50%
Discharges							0%
Services	▢	▢	▢	▢			67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual   ▏Goal   ✓ Goal Met   ● Below Goal
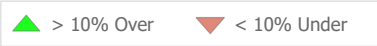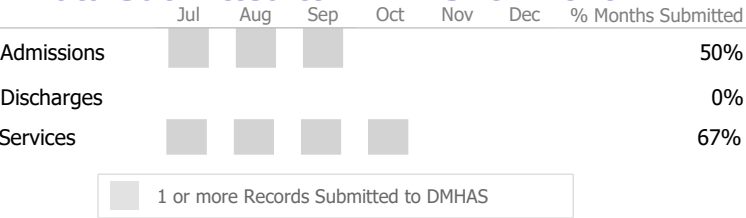
* State Avg based on 25 Active Outreach & Engagement Programs