Bridge House
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	191	542	-65% ▼
	Admits	7	116	-94% ▼
	Discharges	11	53	-79% ▼
	Service Hours	3,306	4,196	-21% ▼
	S.Rehab/PHP/IOP	4,836	4,793	1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 74 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		96%	80%	93%
✓ Respect		96%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Access		92%	80%	88%
✓ Participation in Treatment		90%	80%	92%
✓ Outcome		85%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	191	100.0%

Client Demographics

Age	#	%	State Avg
18-25	6	3%	8%
26-34	27	14%	19%
35-44	29	15%	25%
45-54	29	15%	18%
55-64	58	30% ▲	19%
65+	42	22% ▲	11%

Gender	#	%	State Avg
Male	116	61%	59%
Female	75	39%	41%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	144	75% ▲	64%
Hisp-Puerto Rican	31	16%	10%
Hispanic-Other	14	7%	11%
Hispanic-Cuban	1	1%	0%
Unknown	1	1% ▼	14%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	123	64%	58%
Black/African American	60	31% ▲	18%
Other	5	3%	12%
Asian	3	2%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

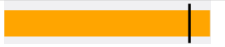
880 Fairfield Ave. Soc Re 280
Bridge House
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - December 2024 (Data as of Mar 18, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	191	200	-5%	
Admits	7	10	-30%	▼
Discharges	10	9	11%	▲
Service Hours	3,306	3,545	-7%	
Social Rehab/PHP/IOP Days	4,836	4,793	1%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		184	100%	90%	67%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■		■		■	67%
Discharges	■	■	■			■	67%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs