

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
Upward	Unique Clients	3,050	2,936	4%
Downward	Admits	1,532	1,738	-12% ▼
Upward	Discharges	2,046	1,307	57% ▲
Upward	Service Hours	6,005	5,258	14% ▲
Upward	Bed Days	13,685	13,162	4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 263 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	94% 80% 93%	94%	80%	93%
✓ Respect	93% 80% 91%	93%	80%	91%
✓ Overall	93% 80% 91%	93%	80%	91%
✓ Access	93% 80% 88%	93%	80%	88%
✓ Participation in Treatment	93% 80% 92%	93%	80%	92%
✓ General Satisfaction	89% 80% 92%	89%	80%	92%
✓ Outcome	89% 80% 83%	89%	80%	83%

Orange bar: Satisfied % | Grey bar: Goal % | Light grey: 0-80% | Lighter grey: 80-100% | Green checkmark: Goal Met | Red circle: Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	2,215	71.8%
Mental Health			
	Case Management	252	8.2%
	Outpatient	207	6.7%
	Residential Services	70	2.3%
Addiction			
	Outpatient	147	4.8%
	Residential Services	100	3.2%
	Case Management	38	1.2%
Forensic MH			
	Forensics Community-based	34	1.1%
	Residential Services	14	0.5%
	Crisis Services	6	0.2%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	408	13%	8%	Male	2,099	69%	59%
26-34	835	27%	19%	Female	942	31%	41%
35-44	748	25%	25%	Transgender/Other	9	0%	0%
45-54	487	16%	18%				
55-64	388	13%	19%				
65+	184	6%	11%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Unknown	1,430	47%	▲ 14%	White/Caucasian	1,371	45%	▼ 58%
Non-Hispanic	1,170	38%	▼ 64%	Black/African American	567	19%	18%
Hispanic-Other	354	12%	11%	Other	207	7%	12%
Hisp-Puerto Rican	82	3%	10%	Multiple Races	22	1%	1%
Hispanic-Mexican	12	0%	1%	Am. Indian/Native Alaskan	19	1%	1%
Hispanic-Cuban	2	0%	0%	Asian	19	1%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

Orange bar: Unique Clients | Grey bar: State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	13	-15% ▼
Admits	1	3	-67% ▼
Discharges	2	2	0%
Service Hours	16	59	-73% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	85%	83%	15% ▲

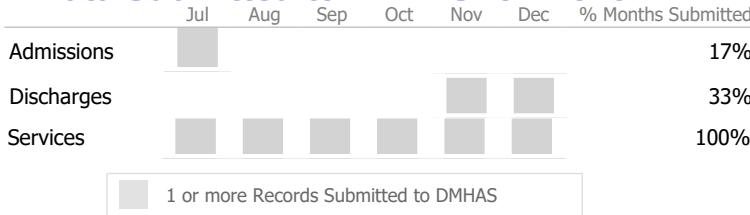
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		6	55%	90%	88%	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
✓ On-Time Periodic 6 Month Updates		100%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	10	20%	▲
Admits	8	5	60%	▲
Discharges	9	6	50%	▲
Bed Days	944	707	34%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 70%;"><div style="width: 100%;"></div></div>	4	44%	70%	53%	-26% ▼
No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	9	100%	85%	100%	15% ▲
Follow-up within 30 Days of Discharge	<div style="width: 50%;"><div style="width: 100%;"></div></div>	2	50%	90%	50%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 100%
Valid TEDS Data	<div style="width: 91%;"><div style="width: 100%;"></div></div>	91% 92%
On-Time Periodic		
6 Month Updates	<div style="width: 0%;"><div style="width: 100%;"></div></div>	N/A 0%
Diagnosis		
Valid MH/SU Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div style="width: 83%;"><div style="width: 100%;"></div></div>	10	83%	70%	87%	13% ▲
Improved/Maintained Function Score	<div style="width: 67%;"><div style="width: 100%;"></div></div>	6	67%	95%	81%	-28% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<div style="width: 73%;"><div style="width: 100%;"></div></div>	<div style="width: 73%;"><div style="width: 100%;"></div></div>	7	116 days	0.4	73%	90%	70%	-17% ▼

