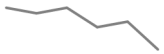
Connecticut Renaissance Inc.
Shelton, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	435	451	-4%
	Admits	229	251	-9%
	Discharges	169	251	-33% ▼
	Service Hours	611	592	3%
	Bed Days	8,241	9,501	-13% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 227 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Overall		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		93%	80%	91%
✓ Outcome		91%	80%	83%
✓ General Satisfaction		91%	80%	92%
✓ Access		91%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	231	53.0%
	Residential Services	205	47.0%

Client Demographics

Age	#	%	State Avg
18-25	35	8%	8%
26-34	88	20%	19%
35-44	134	31%	25%
45-54	88	20%	18%
55-64	68	16%	19%
65+	21	5%	11%

Gender	#	%	State Avg
Male	343	79% ▲	59%
Female	92	21% ▼	41%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	336	77% ▲	64%
Hispanic-Other	57	13%	11%
Hisp-Puerto Rican	28	6%	10%
Unknown	7	2% ▼	14%
Hispanic-Mexican	6	1%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	247	57%	58%
Black/African American	113	26%	18%
Other	70	16%	12%
Asian	3	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Unknown	1	0%	9%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

CTR - Bettor Choice
Connecticut Renaissance Inc.
Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	33	58%	▲
Admits	20	5	300%	▲
Discharges	8	4	100%	▲
Service Hours	336	263	28%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
✓ Valid TEDS Data	39%	26%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	76%	72%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	98%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		1	12%	75%	68%	-63%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	95%	90%	88%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		14	70%	75%	69%	-5%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Gambling Outpatient Programs

McAuliffe Center 301752
Connecticut Renaissance Inc.
Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	96	-14%	▼
Admits	73	81	-10%	
Discharges	66	87	-24%	▼
Bed Days	3,244	2,981	9%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	90%	96%
✓ Valid TEDS Data	100%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		54	82%	50%	82%	32%	▲
✓ No Re-admit within 30 Days of Discharge		58	89%	85%	91%	4%	
● Follow-up within 30 Days of Discharge		33	61%	90%	51%	-29%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Improved/Maintained Function Score		60	91%	75%	95%	16%	▲
● Abstinence/Reduced Drug Use		41	47%	70%	47%	-23%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	48 days	0.2	88%	90%	88%	-2%

< 90% | 90-110% | >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 3 Active SA Intensive Residential - Enhanced Programs

Norwalk Adult OP 301730
Connecticut Renaissance Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	179	155	15%	▲
Admits	28	35	-20%	▼
Discharges	9	11	-18%	▼
Service Hours	275	330	-17%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	92%
✓ Valid TEDS Data	86%	51%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	8%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	56%	50%	53%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		41	23%	50%	25%	-27%	▼
● Abstinence/Reduced Drug Use		36	20%	55%	27%	-35%	▼
● Improved/Maintained Function Score		66	43%	75%	38%	-32%	▼
● Not Arrested		46	25%	75%	47%	-50%	▼
● Stable Living Situation		78	43%	95%	48%	-52%	▼
● Self Help		0	0%	60%	13%	-60%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		41	25%	90%	39%	-65%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		18	64%	75%	63%	-11%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■		■			50%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Renaissance West-CSSD 301700
Connecticut Renaissance Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	126	172	-27%	▼
Admits	108	130	-17%	▼
Discharges	86	148	-42%	▼
Bed Days	4,997	6,520	-23%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	84%
✓ Valid TEDS Data	100%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	4%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		62	72%	70%	76%	2%
✓ No Re-admit within 30 Days of Discharge		73	85%	85%	92%	0%
Follow-up within 30 Days of Discharge		25	40%	90%	60%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		61	46%	70%	75%	-24% ▼
Improved/Maintained Function Score		78	90%	95%	89%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		48	57 days	0.3	57%	90%	74%	-33% ▼

< 90% | 90-110% | >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs