

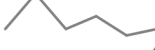
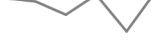
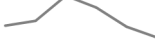









Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	537	491	9%
	Admits	113	100	13% ▲
	Discharges	67	99	-32% ▼
	Service Hours	3,708	3,751	-1%
	S.Rehab/PHP/IOP	2,763	2,885	-4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 100 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		96%	80%	91%
✓ Access		95%	80%	88%
✓ Outcome		86%	80%	83%

 Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	249	42.4%
	Social Rehabilitation	211	35.9%
	Community Support	127	21.6%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	20	4%	8%	Male	294	55%	59%
26-34	70	13%	19%	Female	243	45%	41%
35-44	103	19%	25%	Transgender/Other			0%
45-54	106	20%	18%				
55-64	154	29%	19%				
65+	83	15%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	299	56%	64%	White/Caucasian	313	58%	58%
Hispanic-Other	223	42% ▲	11%	Black/African American	124	23%	18%
Hisp-Puerto Rican	11	2%	10%	Other	41	8%	12%
Unknown	2	0% ▼	14%	Multiple Races	40	7%	1%
Hispanic-Cuban	1	0%	0%	Asian	12	2%	1%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan	7	1%	1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			9%

 Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	9	22%▲	
Admits	5	1	400%▲	
Discharges	-	2	-100%▼	
Service Hours	104	91	14%▲	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Stable Living Situation	<div><div></div></div>	7	64%	85%	89%	-21%▼

Service Utilization

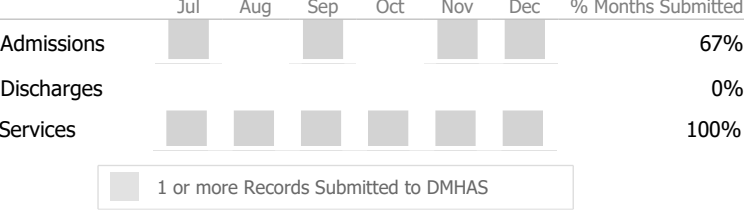
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	9	100%	90%	89%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div><div></div></div>	100% 97%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	<div><div></div></div>	67% 80%

Data Submitted to DMHAS for Month



* State Avg based on 68 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	41	-10%
Admits	3	7	-57% ▼
Discharges	2	6	-67% ▼
Service Hours	305	409	-25% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Stable Living Situation	<div></div>	31	84%	85%	83%	-1%

Service Utilization

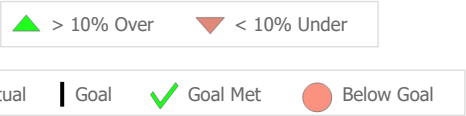
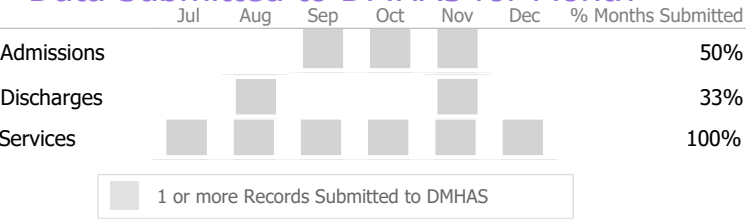
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	34	100%	90%	88%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div></div>	97% 97%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div></div>	100% 80%

Data Submitted to DMHAS for Month



* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	127	127	0%
Admits	9	7	29% ▲
Discharges	9	20	-55% ▼
Service Hours	2,511	2,437	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	91%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	87%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	8	89%	65%	60%	24% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	120	94%	60%	80%	34% ▲
Improved/Maintained Function Score	<div><div></div></div>	118	100%	65%	53%	35% ▲
Stable Living Situation	<div><div></div></div>	124	98%	80%	88%	18% ▲
Employed	<div><div></div></div>	25	20%	20%	16%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	116	100%	90%	95%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	<div></div>	<div></div>		<div></div>	<div></div>	<div></div>	83%
Discharges	<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	83%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	10	20% ▲
Admits	4	1	300% ▲
Discharges	3	1	200% ▲
Service Hours	52	89	-41% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	11	92%	85%	83%	7%

Service Utilization

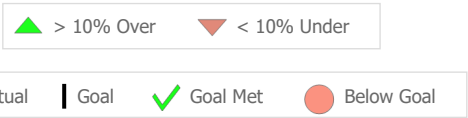
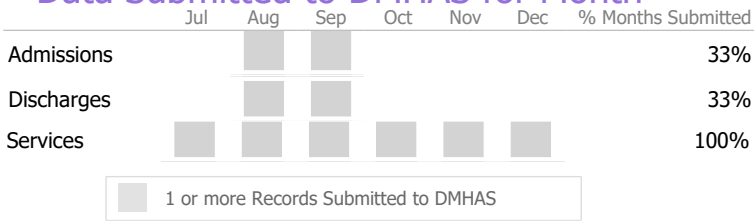
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	9	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	100% 97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	100% 80%

Data Submitted to DMHAS for Month



* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	1	1	0%
Discharges	2	2	0%
Service Hours	90	225	-60% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	17	100%	85%	89%	15% ▲

Service Utilization

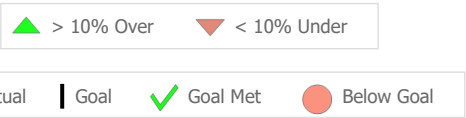
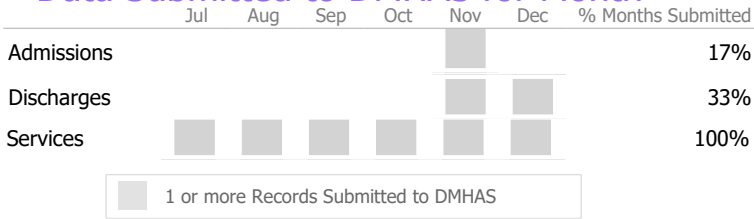
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	16	100%	90%	89%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	100% 97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	100% 80%