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	<div style="width: 0%;"><div style="width: 100%;"></div></div>	83%					
Discharges	<div style="width: 0%;"><div style="width: 100%;"></div></div>	83%					

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Women's Recovery Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	-	1	-100% ▼
Discharges	1	-	
Bed Days	1,615	1,633	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	93%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	Actual % vs Goal %	1	100%	80%	88%	20% ▲
✓ No Re-admit within 30 Days of Discharge	Actual % vs Goal %	1	100%	85%	87%	15% ▲
✓ Follow-up within 30 Days of Discharge	Actual % vs Goal %	1	100%	90%	81%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	9	100%	60%	88%	40% ▲
✓ Stable Living Situation	Actual % vs Goal %	9	100%	90%	99%	10%
● Improved/Maintained Function Score	Actual % vs Goal %	8	89%	95%	70%	-6%

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	9	1,979 days	0.5	98%	90%	86%	8%	



▲ > 10% Over ▼ < 10% Under



* State Avg based on 22 Active Group Home Programs

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%

1 or more Records Submitted to DMHAS

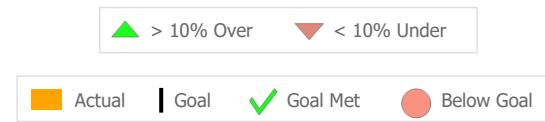
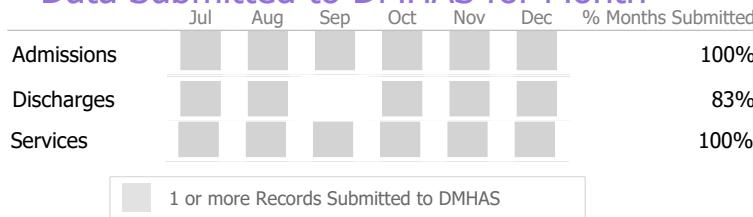
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	38	-11%	▼
Admits	13	21	-38%	▼
Discharges	14	15	-7%	
Service Hours	2,304	1,649	40%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	Nan
On-Time Periodic 6 Month Updates	0%	0%

Data Submitted to DMHAS for Month

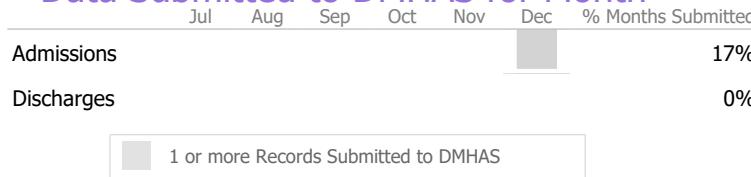


* State Avg based on 1 Active Day Reporting Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	▲
Admits	2	-		
Discharges	-	1	-100%	▼
Bed Days	23	-		

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Shelter Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	18	0%
Admits	-	-	
Discharges	1	-	
Service Hours	51	77	-34% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		18	100%	85%	83%	15% 

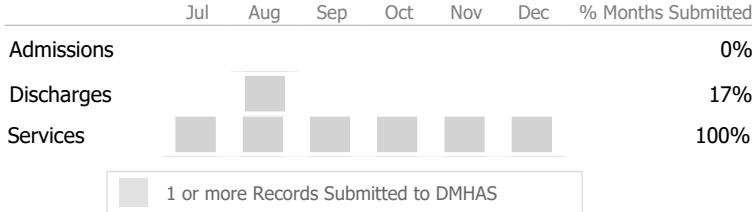
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		15	88%	90%	88%	-2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
✓ On-Time Periodic 6 Month Updates		100%

Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	4	3	33% ▲
Discharges	6	7	-14% ▼
Bed Days	980	1,222	-20% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 67%; background-color: orange;"></div>	4	67%	70%	53%	-3%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%; background-color: orange;"></div>	6	100%	85%	100%	15% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 50%; background-color: orange;"></div>	2	50%	90%	50%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%; background-color: orange;"></div>	100%
✓ Valid TEDS Data	<div style="width: 92%; background-color: orange;"></div>	92%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 0%; background-color: grey;"></div>	0%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	<div style="width: 100%; background-color: orange;"></div>	100%

