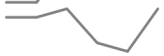
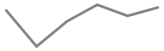
Council of Churches Greater Bridgeport
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	149	169	-12%	▼
	Admits	109	108	1%	
	Discharges	98	112	-13%	▼
	Service Hours	54	52	4%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 45 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ General Satisfaction		89%	80%	92%
✓ Access		89%	80%	88%
✓ Overall		87%	80%	91%
✓ Respect		87%	80%	91%
✓ Outcome		84%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Employment Services	149	100.0%

Client Demographics

Age	#	%	State Avg
18-25	17	12%	8%
26-34	40	28%	19%
35-44	40	28%	25%
45-54	24	17%	18%
55-64	19	13%	19%
65+	5	3%	11%

Gender	#	%		State Avg
Male	114	77%	▲	59%
Female	35	23%	▼	41%
Transgender/Other				0%

Ethnicity	#	%		State Avg
Hisp-Puerto Rican	122	82%	▲	10%
Hispanic-Other	18	12%		11%
Non-Hispanic	5	3%	▼	64%
Hispanic-Cuban	2	1%		0%
Hispanic-Mexican	2	1%		1%
Unknown			▼	14%

Race	#	%		State Avg
Other	144	97%	▲	12%
Multiple Races	3	2%		1%
Unknown	2	1%		9%
Am. Indian/Native Alaskan				1%
Asian				1%
Black/African American			▼	18%
Hawaiian/Other Pacific Islander				0%
White/Caucasian			▼	58%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

CoOp Ctr Projecto Nueva 441480
Council of Churches Greater Bridgeport
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	149	169	-12%	▼
Admits	109	108	1%	
Discharges	98	112	-13%	▼
Service Hours	54	52	4%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		0	0%	35%	23%	-35%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		56	95%	90%	75%	5%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	91%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	61%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 10 Active Employment Services Programs