Data Submitted to DMHAS for Month

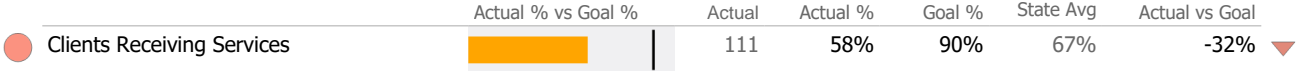


* State Avg based on 68 Active Supportive Housing – Development Programs

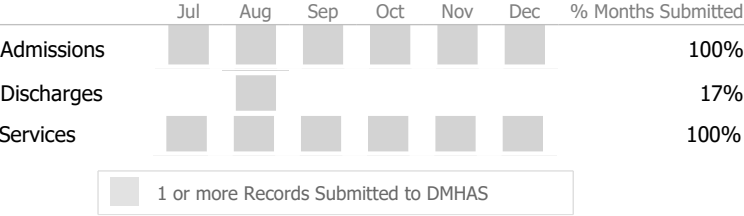
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	211	205	3%
Admits	21	37	-43% ▼
Discharges	14	24	-42% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	2,763	2,885	-4%

Service Utilization



Data Submitted to DMHAS for Month



* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	8	13% ▲
Admits	1	-	
Discharges	-	-	
Service Hours	71	39	83% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div></div>	8	89%	85%	83%	4%

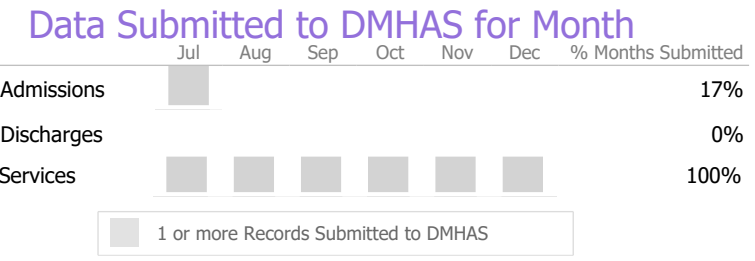
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div></div>	7	78%	90%	88%	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 100%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div></div> 0%	80%



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

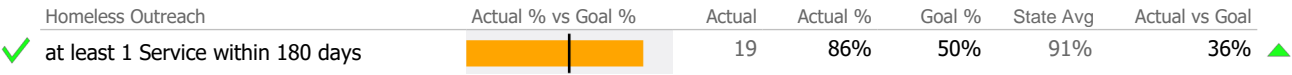
Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

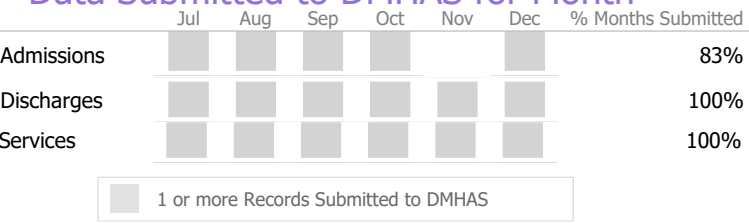
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	107	98	9%
Admits	22	40	-45% ▼
Discharges	32	34	-6%
Service Hours	298	300	0%

Service Engagement



Data Submitted to DMHAS for Month



* State Avg based on 49 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	9	-22% ▼
Admits	-	2	-100% ▼
Discharges	-	2	-100% ▼
Service Hours	90	107	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	7	100%	85%	83%	15% ▲

Service Utilization

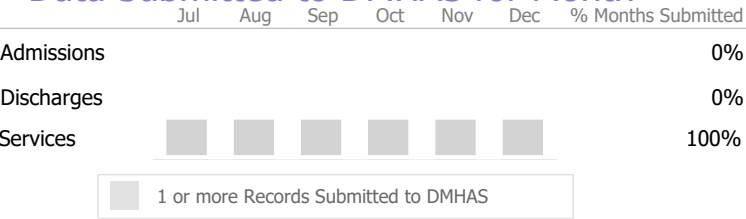
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	7	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	100% 97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	100% 80%

Data Submitted to DMHAS for Month



* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

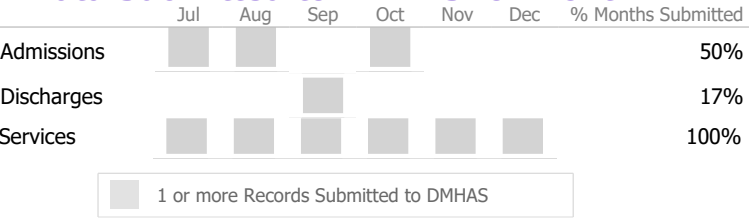
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	4	150% ▲
Admits	3	-	
Discharges	4	-	
Service Hours	19	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days	<div><div></div></div>	3	100%	50%	91%	50% ▲

Data Submitted to DMHAS for Month



* State Avg based on 49 Active Outreach & Engagement Programs

Program Activity				Service Engagement						
Measure	Actual	1 Yr Ago	Variance %	Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Unique Clients	44			✓ at least 1 Service within 180 days	<div><div></div></div>	41	93%	50%	91%	43% ▲
Admits	44	-								
Discharges	1	-								
Service Hours	167	-								