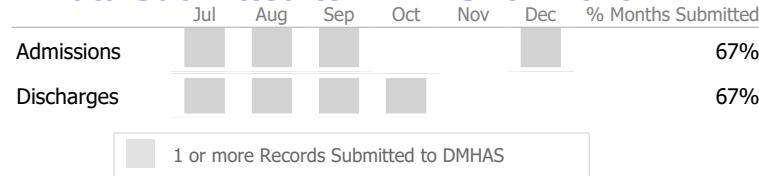
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 91%; background-color: orange;"></div>	10	91%	70%	87%	21% ▲
✓ Improved/Maintained Function Score	<div style="width: 100%; background-color: orange;"></div>	7	100%	95%	81%	5% ▲

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 67%; background-color: cyan;"></div>	8	151 days	0.5	67%	90%	70%	-23% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 2 Active Women's Recovery Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	-	1	-100% ▼
Discharges	3	1	200% ▲
Service Hours	199	254	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		12	75%	85%	83%	-10%

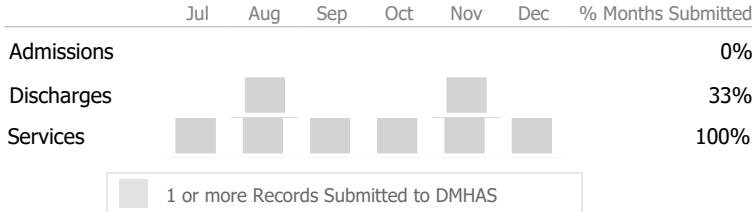
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	87%	90%	88%	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic 6 Month Updates	92%	80%
Diagnosis Valid MH/SU Diagnosis	100%	52%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	1	-		
Discharges	-	1	-100%	▼
Service Hours	44	24	79%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	85%	8	100%	85%	89%	15% ▲

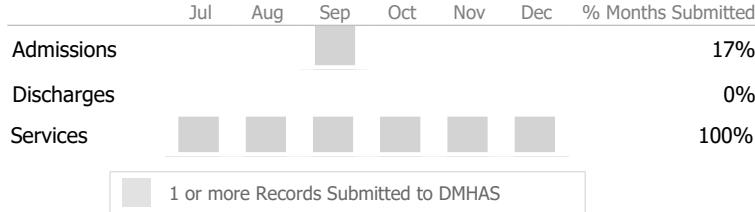
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	90%	7	88%	90%	89%	-2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
✓ On-Time Periodic 6 Month Updates	100%	80%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	▲
Admits	1	-		
Discharges	-	-		
Service Hours	110	62	79%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		8	80%	85%	83%	-5%

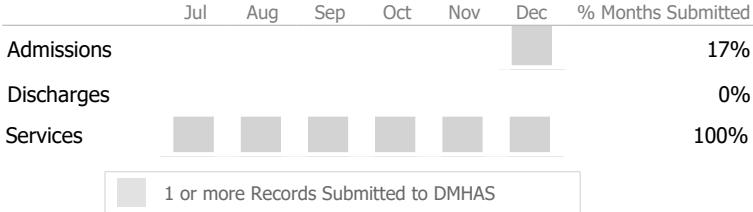
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		9	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic		
6 Month Updates	89%	80%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	30	-10%
Admits	1	-	
Discharges	-	3	-100% ▼
Service Hours	270	238	13% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% ▲	27	100%	85%	83%	15% ▲

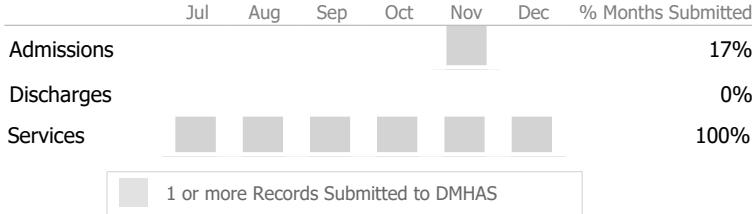
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100% ▲	26	100%	90%	88%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic		
✓ 6 Month Updates	100%	80%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	1	1	0%
Discharges	1	-	
Service Hours	65	62	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 15%;"><div style="width: 94%;"></div></div>	15	94%	85%	89%	9%

