Community Health Center Inc.
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - December 2024   (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	30	31	-3%	
	Admits	7	4	75%	▲
	Discharges	6	6	0%	
	Service Hours	399	383	4%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	30	100.0%

Client Demographics

Age

Age	#	%	State Avg
18-25	1	3%	8%
26-34	3	10%	19%
35-44	5	17%	25%
45-54	3	10%	18%
55-64	13	43% ▲	19%
65+	5	17%	11%

Gender

Gender	#	%	State Avg
Male	18	60%	59%
Female	12	40%	41%
Transgender/Other			0%

Race

Race	#	%	State Avg
White/Caucasian	21	70% ▲	58%
Black/African American	6	20%	18%
Other	2	7%	12%
Multiple Races	1	3%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%
Unknown			9%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	24	80% ▲	64%
Hisp-Puerto Rican	3	10%	10%
Hispanic-Other	2	7%	11%
Unknown	1	3% ▼	14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Survey Data Not Available

Case Management
Community Health Center Inc.
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
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Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	31	-3%	
Admits	7	4	75%	▲
Discharges	6	6	0%	
Service Hours	399	383	4%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		2	33%	50%	63%	-17%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		27	90%	60%	73%	30%	▲
✓ Stable Living Situation		26	87%	80%	81%	7%	
● Employed		3	10%	20%	14%	-10%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	100%	90%	78%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	94%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		95%	59%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪	▪	▪	▪		67%
Discharges	▪	▪		▪	▪	▪	83%
Services	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS
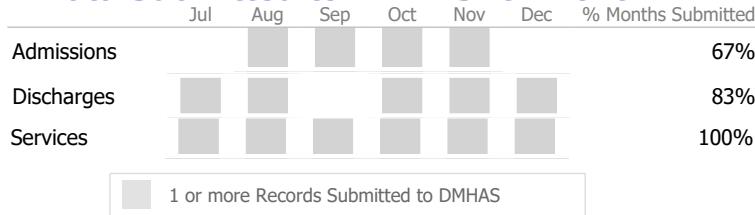
▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 25 Active Standard Case Management Programs