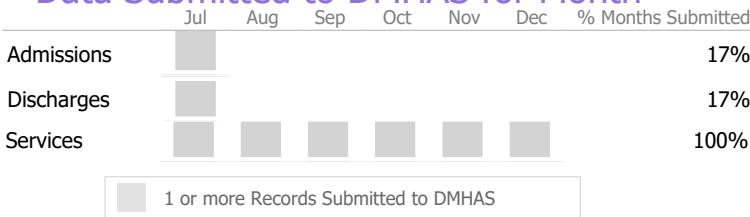
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 15%;"><div style="width: 100%;"></div></div>	15	100%	90%	89%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><div style="width: 97%;"></div></div>	100% 97%
On-Time Periodic 6 Month Updates	<div style="width: 93%;"><div style="width: 80%;"></div></div>	93% 80%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	43	-26%	▼
Admits	6	11	-45%	▼
Discharges	8	13	-38%	▼
Service Hours	327	380	-14%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	95%	94%
Diagnosis		
✓ Valid MH/SU Diagnosis	100%	89%

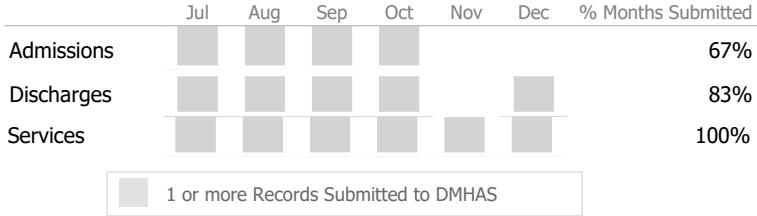
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	25%	50%	59%	-25% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		26	79%	60%	86%	19% ▲
✓ Stable Living Situation		30	91%	85%	96%	6%
● Employed		5	15%	25%	16%	-10% ▼
● Improved/Maintained Function Score		24	86%	95%	58%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		28	100%	90%	97%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	207	215	-4%
Admits	73	95	-23% ▼
Discharges	83	101	-18% ▼
Service Hours	717	750	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	47%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	30	36%	50%	45%	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	 	71	33%	30%	24%	3%
Social Support	 	129	61%	60%	60%	1%
Stable Living Situation	 	143	67%	95%	72%	-28% ▼
Improved/Maintained Function Score	 	86	48%	75%	43%	-27% ▼

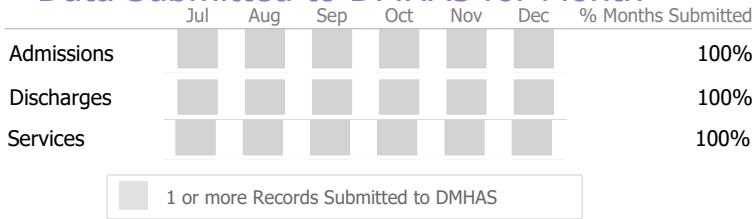
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	 	71	50%	90%	76%	-40% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	 	53	74%	75%	81%	-1% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	90	70	29%	▲
Admits	43	32	34%	▲
Discharges	41	27	52%	▲
Service Hours	411	185	123%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	92%
✓ Valid TEDS Data	100%	51%
On-Time Periodic		
● 6 Month Updates	0%	8%
Diagnosis		
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		16	39%	50%	53%	-11% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		60	65%	55%	27%	10%
✓ Not Arrested		72	77%	75%	47%	2%
● Employed		32	34%	50%	25%	-16% ▼
● Stable Living Situation		71	76%	95%	48%	-19% ▼
● Self Help		31	33%	60%	13%	-27% ▼
● Improved/Maintained Function Score		41	60%	75%	38%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		29	58%	90%	39%	-32% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		39	93%	75%	63%	18% ▲
✓ 2 or more Services within 30 days						

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	8	13%	▲
Admits	2	1	100%	▲
Discharges	-	1	-100%	▼
Service Hours	42	18	131%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 80%;"><div style="width: 100%;"></div></div>	8	89%	85%	89%	4%

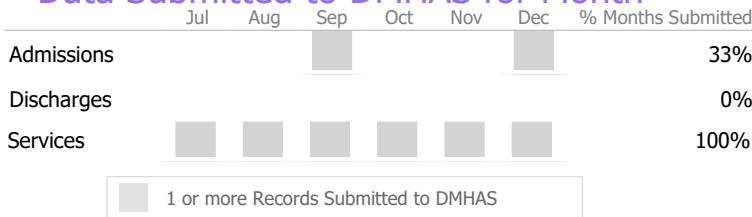
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	8	100%	90%	89%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 97%
On-Time Periodic 6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 80%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	3	2	50% ▲
Discharges	-	3	-100% ▼
Bed Days	2,663	2,461	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
On-Time Periodic 6 Month Updates	75%	93%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	76%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	66%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	62%	N/A

Recovery

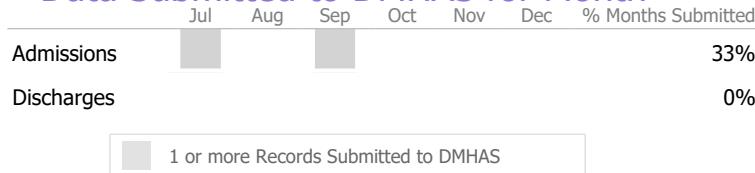
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		2	17%	75%	53%	-58% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
96%	 	15	1,872 days	0.5	96%	90%	90%	6%



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual Goal █ Goal Met █ Below Goal

* State Avg based on 39 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	12	25%	▲
Admits	3	1	200%	▲
Discharges	2	-		
Bed Days	2,125	2,204	-4%	

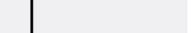
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	86%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	65%	40% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	79%	10% ▲

Recovery

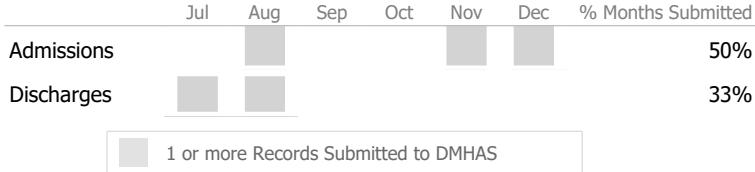
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		14	93%	60%	85%	33% ▲
✓ Stable Living Situation		15	100%	95%	97%	5% ▲
● Employed		0	0%	25%	12%	-25% ▼
● Improved/Maintained Function Score		9	75%	95%	72%	-20% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		13	916 days	0.5	89%	90%	89%	-1% ▼



Data Submitted to DMHAS for Month


▲ > 10% Over
▼ < 10% Under
Actual
Goal
Goal Met
Below Goal

* State Avg based on 82 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	-	-	
Discharges	3	1	200% ▲
Service Hours	158	192	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	█	12	92%	85%	89%	7%

Service Utilization

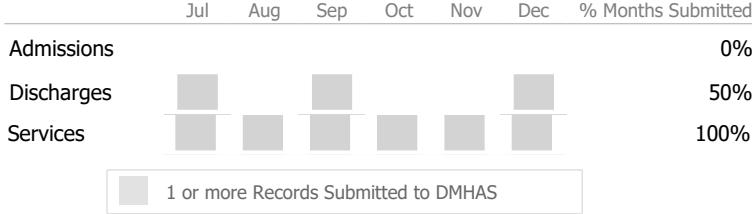
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	10	91%	90%	89%	1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100% 97%
On-Time Periodic		
✓ 6 Month Updates	█	80% 80%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	█	100% 69%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

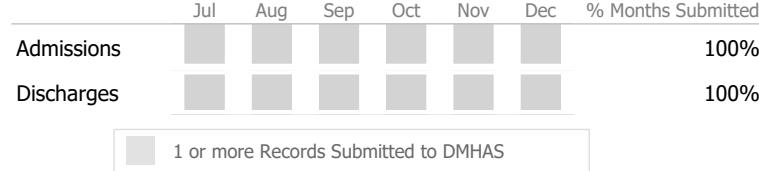
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,215	2,098	6%
Admits	1,171	1,422	-18% ▼
Discharges	1,727	966	79% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	72	4%
Admits	57	53	8%
Discharges	54	47	15% ▲
Bed Days	3,675	3,614	2% ▲

Discharge Outcomes

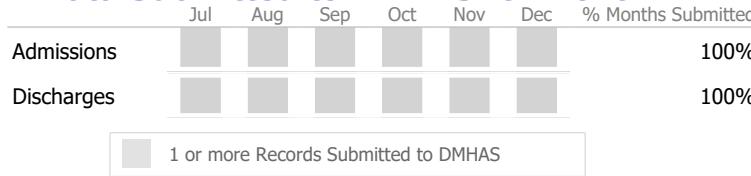
	Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Bed Utilization

	Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		█	27	158 days	0.3	74%	90%	61%	-16% ▼

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	▼
Admits	-	2	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	40	64	-38%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	85%	89%	15% 

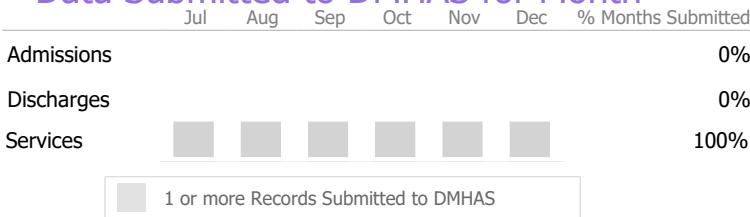
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	89%	10% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100% 97%
✓ On-Time Periodic 6 Month Updates		100% 80%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

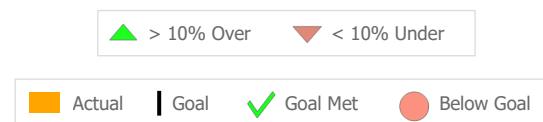
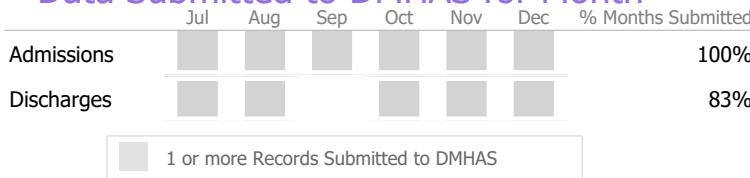
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	17	-18%	▼
Admits	9	10	-10%	
Discharges	9	10	-10%	
Bed Days	1,155	1,310	-12%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	93%
On-Time Periodic		
✓ 6 Month Updates	0%	0%

Data Submitted to DMHAS for Month



* State Avg based on 2 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6		
Admits	5	-	
Discharges	4	-	
Service Hours	22	-	
Bed Days	505	-	

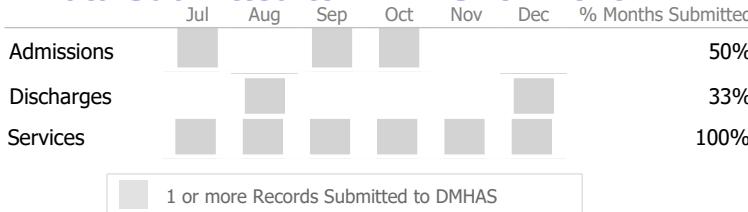
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
							Actual % vs Goal %
✓ No Re-admit within 30 Days of Discharge	85%	100%	94%	85%	94%	15%	▲
✓ Follow-up within 30 Days of Discharge	90%	100%	59%	90%	59%	10%	

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
									Actual % vs Goal %
69%	90-110%	4	108 days	0.4	69%	90%	64%	-21%	▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	4	25%	▲
Admits	1	-		
Discharges	-	-		
Service Hours	19	18	7%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% Over	5	100%	85%	89%	15% ▲

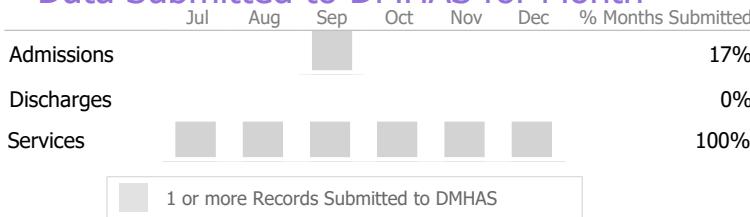
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	100% Over	4	80%	90%	89%	-10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic		
✓ 6 Month Updates	100%	80%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

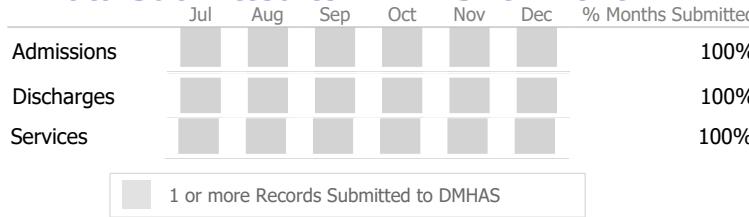
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65		
Admits	66	-	
Discharges	21	-	
Service Hours	369	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		62	94%	50%	91%	44% 

Data Submitted to DMHAS for Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

* State Avg based on 49 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	31	13%	▲
Admits	6	-		
Discharges	2	1	100%	▲
Service Hours	260	183	43%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	34	97%	85%	89%	12%	▲

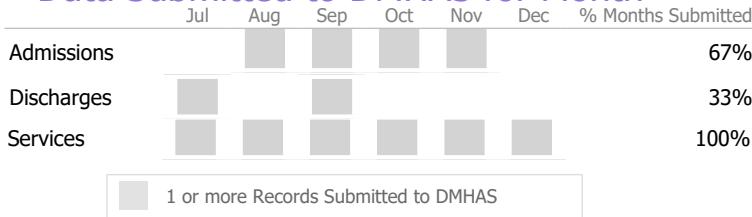
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	29	100%	90%	89%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic 6 Month Updates	96%	80%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

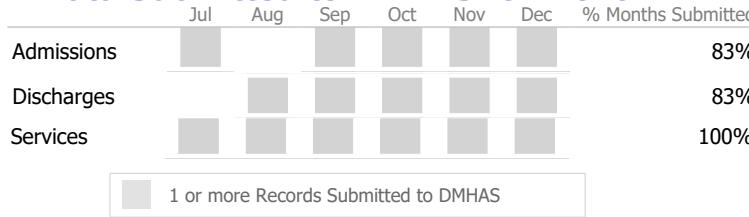
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27		
Admits	27	-	
Discharges	17	-	
Service Hours	119	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		27	100%	50%	84%	50% ▲

Data Submitted to DMHAS for Month

▲ > 10% Over ▼ < 10% Under
█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 25 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	56	2%
Admits	21	22	-5%
Discharges	22	25	-12% ▼
Service Hours	191	170	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	92%
Valid TEDS Data	100%	51%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	18%	50%	53%	-32% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		28	48%	55%	27%	-7%
Not Arrested		34	59%	75%	47%	-16% ▼
Employed		14	24%	50%	25%	-26% ▼
Improved/Maintained Function Score		22	45%	75%	38%	-30% ▼
Stable Living Situation		33	57%	95%	48%	-38% ▼
Self Help		12	21%	60%	13%	-39% ▼

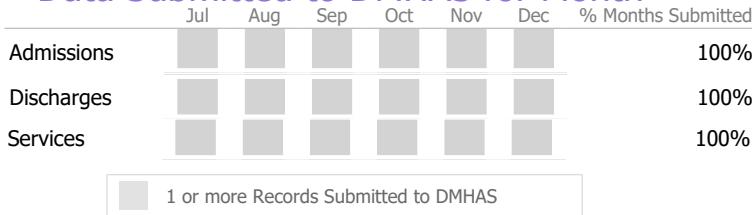
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		12	33%	90%	39%	-57% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		10	48%	75%	63%	-27% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13		
Admits	7	-	
Discharges	6	-	
Service Hours	205	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		8	62%	20%	31%	42%
✓ Self Help		12	92%	60%	74%	32%
✓ Stable Living Situation		12	92%	80%	80%	12%
● Abstinence/Reduced Drug Use		0	0%	50%	86%	-50%

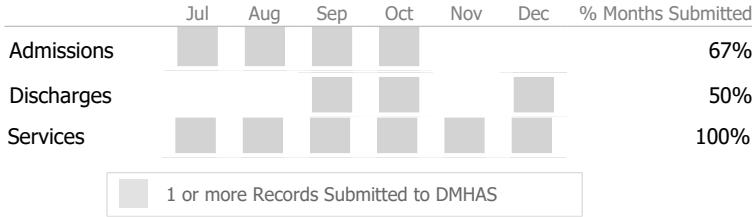
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99% 88%
On-Time Periodic 6 Month Updates		33% 72%

Service Utilization

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	94% 10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 2 Active Intensive Case Management Programs